



POLICING
ALTERNATIVES
& DIVERSION
INITIATIVE

MONTHLY REPORT

January 2024

*A NEW APPROACH
TO COMMUNITY SAFETY
& WELLNESS*





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality-of-life concerns and by increasing the accessibility of supportive services. We engage in creative problem-solving to respond to community concerns, and addressing people's human needs with dignity, patience and care. PAD provides an alternative to criminal justice involvement through two core strategies:

1. Community Response Services: We partner with the City of Atlanta's 311 non-emergency services line to accept community referrals for issues of concern related to mental health, substance use or extreme poverty.

2. Diversion Services: We accept pre-arrest diversion referrals from law enforcement to provide an immediate alternative to arrest for individuals experiencing substance addiction, mental health concerns, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

Our Care Navigation Team provides housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. We provide case management assistance to our participants for as long as they need assistance. We aim to build relationships to support our participants in achieving their goals for more stable and healthy lives.

THE TOP LINE

January 2024

31

Diversions

187

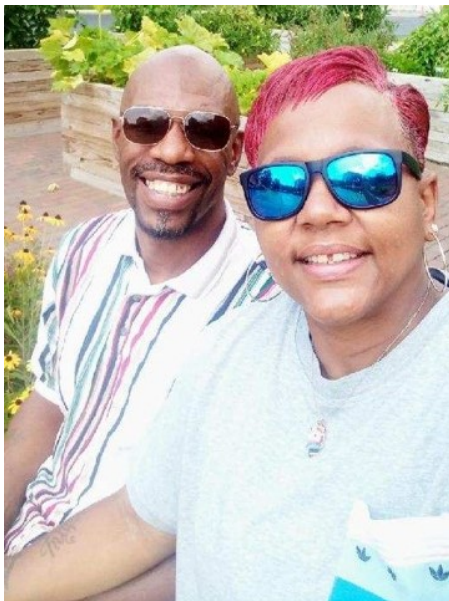
**Community
Response
Requests
Through ATL311**

25

**New
Participants
Enrolled**

275

**Businesses
Engaged Through
Outreach**



PAD helped Marquis J. successfully reunite with his family in Wisconsin!

"Please keep being a blessing to people like you do for people like us," Marquis says. "It really does make a difference. You helped change my life and I will forever be grateful to the PAD program!"

Diversions

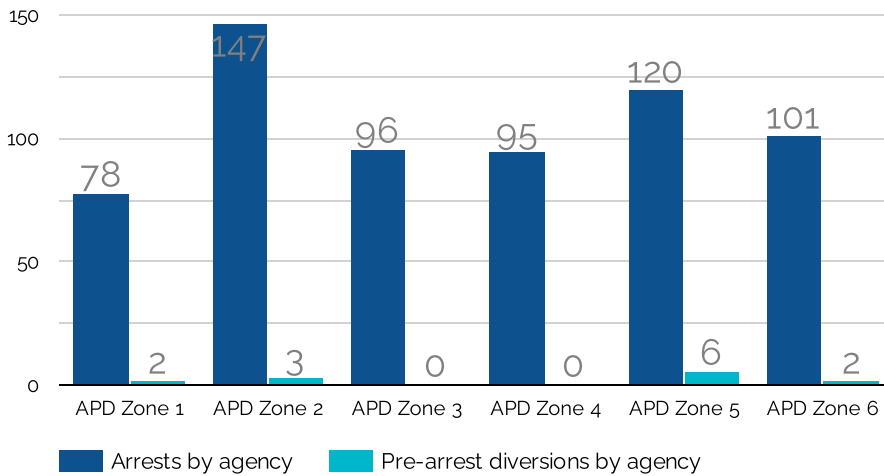
31 COMPLETED DIVERSIONS

- 18 Total post-booking diversions
- 11 Total pre-arrest diversions, excluding re-referrals
- 2 Total re-referrals
- 6** CHANGE IN DIVERSIONS FROM PRIOR MONTH
- 8** CHANGE IN DIVERSIONS FROM PRIOR YEAR

PAD accepts pre-arrest diversions from Atlanta Police Department, MARTA, Georgia State, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

The Law Enforcement Assisted Diversion initiative, or LEAD, is a collaboration between PAD and the Atlanta Police Department, MARTA Police Department, City of Atlanta Public Defender's Office, City of Atlanta Solicitor's Office, Fulton County Public Defender's Office, Fulton County Solicitor General's Office, and Fulton County District Attorney's Office.

