



POLICING
ALTERNATIVES
& DIVERSION
INITIATIVE

MONTHLY REPORT

March

2024

*A NEW APPROACH
TO COMMUNITY SAFETY
& WELLNESS*





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality-of-life concerns and by increasing the accessibility of supportive services. We engage in creative problem-solving to respond to community concerns, and addressing people's human needs with dignity, patience and care. PAD provides an alternative to criminal justice involvement through two core strategies:

1. Community Response Services: We partner with the City of Atlanta's 311 non-emergency services line to accept community referrals for issues of concern related to mental health, substance use or extreme poverty.

2. Diversion Services: We accept pre-arrest diversion referrals from law enforcement to provide an immediate alternative to arrest for individuals experiencing substance addiction, mental health concerns, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

Our Care Navigation Team provides housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. We provide case management assistance to our participants for as long as they need assistance. We aim to build relationships to support our participants in achieving their goals for more stable and healthy lives.

THE TOP LINE

March 2024

40

Diversions

184

**Community
Response
Requests
Through ATL311**

39

**New
Participants
Enrolled**

217

**Businesses
Engaged Through
Outreach**



"I ended up living on the street for about six months. I was living in a vacant house until the police were called to tell me to get out. Emma and Bean from PAD helped me move from the vacant house and find affordable housing. I've been living here for a year now. They're working on getting me on with social security. They always seem to come around when I need them."

- Ms. Mary, PAD Participant

Diversions

40 COMPLETED DIVERSIONS

12 Successful pre-arrest diversions

28 Post-booking diversions

0 CHANGE IN COMPLETED DIVERSIONS FROM PRIOR MONTH, ALL SOURCES

24 CHANGE IN COMPLETED DIVERSIONS FROM PRIOR YEAR, ALL SOURCES

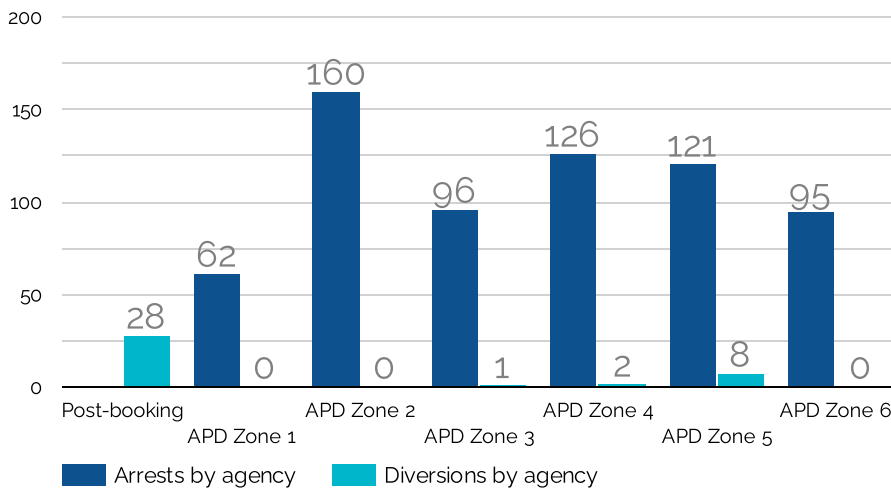
PAD accepts pre-arrest diversions from Atlanta Police Department, MARTA, Georgia State, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

