



POLICING
ALTERNATIVES
& DIVERSION
INITIATIVE

MONTHLY REPORT

August 2023

*A NEW APPROACH
TO COMMUNITY SAFETY
& WELLNESS*





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality-of-life concerns and by increasing the accessibility of supportive services. We engage in creative problem-solving to respond to community concerns, and addressing people's human needs with dignity, patience and care. PAD provides an alternative to criminal justice involvement through two core strategies:

1. Community Response Services: We partner with the City of Atlanta's 311 non-emergency services line to accept community referrals for issues of concern related to mental health, substance use or extreme poverty.

2. Diversion Services: We accept pre-arrest diversion referrals from law enforcement to provide an immediate alternative to arrest for individuals experiencing substance addiction, mental health concerns, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

Our Care Navigation Team provides housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. We provide case management assistance to our participants for as long as they need assistance. We aim to build relationships to support our participants in achieving their goals for more stable and healthy lives.

THE TOP LINE August 2023

18
Diversions

183
Community
Response
Requests
Through ATL311

20
New
Participants
Enrolled

206
Businesses
Engaged Through
Outreach

"I just think that your organization is wonderful and dignified and respectful. Very professional... but also you guys came out and the team was just very authentic to our neighborhood. It was just amazing to see how you spoke with people and how you engaged them and how you helped them. The dignity was a big thing, you guys had so much compassion... I've used the crisis hotline but your approach is so much more compassionate. It's a night and day difference with your approach."

- Zoey Fahey, Community Member, East Atlanta Village

Diversions

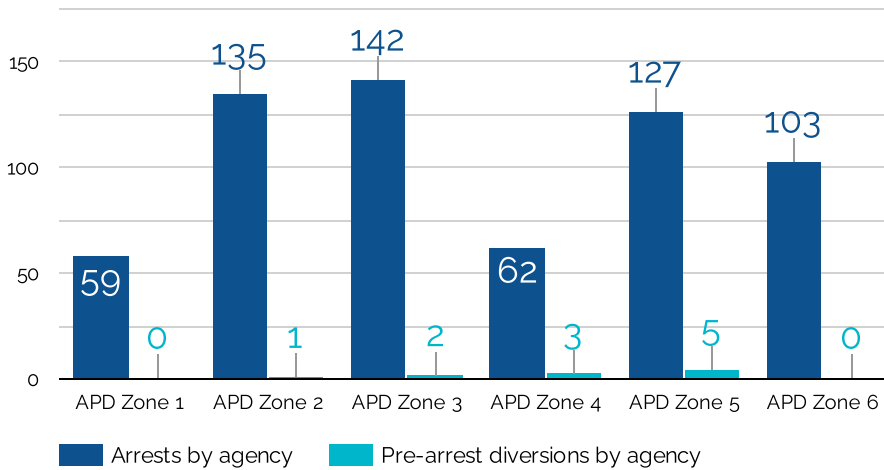
18 COMPLETED DIVERSIONS

- 10 Total pre-arrest diversions, excluding re-referrals
- 7 Total post-booking diversions
- 1 Total re-referrals
- 1 CHANGE IN DIVERSIONS FROM PRIOR MONTH
- 22 CHANGE IN DIVERSIONS FROM PRIOR YEAR

PAD accepts pre-arrest diversions from Atlanta Police Department, MARTA police officers, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

The Law Enforcement Assisted Diversion initiative, or LEAD, is a collaboration between PAD and the Atlanta Police Department, MARTA Police Department, City of Atlanta Public Defender's Office, City of Atlanta Solicitor's Office, Fulton County Public Defender's Office, Fulton County Solicitor General's Office, and Fulton County District Attorney's Office.

