



POLICING
ALTERNATIVES
& DIVERSION
INITIATIVE

MONTHLY REPORT

November 2023

*A NEW APPROACH
TO COMMUNITY SAFETY
& WELLNESS*





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality-of-life concerns and by increasing the accessibility of supportive services. We engage in creative problem-solving to respond to community concerns, and addressing people's human needs with dignity, patience and care. PAD provides an alternative to criminal justice involvement through two core strategies:

1. Community Response Services: We partner with the City of Atlanta's 311 non-emergency services line to accept community referrals for issues of concern related to mental health, substance use or extreme poverty.

2. Diversion Services: We accept pre-arrest diversion referrals from law enforcement to provide an immediate alternative to arrest for individuals experiencing substance addiction, mental health concerns, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

Our Care Navigation Team provides housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. We provide case management assistance to our participants for as long as they need assistance. We aim to build relationships to support our participants in achieving their goals for more stable and healthy lives.

THE TOP LINE November 2023

30

Diversions

97

Community
Response
Requests
Through ATL311

32

New
Participants
Enrolled

277

Businesses
Engaged Through
Outreach

"I wouldn't be in my apartment if it wasn't for PAD. I had just got released from Fulton County Jail and they got me in to housing in Atlanta. I had no job, I had nothing. I didn't even have a pair of clothes besides the clothes I was released in. Drew helped me apply for the voucher. The housing search was a headache, but I had her support. She put her foot down and stayed on it. So here I am."

- Lindsay Roberts, PAD Participant



Diversions

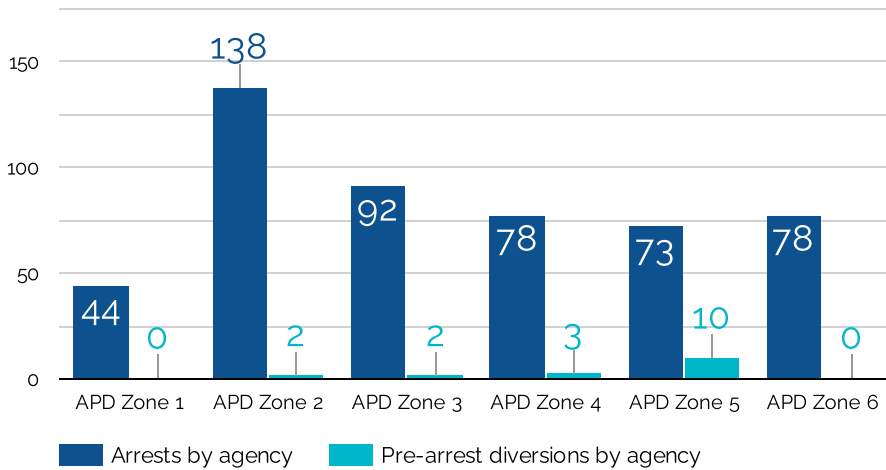
30 COMPLETED DIVERSIONS

- 15 Total pre-arrest diversions, excluding re-referrals
- 13 Total post-booking diversions
- 2 Total re-referrals
- 5 CHANGE IN DIVERSIONS FROM PRIOR MONTH
- 9 CHANGE IN DIVERSIONS FROM PRIOR YEAR

PAD accepts pre-arrest diversions from Atlanta Police Department, MARTA police officers, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

The Law Enforcement Assisted Diversion initiative, or LEAD, is a collaboration between PAD and the Atlanta Police Department, MARTA Police Department, City of Atlanta Public Defender's Office, City of Atlanta Solicitor's Office, Fulton County Public Defender's Office, Fulton County Solicitor General's Office, and Fulton County District Attorney's Office.