28 COMPLETED DIVERSIONS, POST-BOOKING

23 Successful pre-accusation diversions

5 Successful post-accusation diversions

Diversions and diversion-eligible arrests by police zone/agency



RESPONSE STATISTICS

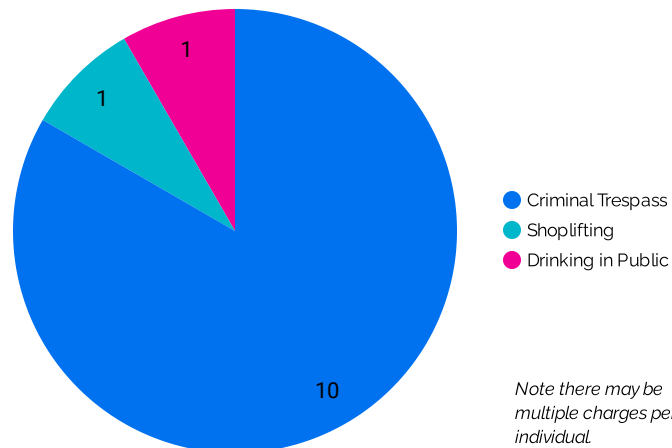
Average response time to diversions was

24 minutes

TYPICAL TIME OF DIVERSION*

APD Zone 3	09AM - 11AM
APD Zone 4	07AM - 09AM
APD Zone 5	09AM - 11AM
GT PD	08AM - 10AM

CHARGES AT THE TIME OF DIVERSION



*50% or more of diversions happened during this time. If no diversions occurred, the zone will not be listed.

Note there may be multiple charges per individual.



Community Response Services

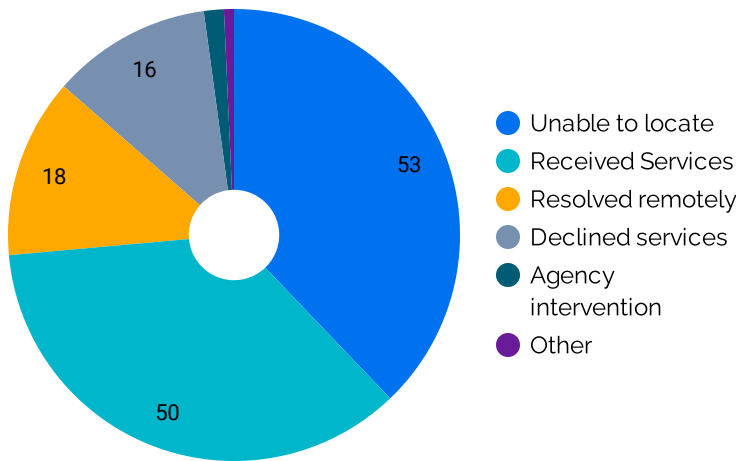
184 RESPONSE REQUESTS

44	# of 911 call transfers to 311
43	Change in total 311 requests from prior month
55	Change in total 311 requests from same month, prior year

Excludes ineligible and duplicate calls.

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. PAD also receives calls for public indecency and panhandling that have been deflected out of 911 and transferred to 311. Our team responds to these concerns and offers individuals immediate resources and warm referrals to other service providers.

Response Outcomes - 311



Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time. Totals include E911 calls transferred to PAD.

311 RESPONSE STATISTICS

146 referrals (79.3% of all calls) were designated as requiring an immediate response.

85% of these calls (124) received an in-person response within 30 minutes.

14 minutes was the average response time to calls designated as requiring an immediate response

14 requests were designated as outreach requests. 100% of these calls (14) received a response within 48 hours.

18 requests were provided with resources by PAD staff over the phone.

Demographics of Engaged Individuals

By Race and Ethnicity:

35	Black, not Latinx
1	Latinx
20	White, not Latinx

By Gender:

39	Cis men
7	Cis women
44	Not specified

By age:

18 - 24	1
25 - 40	9
41 - 60	20
61+	6
Not specified	54



Community Response Services *continued*

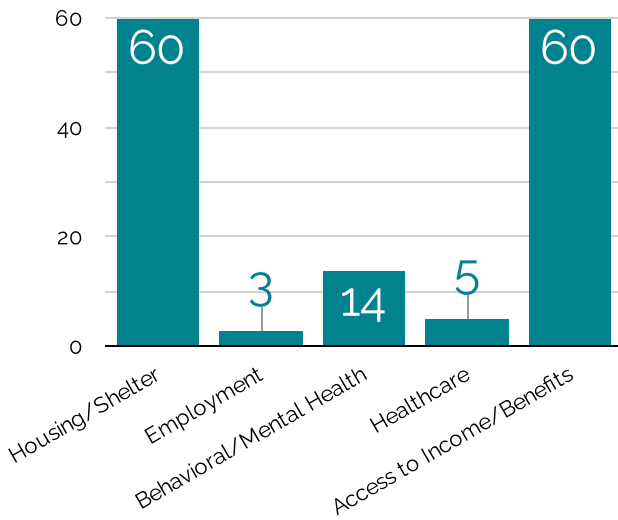
68 SUCCESSFUL ENGAGEMENTS

- 9 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR MONTH
- 4 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR YEAR
- 2 ENROLLED 311 LEAD PARTICIPANT(S)

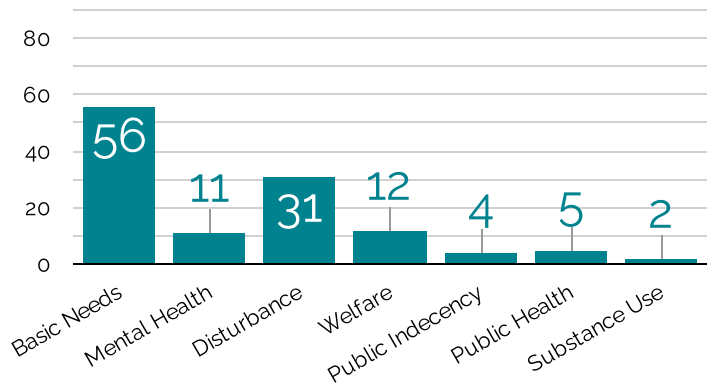
"The person I spoke with was very helpful and knowledgeable. I had a very good experience since I was clueless about this process. The representative made me feel at ease and put a smile on my face. Thank you."

T. Jefferson - 311 caller

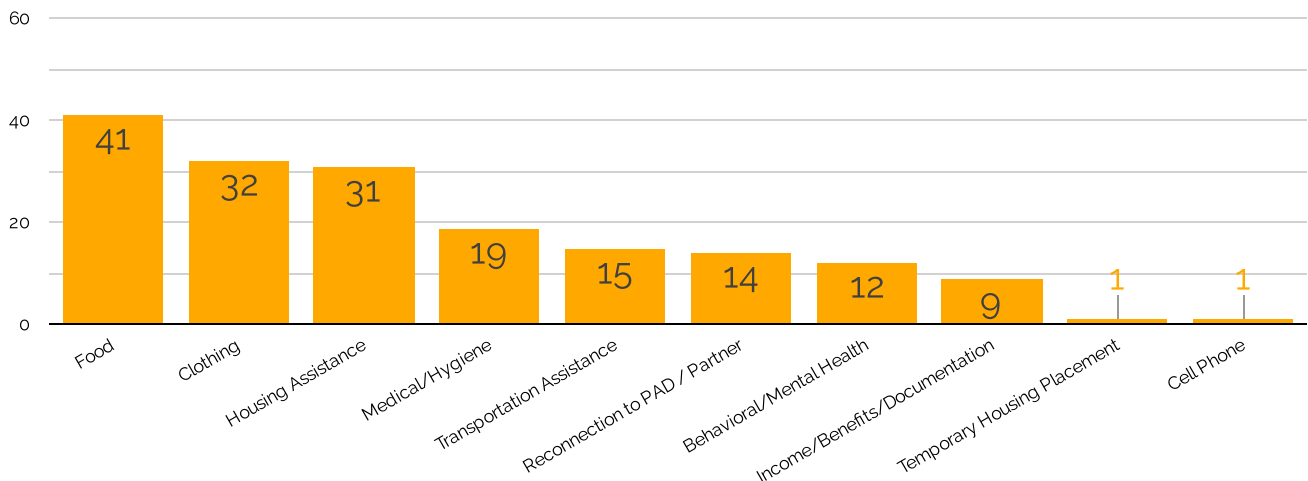
Identified Needs Among Successful Engagements