Diversions and diversion-eligible arrests by police zone/agency



RESPONSE STATISTICS

Average response time to diversions was

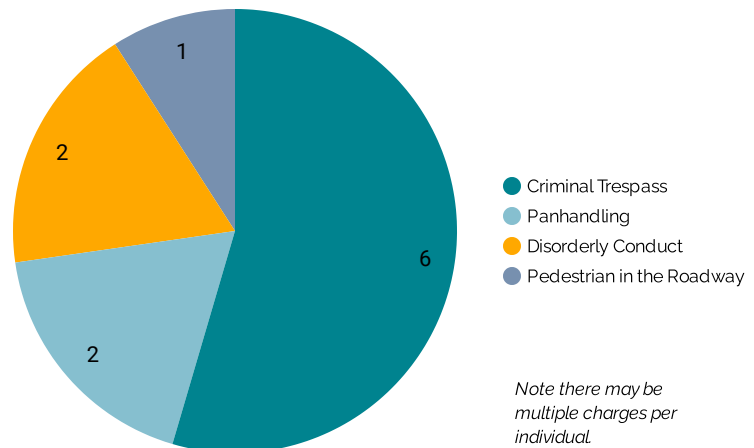
24 minutes

TYPICAL TIME OF DIVERSION*

APD Zone 2	12pm-2pm
APD Zone 3	12pm-2pm
APD Zone 4	2pm-4pm
APD Zone 5	12pm-2pm

*50% or more of diversions happened during this time. If no diversions occurred, the zone will not be listed.

CHARGES AT THE TIME OF DIVERSION



Note there may be multiple charges per individual.



Community Response Services

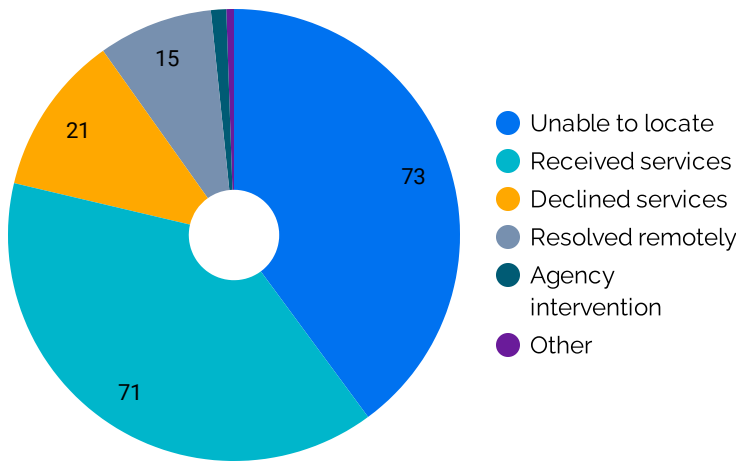
183 RESPONSE REQUESTS

9	# of 911 call transfers to 311
36	Change in total 311 requests from prior month
26	Change in total 311 requests from same month, prior year

Excludes ineligible and duplicate calls.

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. In October 2022, 911 also began transferring calls concerning public indecency to 311. Our team responds to these concerns and offers individuals immediate resources and warm referrals to other service providers.

Response Outcomes - 311



Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time. Totals include E911 calls transferred to PAD.

311 RESPONSE STATISTICS

143 referrals (78.1% of all calls) were designated as requiring an immediate response.

96% of these calls (137) received an in-person response within 30 minutes.

18 minutes was the average response time to calls designated as requiring an immediate response

24 requests were designated as outreach requests. 96% of these calls (23) received a response within 48 hours.

15 requests were provided with resources by PAD staff over the phone.

Demographics of Engaged Individuals

By Race and Ethnicity:

63	Black, not Latinx
2	Latinx
5	Not specified
1	Two or more races
22	White, not Latinx

By Gender:

60	Cis men
30	Cis women
2	Not specified
1	Trans women

By age:

18 - 24	3
25 - 40	11
41 - 60	7
61+	4
Not specified	68

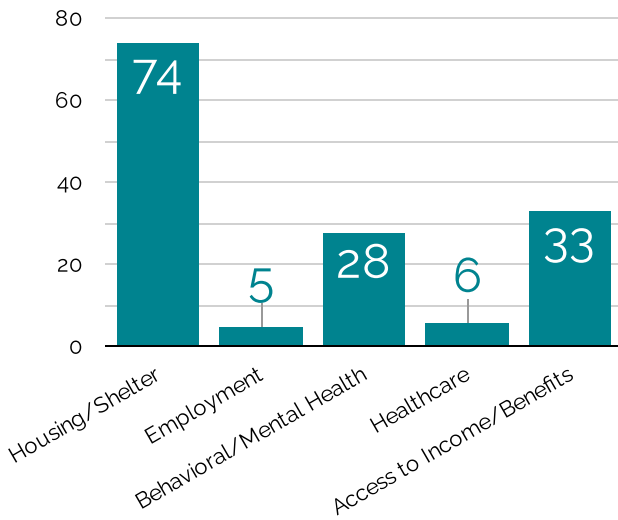


Community Response Services *continued*

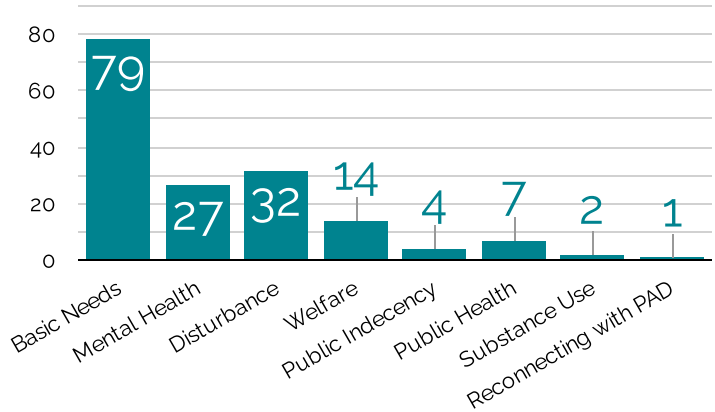
83 SUCCESSFUL ENGAGEMENTS

- 18 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR MONTH
- 0 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR YEAR
- 3 ENROLLED 311 LEAD PARTICIPANT(S)

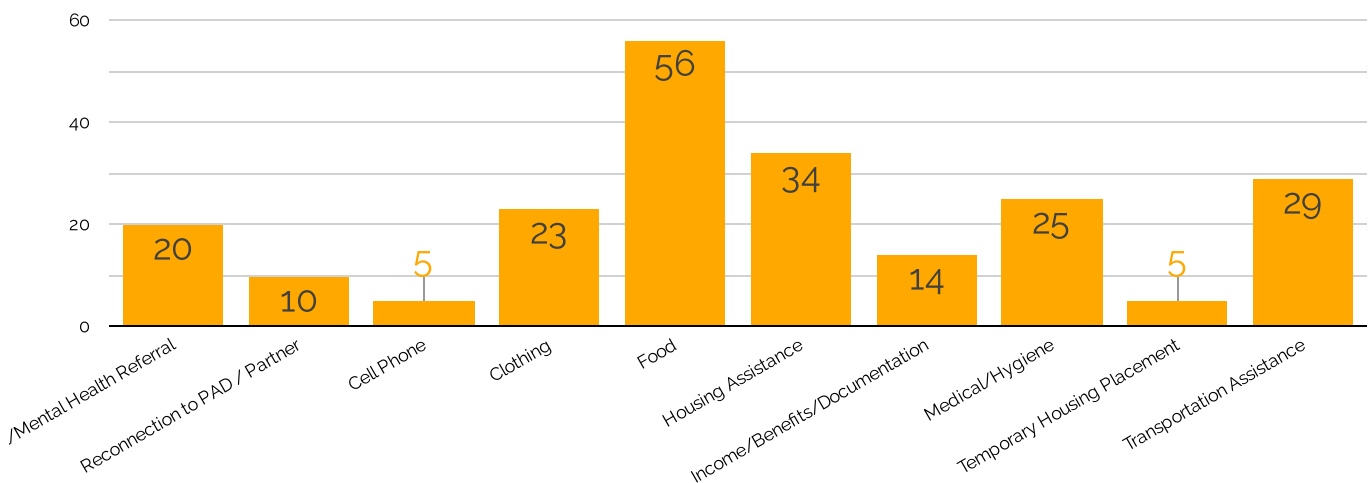
Identified Needs Among Successful Engagements