Diversions and diversion-eligible arrests by police zone/agency



RESPONSE STATISTICS

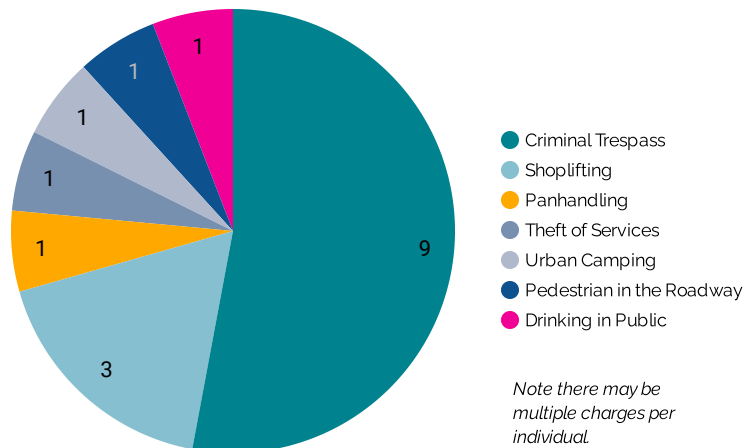
Average response time to diversions was

20 minutes

TYPICAL TIME OF DIVERSION*

APD Zone 2	11AM - 01PM
APD Zone 3	09AM - 11AM
APD Zone 4	10AM - 12PM
APD Zone 5	11AM - 01PM

CHARGES AT THE TIME OF DIVERSION



*50% or more of diversions happened during this time. If no diversions occurred, the zone will not be listed.

Note there may be multiple charges per individual.

Community Response Services

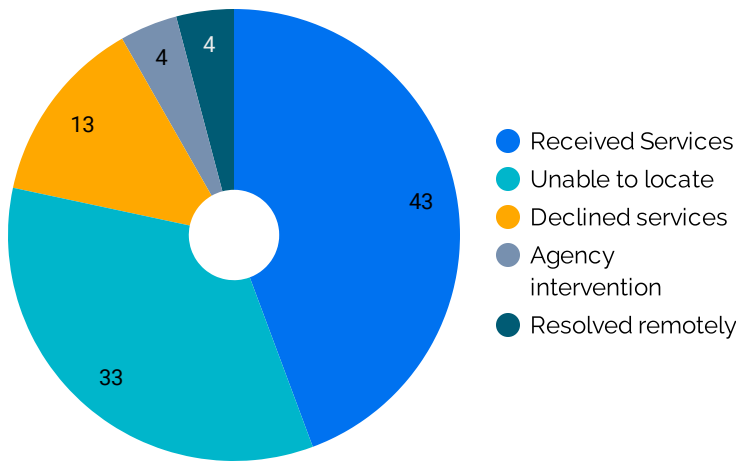
97 RESPONSE REQUESTS

5	# of 911 call transfers to 311
-64	Change in total 311 requests from prior month
1	Change in total 311 requests from same month, prior year

Excludes ineligible and duplicate calls.

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. In October 2022, 911 also began transferring calls concerning public indecency to 311. Our team responds to these concerns and offers individuals immediate resources and warm referrals to other service providers.

Response Outcomes - 311



Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time. Totals include E911 calls transferred to PAD.

311 RESPONSE STATISTICS

84 referrals (86.6% of all calls) were designated as requiring an immediate response.

86% of these calls (72) received an in-person response within 30 minutes.

21 minutes was the average response time to calls designated as requiring an immediate response

9 requests were designated as outreach requests. 100% of these calls (9) received a response within 48 hours.

4 requests were provided with resources by PAD staff over the phone.

Demographics of Engaged Individuals

By Race and Ethnicity:

35	Black, not Latinx
1	Not specified
10	White, not Latinx

By Gender:

32	Cis men
12	Cis women
3	Not specified

By age:

25 - 40	4
41 - 60	8
61+	3
Not specified	32



Community Response Services *continued*

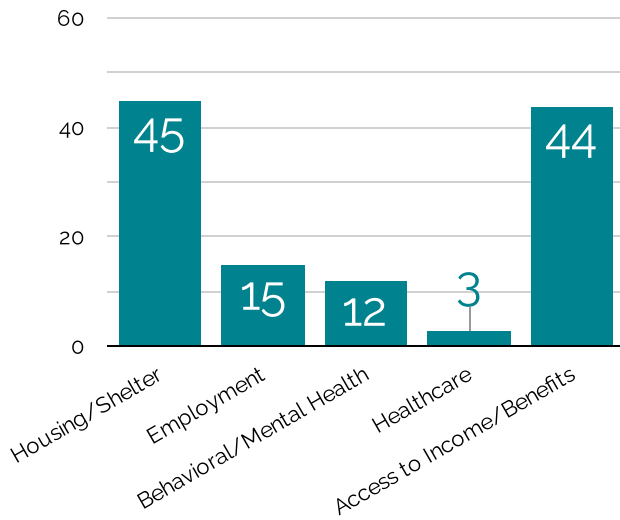
47 SUCCESSFUL ENGAGEMENTS

- 28 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR MONTH
- 1 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR YEAR
- 4 ENROLLED 311 LEAD PARTICIPANT(S)

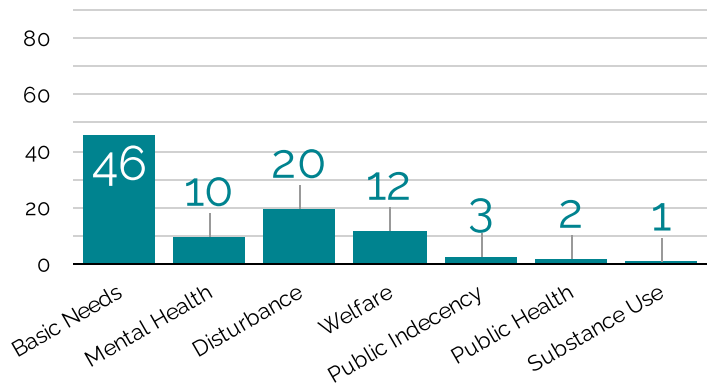
"I really liked that it wasn't just. (someone) coming by to tell him to get out of here, and that you were able to actually get him some help instead. It's awesome to know PAD is out there. You guys are super helpful and impactful for the community, and really appreciate it."

-Katherine Klein, Community Member, District 7

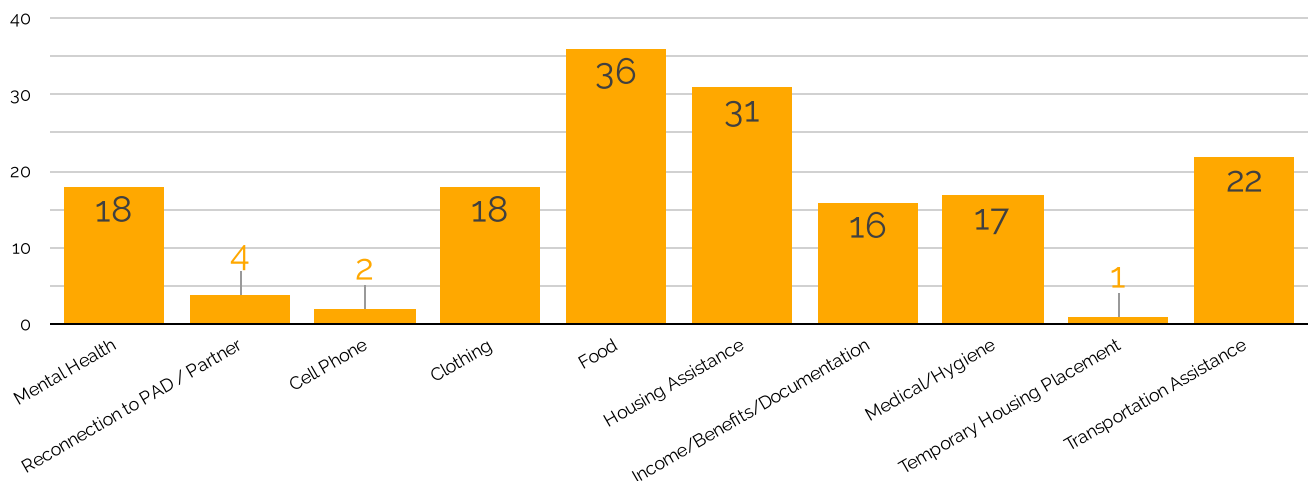
Identified Needs Among Successful Engagements