Top 311 Caller Concerns Among Successful Engagements



SERVICES PROVIDED DURING COMMUNITY RESPONSE ENGAGEMENT





Care Navigation

39 NEW PARTICIPANTS

2 CHANGE IN PARTICIPANT ENROLLMENTS FROM LAST MONTH

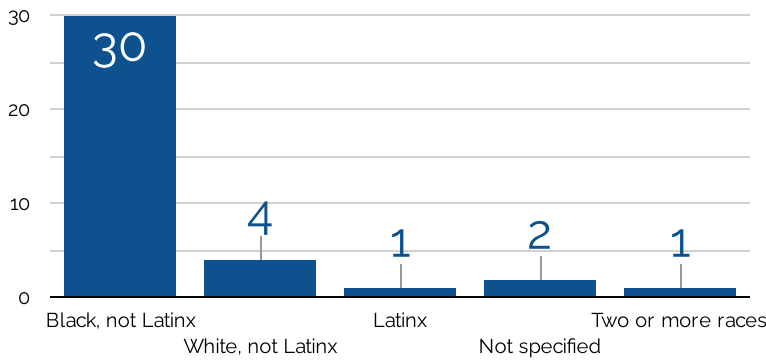
PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

Newly Enrolled Participants by Referral Source

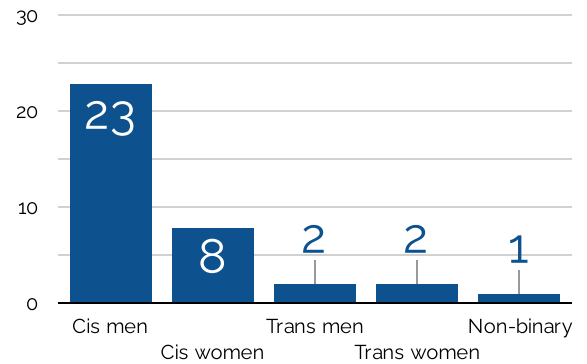
Partner Agency Referral	25
LEAD Diversion	12
311 Referral	2