Top 311 Caller Concerns Among Successful Engagements



SERVICES PROVIDED DURING COMMUNITY RESPONSE ENGAGEMENT



Care Navigation

20 NEW PARTICIPANTS

2 CHANGE IN PARTICIPANT ENROLLMENTS FROM LAST MONTH

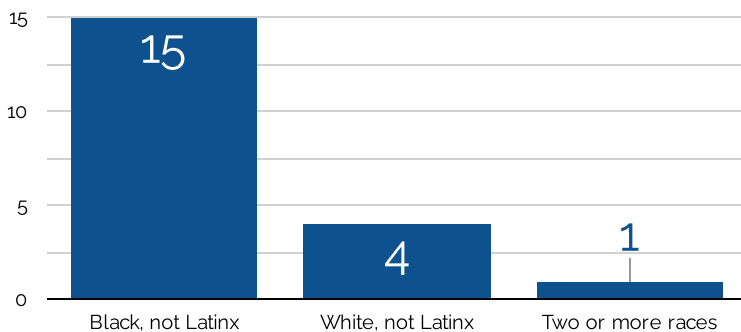
Newly Enrolled Participants by Referral Source

LEAD Diversion	10
Partner Agency Referral	7
311 Referral	3

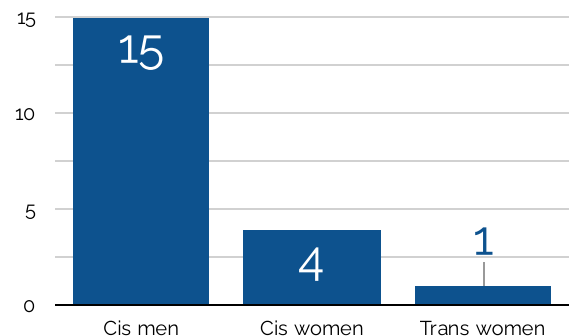
PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