Top 311 Caller Concerns Among Successful Engagements



SERVICES PROVIDED DURING COMMUNITY RESPONSE ENGAGEMENT





Care Navigation

32 NEW PARTICIPANTS

-6 CHANGE IN PARTICIPANT ENROLLMENTS FROM LAST MONTH

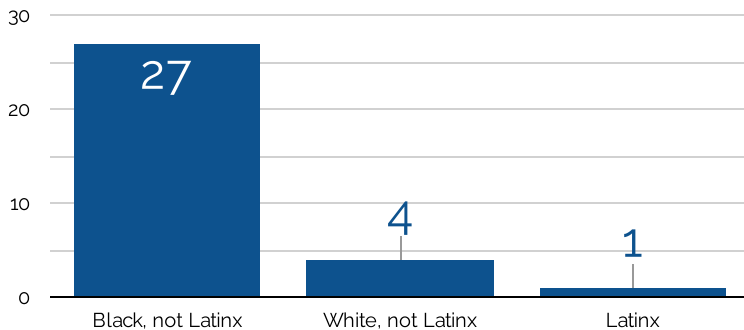
Newly Enrolled Participants by Referral Source

LEAD Diversion	15
Partner Agency Referral	13
311 Referral	4

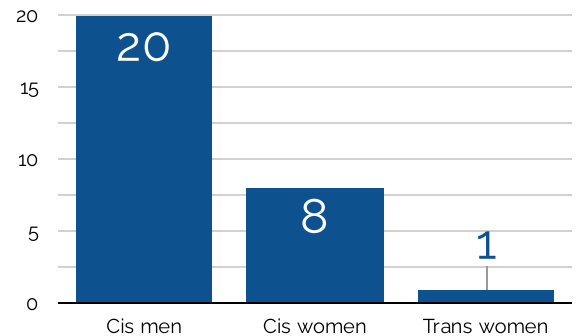
PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