Participant enrollment by age, race/ethnicity

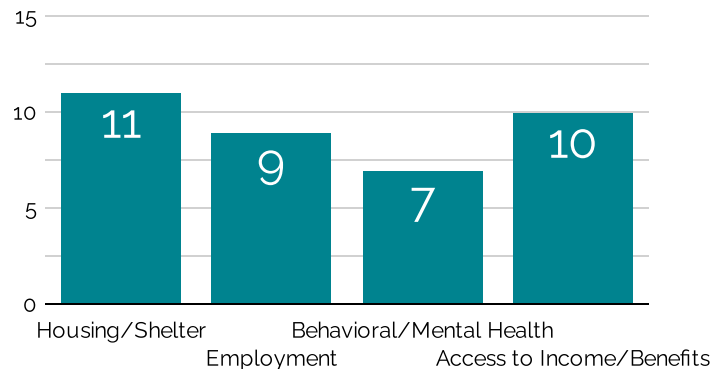


*People who are Latinx may be of any race. API = American Pacific Islander

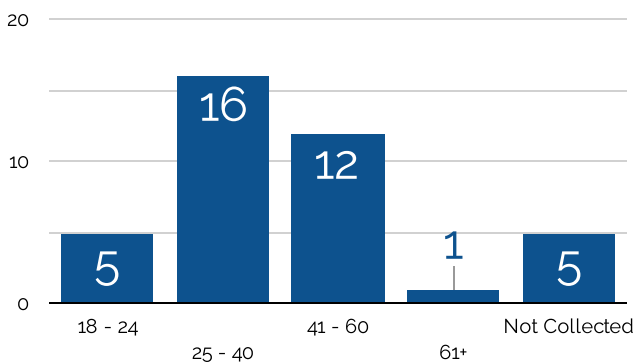
Participant enrollment by gender



Identified needs among newly-enrolled participants



Participant enrollment by age



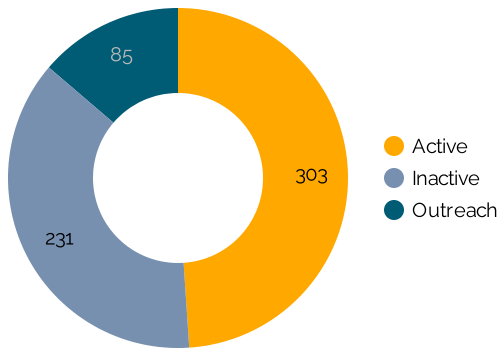


Care Navigation *continued*

101 PARTICIPANTS ENROLLED YEAR TO DATE

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

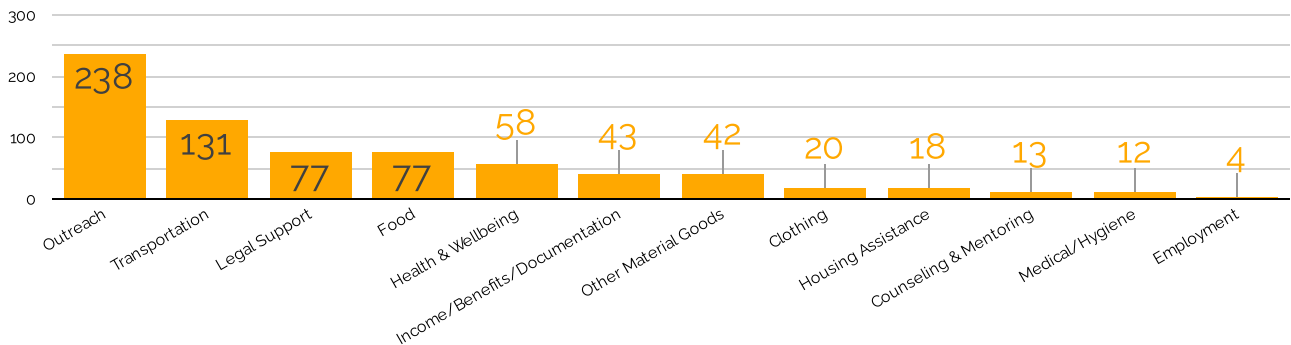
PARTICIPANT STATUS



HOUSING SUPPORT

Placed in Shelter	15
Provided Emergency Housing	14
Placed in Permanent Supportive Housing	1

SERVICES PROVIDED - ALL PARTICIPANTS



PARTICIPANT ARRESTS IN THE 6 MONTHS BEFORE AND AFTER DIVERSION

PAD provided legal system navigation to 36 participants this month in order to reduce legal barriers, resolve cases, and advocate for reduced jail sentences. PAD is reporting on arrests of participants who are active and have been with PAD between Sep. 2022 and October 2023, those we have data on 6 months before and after their diversion.

Of the 154 active participants, in the 6 months prior to their first diversion:

- 146 were not arrested by APD in the 6 months prior to their first diversion
- 8 were arrested in the 6 months prior to their first diversion. 6 with all charges eligible for diversion

Of these 154 participants, in the 6 months after their most recent diversion:

- 142 were not arrested by APD in the 6 months following their most recent diversion
- 12 were arrested in the 6 months following diversion. 9 with all charges eligible for diversion



January 2024 - March 2024

Diversions

Includes individuals who are referred more than once to PAD.