Participant enrollment by age, race/ethnicity

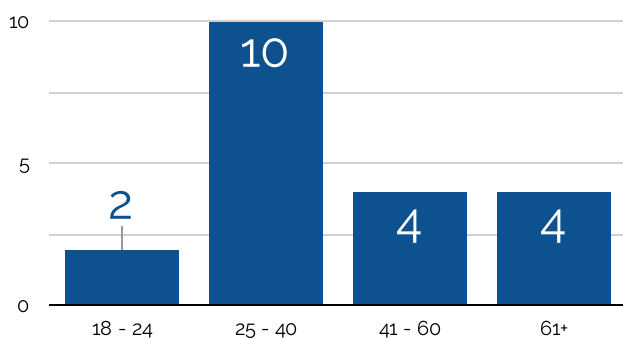


Participant enrollment by gender

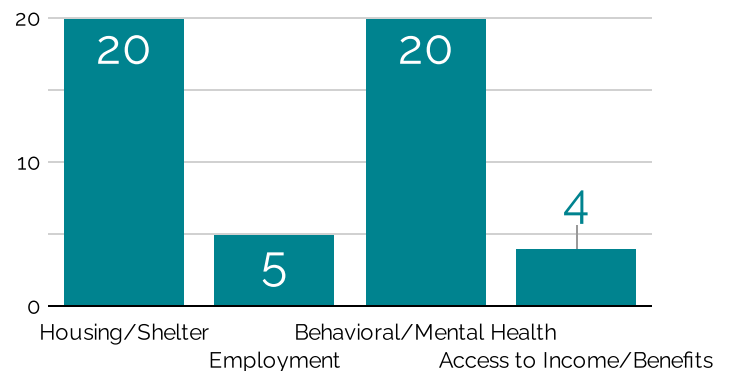


*People who are Latinx may be of any race. API = American Pacific Islander

Participant enrollment by age



Identified needs among newly-enrolled participants



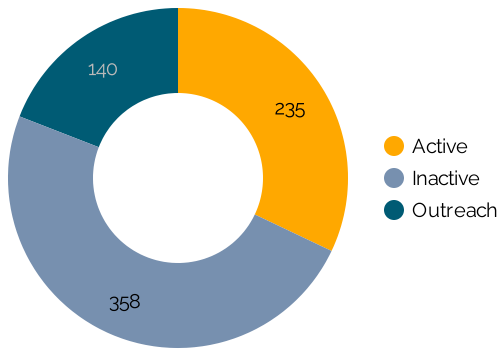


Care Navigation *continued*

149 PARTICIPANTS ENROLLED YEAR TO DATE

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

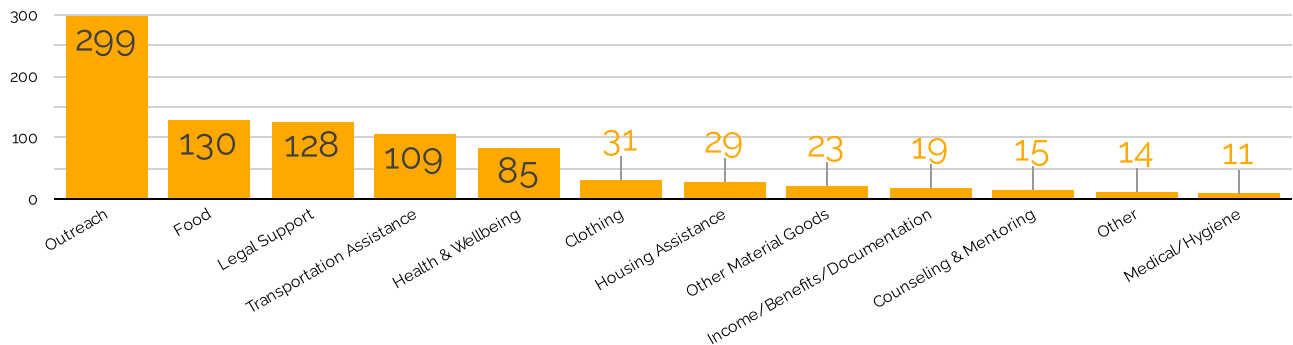
PARTICIPANT STATUS



HOUSING SUPPORT

Placed in Shelter	14
Provided Emergency Housing	12
Placed in Permanent Supportive Housing	7
Placed in Bridge Housing	2
Placed in Recovery Housing	1

SERVICES PROVIDED - ALL PARTICIPANTS



PARTICIPANT ARRESTS IN THE 6 MONTHS BEFORE AND AFTER APD DIVERSION

PAD provided legal system navigation to 52 participants this month in order to reduce legal barriers, resolve cases, and advocate for reduced jail sentences.

Of the 504 active participants for which we have data on the 6 months prior to and after their first diversion:

- 437 were not arrested by APD in the 6 months prior to their first diversion
- 67 were arrested in the 6 months prior to their first diversion, 24 with all charges eligible for diversion

Of these 504 participants, in the 6 months after their most recent diversion:

- 462 were not arrested by APD in the 6 months following their most recent diversion
- 42 were arrested in the 6 months following diversion, 14 with all charges eligible for diversion

Of PAD's currently active participants, 8 were arrested by APD in August 2023, 3 with all charges eligible for diversion.



January 2023 - August 2023

Diversions

144 DIVERSIONS

Includes individuals who are referred more than once to PAD.