Diversions and diversion-eligible arrests by police zone/agency



RESPONSE STATISTICS

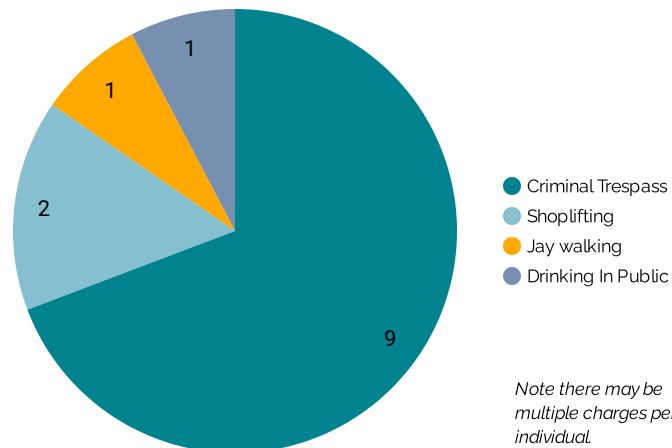
Average response time to diversions was

21 minutes

TYPICAL TIME OF DIVERSION*

APD Zone 1	11AM - 01PM
APD Zone 2	10AM - 12PM
APD Zone 5	11AM - 01PM
APD Zone 6	02PM - 04PM

CHARGES AT THE TIME OF DIVERSION



*50% or more of diversions happened during this time. If no diversions occurred, the zone will not be listed.

Note there may be multiple charges per individual.



Community Response Services

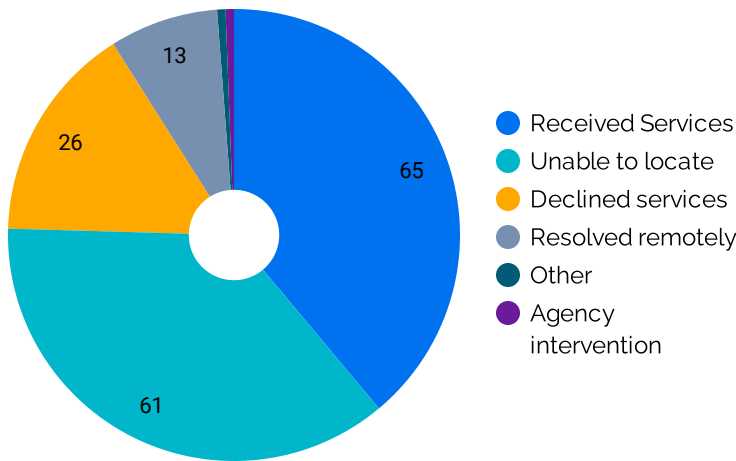
187 RESPONSE REQUESTS

20	# of 911 call transfers to 311
66	Change in total 311 requests from prior month
107	Change in total 311 requests from same month, prior year

Excludes ineligible and duplicate calls.

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. PAD also receives calls for public indecency and panhandling that have been deflected out of 911 and transferred to 311. Our team responds to these concerns and offers individuals immediate resources and warm referrals to other service providers.

Response Outcomes - 311



Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time. Totals include E911 calls transferred to PAD.

311 RESPONSE STATISTICS

150 referrals (80.2% of all calls) were designated as requiring an immediate response.

81% of these calls (121) received an in-person response within 30 minutes.

23 minutes was the average response time to calls designated as requiring an immediate response

22 requests were designated as outreach requests. 100% of these calls (22) received a response within 48 hours.

13 requests were provided with resources by PAD staff over the phone.