112 DIVERSIONS

Successful pre-arrest diversions	44
Post-booking diversions	68

Pre-Arrest Diversions by Zone and Agency

APD Zone 1	2
APD Zone 2	7
APD Zone 3	2
APD Zone 4	2
APD Zone 5	25
APD Zone 6	3
GT PD	1
MARTA	0
Post-booking	68

RESPONSE STATISTICS

Average year to date response time to diversions was:

23 minutes

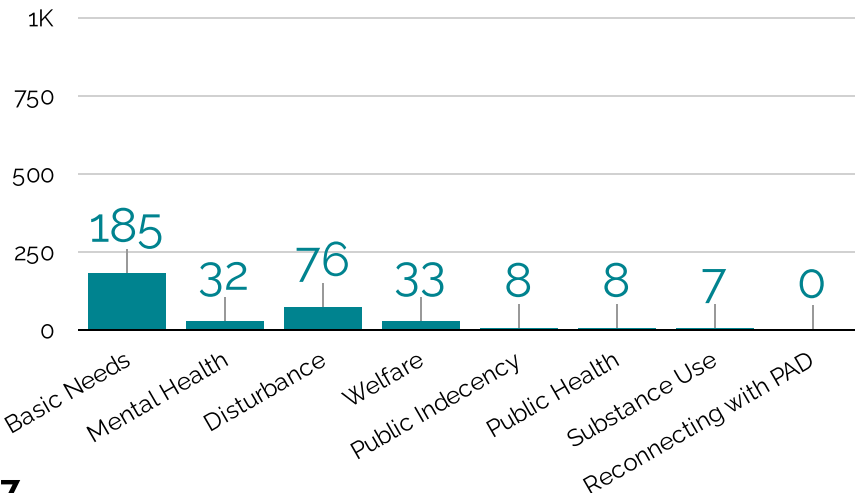
January 2024 - March 2024

Community Response Services

512 RESPONSE REQUESTS 205 SUCCESSFUL ENGAGEMENTS

Excludes ineligible and duplicate calls.

Top 311 Caller Concerns Among Successful Engagements



311 RESPONSE STATISTICS

400 referrals (78.1% of all calls) were designated as requiring an immediate response.

83% of these calls (331) received an in-person response within 30 minutes.

18 minutes, average response time to calls designated as requiring an immediate response

60 requests were designated as outreach requests. 100.0% of these calls (60) received a response within 48 hours.

42 requests were provided with resources by PAD staff over the phone.