Total re-referrals	26
Total pre-arrest diversions, excluding re-referrals	84
Total post-booking diversions	34

RESPONSE STATISTICS

Average year to date response time to diversions was:

23 minutes

Pre-Arrest Diversions by Zone and Agency

APD Zone 1	2
APD Zone 2	12
APD Zone 3	7
APD Zone 4	20
APD Zone 5	60
APD Zone 6	5
GT PD	2
MARTA	2

January 2023 - August 2023

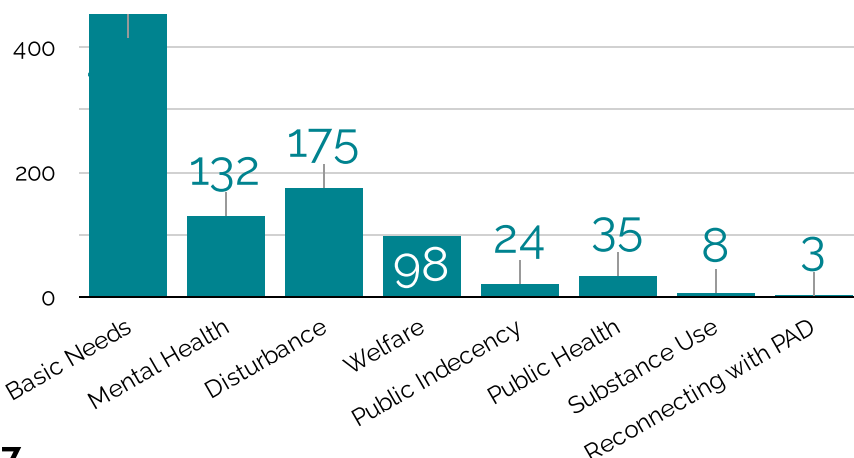
Community Response Services

979 RESPONSE REQUESTS

Excludes ineligible and duplicate calls.

473 SUCCESSFUL ENGAGEMENTS

Top 311 Caller Concerns Among Successful Engagements



311 RESPONSE STATISTICS

746 referrals (76.2% of all calls) were designated as requiring an immediate response.

84% of these calls (628) received an in-person response within 30 minutes.

21 minutes, average response time to calls designated as requiring an immediate response

133 requests were designated as outreach requests. 95.8% of these calls (127) received a response within 48 hours.

80 requests were provided with resources by PAD staff over the phone.