Demographics of Engaged Individuals

By Race and Ethnicity:

45	Black, not Latinx
1	Latinx
11	Not specified
16	White, not Latinx

By Gender:

33	Cis men
24	Cis women
24	Not specified

By age:

18 - 24	3
25 - 40	4
41 - 60	9
61+	4
Not specified	61



Community Response Services *continued*

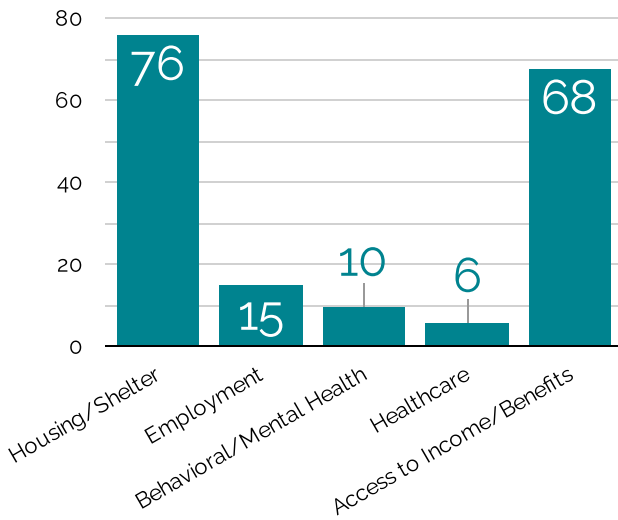
78 SUCCESSFUL ENGAGEMENTS

- 21 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR MONTH
- 36 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR YEAR
- 1 ENROLLED 311 LEAD PARTICIPANT(S)

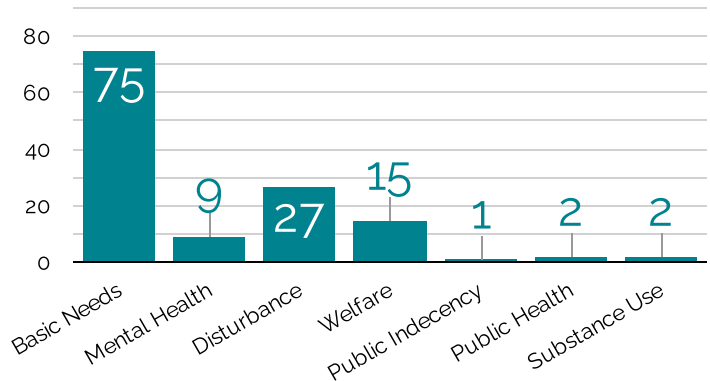
"I really appreciate PAD's speedy response and kindness! Thank you so much for coming out and getting the woman to shelter."

P. Hill- 311 caller, Zone 4

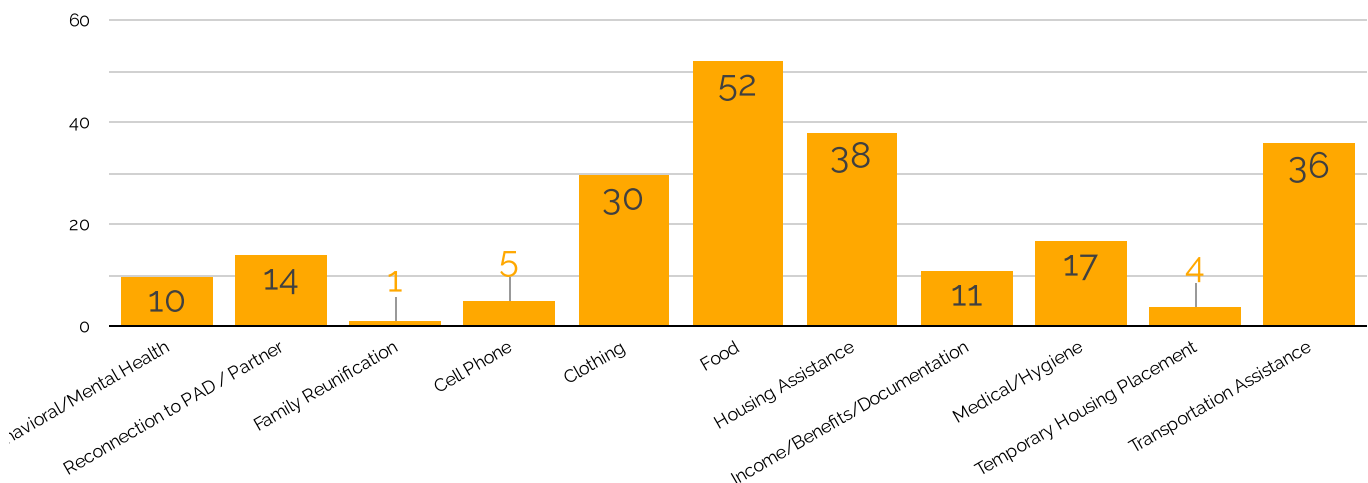
Identified Needs Among Successful Engagements