Participant enrollment by age, race/ethnicity

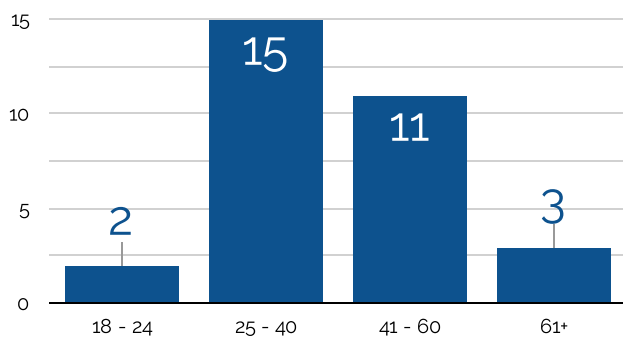


Participant enrollment by gender

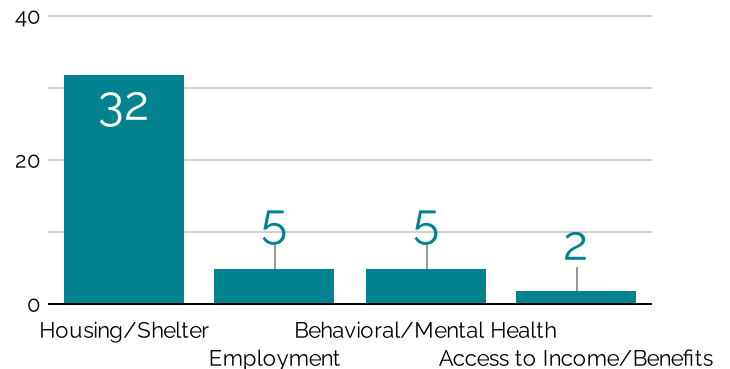


*People who are Latinx may be of any race. API = American Pacific Islander

Participant enrollment by age



Identified needs among newly-enrolled participants

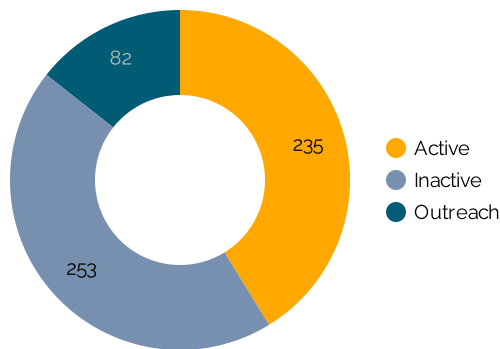


Care Navigation *continued*

251 PARTICIPANTS
ENROLLED
YEAR TO DATE

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

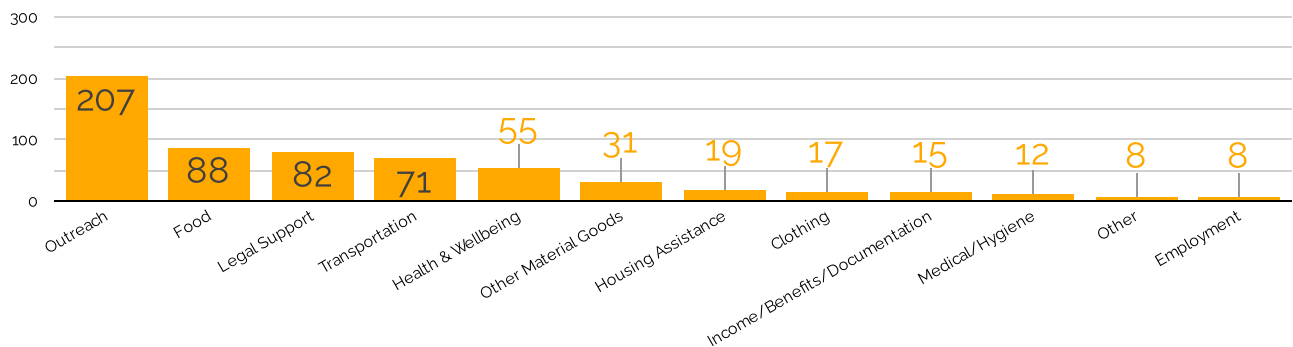
PARTICIPANT STATUS



HOUSING SUPPORT

Provided Emergency Housing	15
Placed in Shelter	8
Places in Recovery Housing	3
Placed in Permanent Supportive Housing	3

SERVICES PROVIDED - ALL PARTICIPANTS



PARTICIPANT ARRESTS IN THE 6 MONTHS BEFORE AND AFTER APD DIVERSION

PAD provided legal system navigation to 43 participants this month in order to reduce legal barriers, resolve cases, and advocate for reduced jail sentences.

Of the 606 active participants for which we have data on the 6 months prior to and after their first diversion:

- 532 were not arrested by APD in the 6 months prior to their first diversion
- 74 were arrested in the 6 months prior to their first diversion. 25 with all charges eligible for diversion

Of these 606 participants, in the 6 months after their most recent diversion:

- 560 were not arrested by APD in the 6 months following their most recent diversion
- 46 were arrested in the 6 months following diversion. 17 with all charges eligible for diversion

Of PAD's currently active participants, 5 were arrested by APD in November 2023. Two were eligible to have all of their charges diverted.



January 2023 - November 2023

Diversions

239 DIVERSIONS

Includes individuals who are referred more than once to PAD.