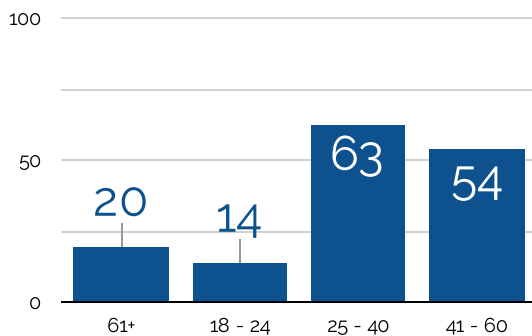
January 2023 - August 2023

Care Navigation

149 PARTICIPANTS ENROLLED
YEAR TO DATE

733 TOTAL PARTICIPANTS
CURRENTLY ENROLLED

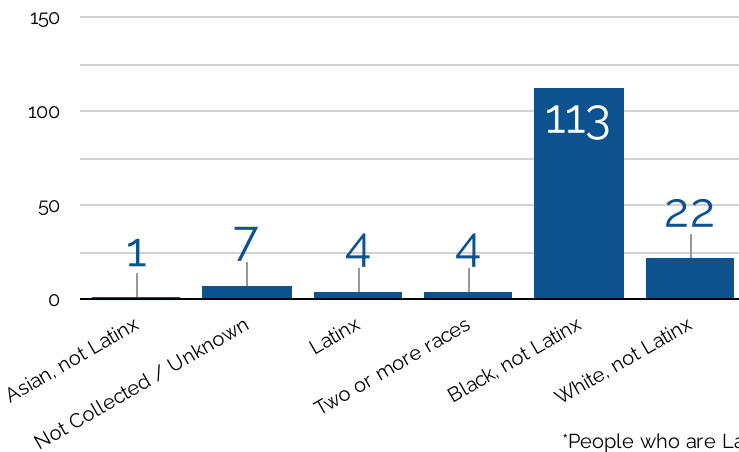
Participant enrollment by age



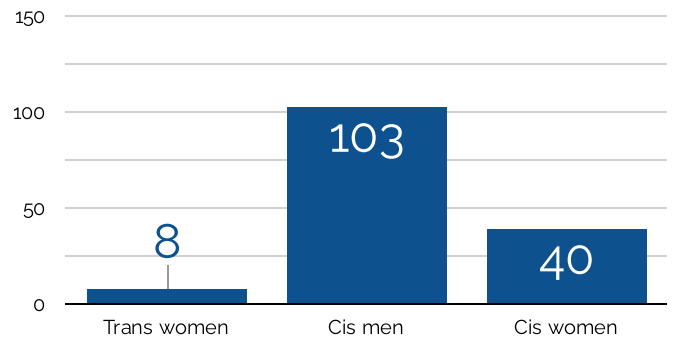
HOUSING SUPPORT

Provided Emergency Housing	112
Placed in Shelter	59
Placed in Permanent Supportive Housing	56
Placed in Bridge Housing	40
Placed in Recovery Housing	32

Participant enrollment by race/ethnicity

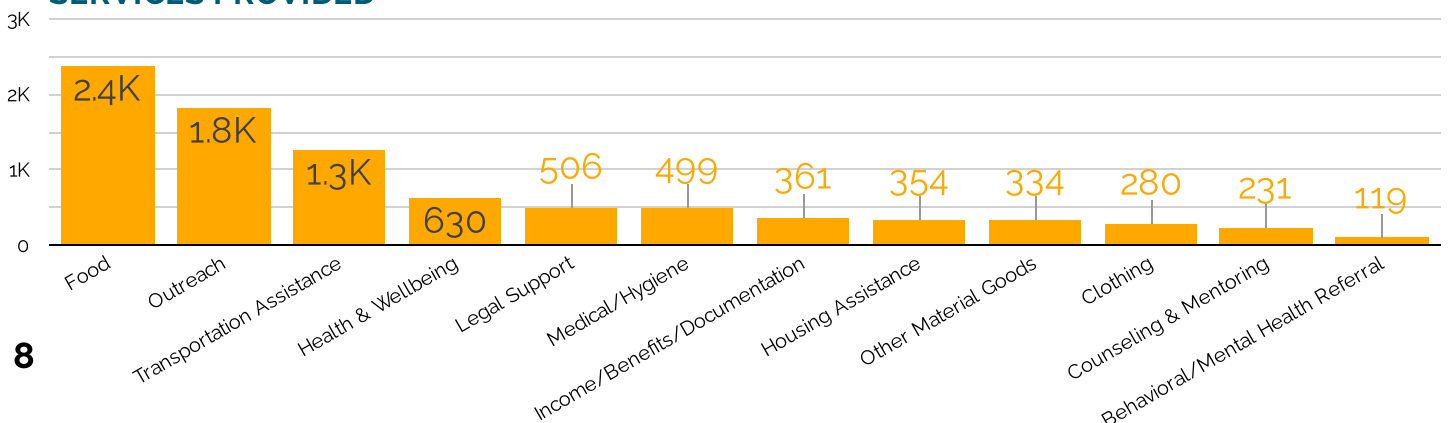


Participant enrollment by gender



*People who are Latinx may be of any race. API = American Pacific Islander

SERVICES PROVIDED





Community Engagement



PAD kicked off August with a series of events in celebration of the 20th annual National Night Out!

PAD team members Stacy Piper and Kayla Smith spent the evening with NPU-V where they connected with residents about 311 and PAD services, as well as our ongoing partnership with the APD, Georgia Tech, and MARTA PD to provide diversion services. This occasion not only allowed us to connect with the local community but also provided an excellent opportunity to engage directly with attending law enforcement, furthering our efforts to raise awareness about the availability of diversion services.



Stacy Piper has truly excelled as a valuable member of our Community Engagement team, earning recognition for her boundless enthusiasm and meaningful engagement in the Atlanta community! As she embarks on her new role at PAD this month, we wanted to spotlight her outstanding contributions in raising awareness about PAD.

206 businesses engaged

16 community events attended

2 public trainings provided

1 media appearances