Top 311 Caller Concerns Among Successful Engagements



SERVICES PROVIDED DURING COMMUNITY RESPONSE ENGAGEMENT



Care Navigation

25 NEW PARTICIPANTS

-3 CHANGE IN PARTICIPANT ENROLLMENTS FROM LAST MONTH

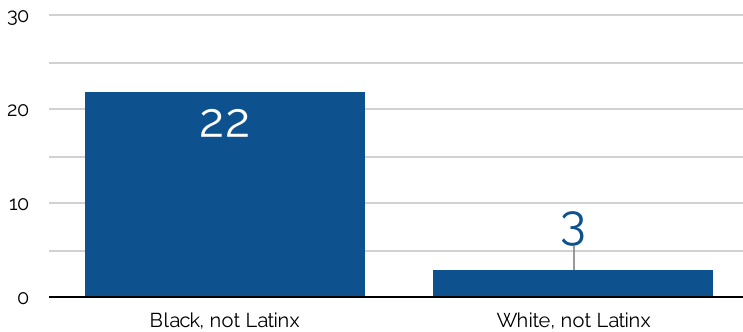
PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

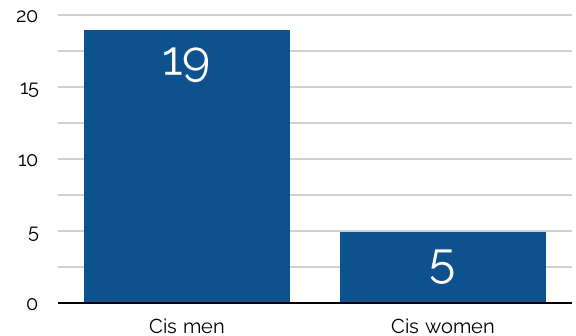
Newly Enrolled Participants by Referral Source