Total re-referrals	36
Total pre-arrest diversions, excluding re-referrals	124
Total post-booking diversions	79

Pre-Arrest Diversions by Zone and Agency

APD Zone 1	6
APD Zone 2	21
APD Zone 3	9
APD Zone 4	29
APD Zone 5	77
APD Zone 6	11
GT PD	4
MARTA	3

RESPONSE STATISTICS

Average year to date response time to diversions was:

22 minutes

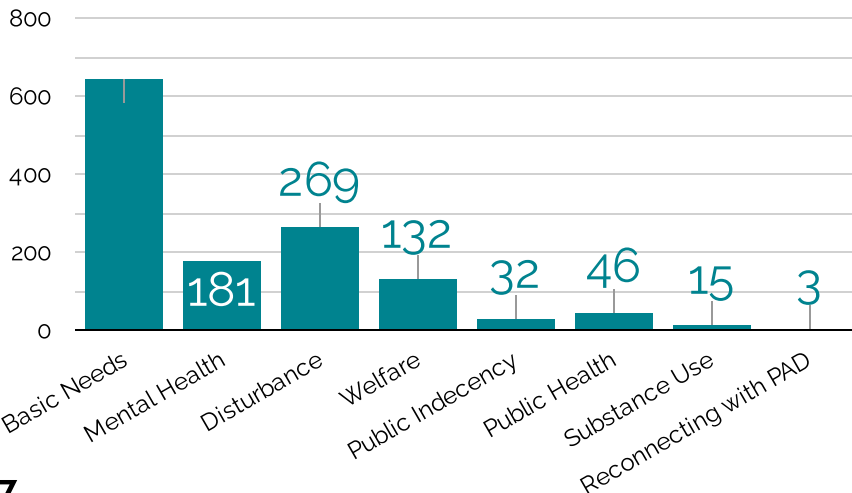
January 2023 - November 2023

Community Response Services

1,377 RESPONSE REQUESTS 668 SUCCESSFUL ENGAGEMENTS

Excludes ineligible and duplicate calls.

Top 311 Caller Concerns Among Successful Engagements



311 RESPONSE STATISTICS

1,080 referrals (78.4% of all calls) were designated as requiring an immediate response.

86% of these calls (928) received an in-person response within 30 minutes.

20 minutes, average response time to calls designated as requiring an immediate response

182 requests were designated as outreach requests. 100.0% of these calls (175) received a response within 48 hours.

92 requests were provided with resources by PAD staff over the phone.