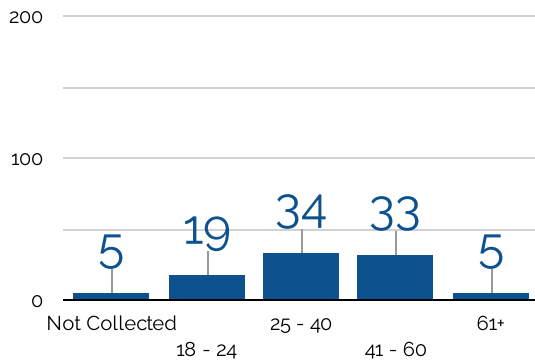
January 2024 - March 2024

Care Navigation

101 PARTICIPANTS ENROLLED YEAR TO DATE

619 TOTAL PARTICIPANTS CURRENTLY ENROLLED

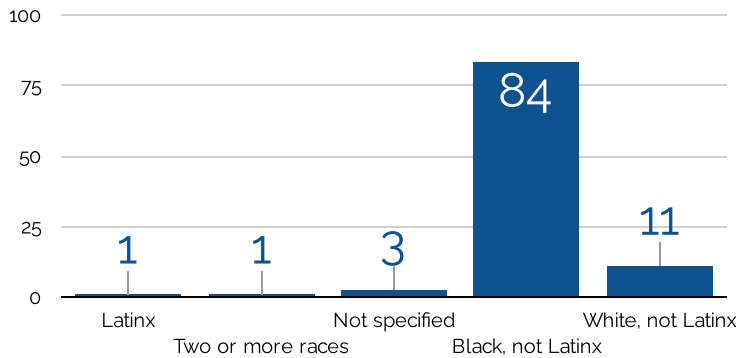
Participant enrollment by age



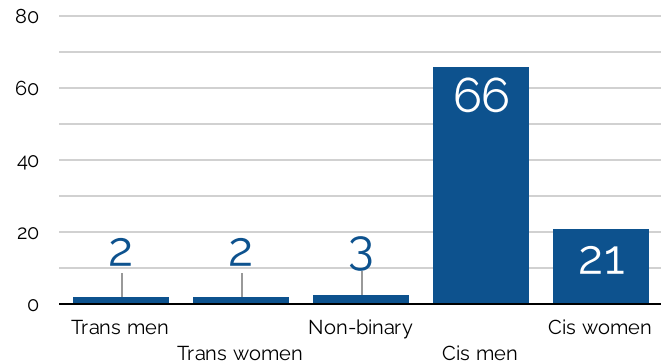
HOUSING SUPPORT

Placed in Shelter	32
Provided Emergency Housing	28
Placed in Recovery Housing	9
Placed in Permanent Supportive Housing	7
Placed in Bridge Housing	1

Participant enrollment by race/ethnicity

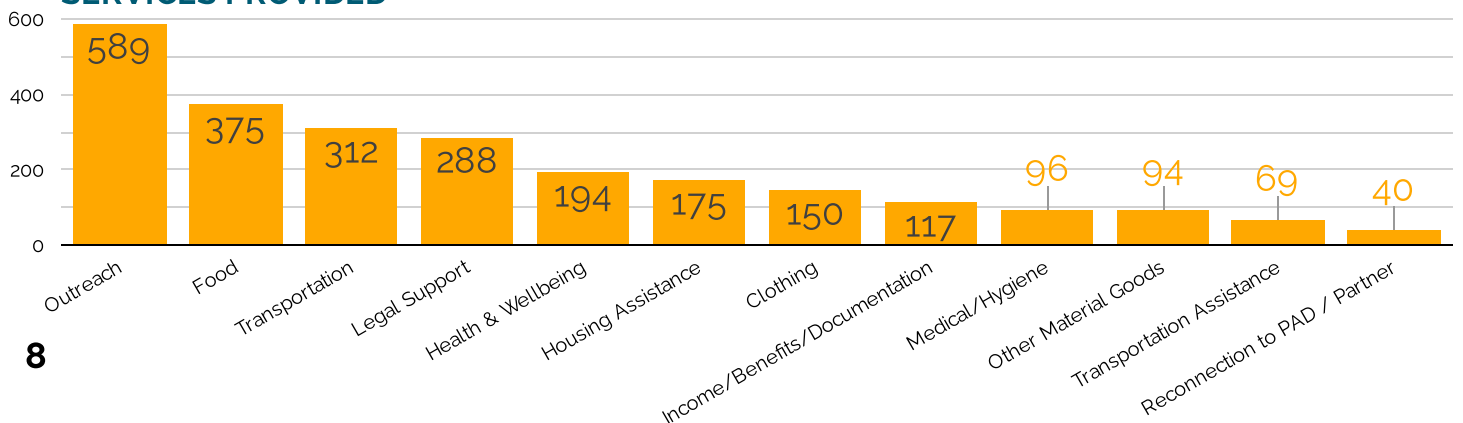


Participant enrollment by gender



*People who are Latinx may be of any race. API = American Pacific Islander

SERVICES PROVIDED



Community Engagement

217 businesses engaged

10 community events attended



PAD's Community Engagement team attended a career day at West Clayton Elementary School. The team dressed up as superheroes to teach the students the importance of helping others out and building up their communities. With over 170 students in attendance, this event was a fun and engaging way to raise awareness of PAD's services among local youth.