Partner Agency Referral	15
LEAD Diversion	8
Outreach Engagement	1
311 Referral	1

Participant enrollment by age, race/ethnicity

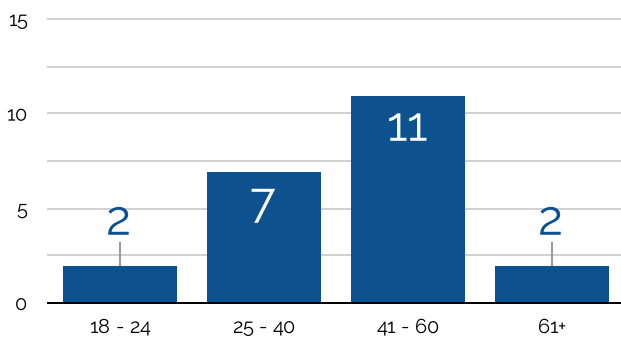


Participant enrollment by gender

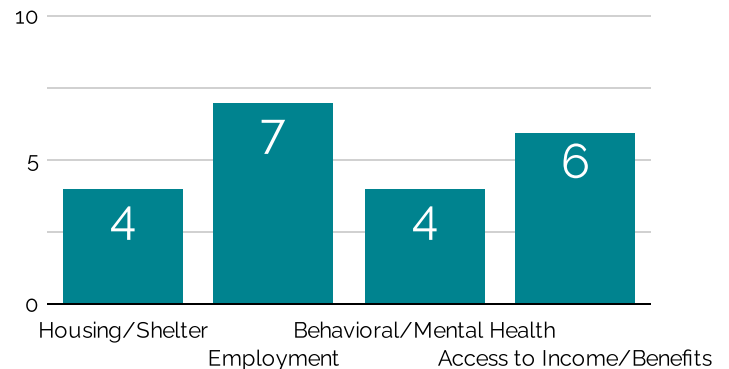


*People who are Latinx may be of any race. API = American Pacific Islander

Participant enrollment by age



Identified needs among newly-enrolled participants





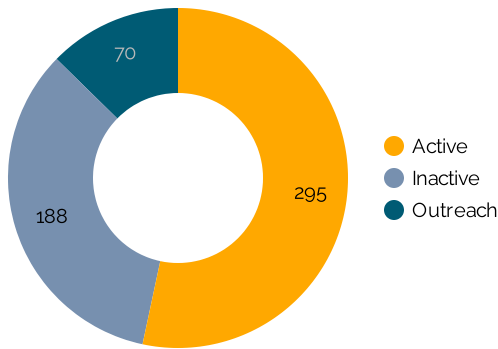
Care Navigation *continued*

25

PARTICIPANTS ENROLLED YEAR TO DATE

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

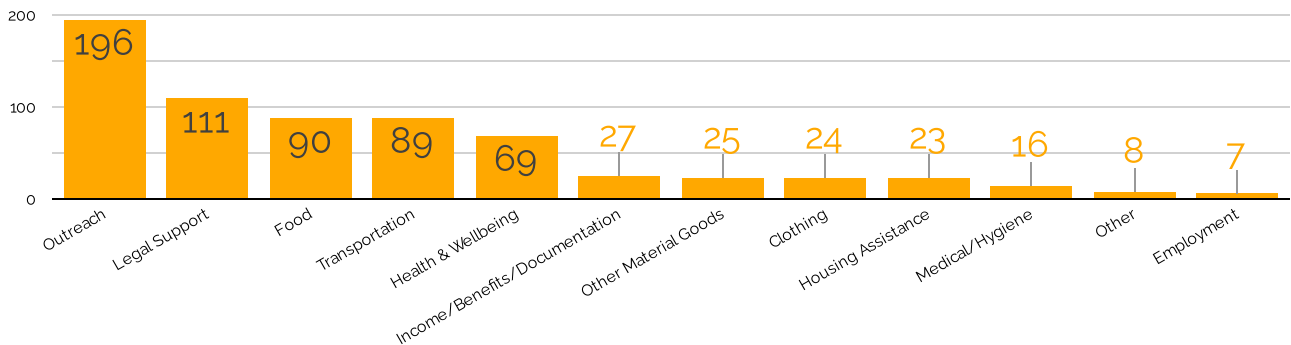
PARTICIPANT STATUS



HOUSING SUPPORT

Placed in Shelter	10
Placed in Recovery Housing	8
Provided Emergency Housing	6
Placed in Permanent Supportive Housing	5

SERVICES PROVIDED - ALL PARTICIPANTS



PARTICIPANT ARRESTS IN THE 6 MONTHS BEFORE AND AFTER APD DIVERSION

PAD provided legal system navigation to 52 participants this month in order to reduce legal barriers, resolve cases, and advocate for reduced jail sentences.

Of the 657 active participants for which we have data on the 6 months prior to and after their first diversion:

- 580 were not arrested by APD in the 6 months prior to their first diversion
- 77 were arrested in the 6 months prior to their first diversion. 27 with all charges eligible for diversion

Of these 657 participants, in the 6 months after their most recent diversion:

- 607 were not arrested by APD in the 6 months following their most recent diversion
- 50 were arrested in the 6 months following diversion. 17 with all charges eligible for diversion

Of PAD's currently active participants, 7 were arrested by APD in January 2024. Three were eligible to have all of their charges diverted.

Community Engagement

275 businesses engaged

11 stakeholder trainings provided

5 community events attended



Team members Kayla, Bec, and Tamia presented to students at Georgia State University about the community response and diversion services PAD offers in the City of Atlanta. The students are in an Honors Service-Learning course with a focus on homelessness, taught by Professor Joseph R. Fienberg. To add context to the values that drive this work, Bec, a PAD Community Responder, shared her story about experiencing homelessness and facing discrimination and hardships while navigating the complex systems in place.