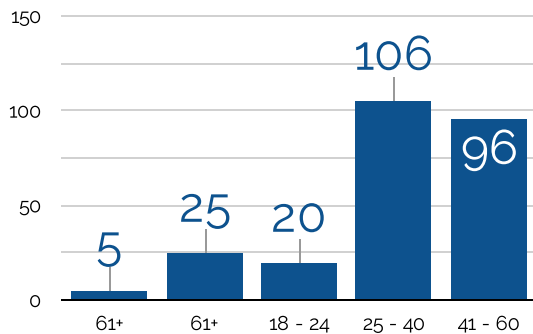
January 2023 - November 2023

Care Navigation

251 PARTICIPANTS ENROLLED
YEAR TO DATE

570 TOTAL PARTICIPANTS
CURRENTLY ENROLLED

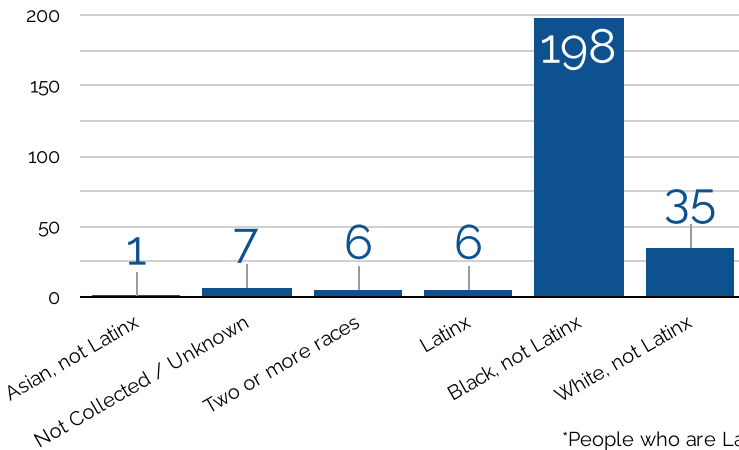
Participant enrollment by age



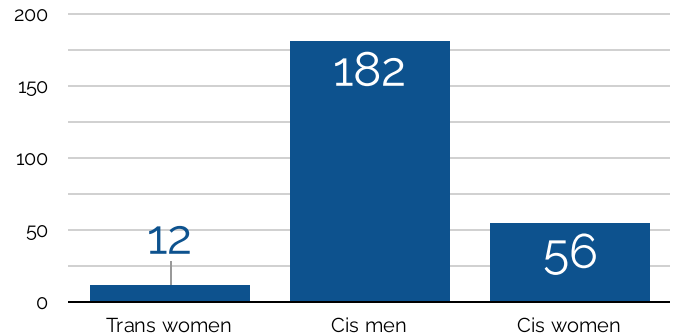
HOUSING SUPPORT

Provided Emergency Housing	140
Placed in Shelter	82
Placed in Permanent Supportive Housing	69
Placed in Bridge Housing	40
Placed in Recovery Housing	33

Participant enrollment by race/ethnicity

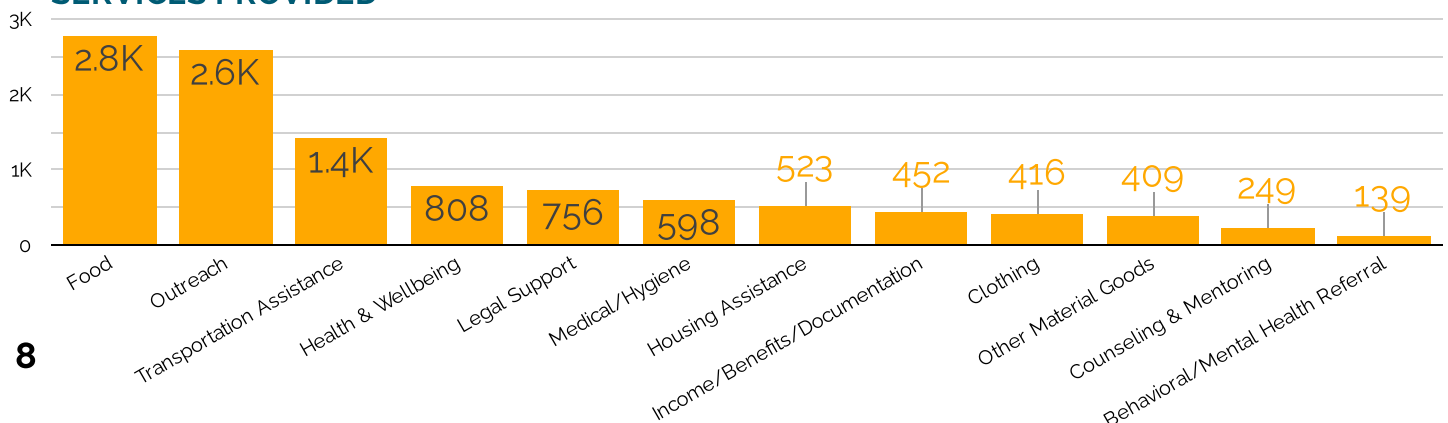


Participant enrollment by gender



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SERVICES PROVIDED





Community Engagement



Community Engagement Specialists A'Shiah and Samuelle (pictured third and fourth from left) organized PAD's first "Feed the Soul" community meal event in collaboration with Crossroads Community Ministries. This event coincided with one of our weekly food pantry distributions, providing an open space at our Lakewood office for both participants and the public.

277 businesses engaged

9 community events attended



Our Community Engagement team was all smiles as we received an incredible donation of over 250 pairs of socks, and book bags containing essential supplies, water bottles, and books from our partners at the Gateway Center.