



POLICING
ALTERNATIVES
& DIVERSION
INITIATIVE

Monthly Report

October 2022





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality-of-life concerns and by increasing the accessibility of supportive services. We engage in creative problem-solving to respond to community concerns, and addressing people's human needs with dignity, patience and care. PAD provides an alternative to criminal justice involvement through two core strategies:

1. Community Response Services: We partner with the City of Atlanta's 311 non-emergency services line to accept community referrals for issues of concern related to mental health, substance use or extreme poverty.

2. Law Enforcement Assisted Diversion (LEAD) Services: We accept pre-arrest diversion referrals from law enforcement, to provide an immediate alternative to arrest for individuals experiencing substance addiction, mental health concerns, or extreme poverty.

Our Care Navigation Team provides housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. We provided case management assistance to our participants for as long as they need assistance. We aim to build relationships to support our participants in achieving their goals for more stable and healthy lives.

THE TOP LINE: October 2022

26

Law
Enforcement
Assisted
Diversions

127

Community
Response
Requests
Through ATL311

21

New LEAD
Participants
Enrolled

196

Businesses
Engaged Through
Outreach

Through in-person canvassing

"When I was arrested, I was fired. I had no savings or safety net. I had been so unstable for years, renting rooms, being abused, living in my car. Getting the housing voucher was one of the best things to happen to me in my life."

- Monroe, PAD participant

With the support of their Care Navigator, Monroe successfully obtained their social security card and a mental health diagnosis and treatment plan. They have received intensive outpatient treatment and now attend weekly group therapy sessions. After receiving the Georgia Housing Voucher this summer, Monroe moved into a place of their own this fall.





Law Enforcement Assisted Diversions (LEAD)

26 COMPLETED DIVERSIONS

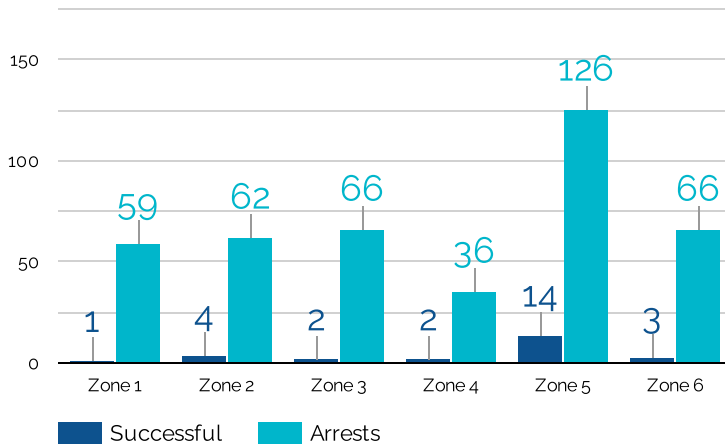
- + 4 CHANGE IN DIVERSIONS FROM SEPTEMBER 2022
- + 5 CHANGE IN DIVERSIONS FROM OCTOBER 2021
- 5 PAD RE-REFERRALS

Total diversions above and statistics below includes individuals who are referred more than once to PAD.

PAD accepts diversion referrals from Atlanta Police Department, MARTA police officers, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty.

The Law Enforcement Assisted Diversion initiative, or LEAD, is a collaboration between PAD and the Atlanta Police Department, MARTA Police Department, City of Atlanta Public Defender's Office, City of Atlanta Solicitor's Office, Fulton County Public Defender's Office, Fulton County Solicitor General's Office, and Fulton County District Attorney's Office.

Diversions and diversion-eligible arrests by police zone/agency



RESPONSE STATISTICS

Average response time to diversions was

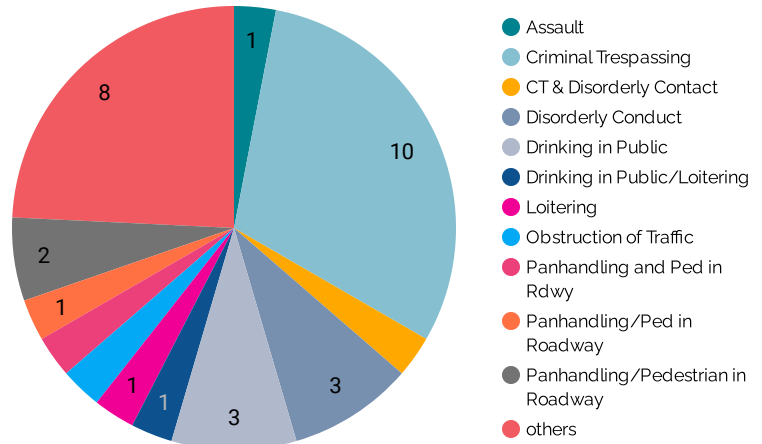
19 minutes

TYPICAL TIME OF DIVERSION*

Zone 1	11am - 1pm
Zone 2	9am - 11am
Zone 3	1pm - 3pm
Zone 4	11am - 1pm
Zone 5	11am - 1pm
Zone 6	1pm - 3pm

*50% or more of diversions happened during this time. If no diversions occurred, the zone will not be listed.

CHARGES AT THE TIME OF DIVERSION



Note there may be multiple charges per individual.



Community Response Services

127 RESPONSE REQUESTS

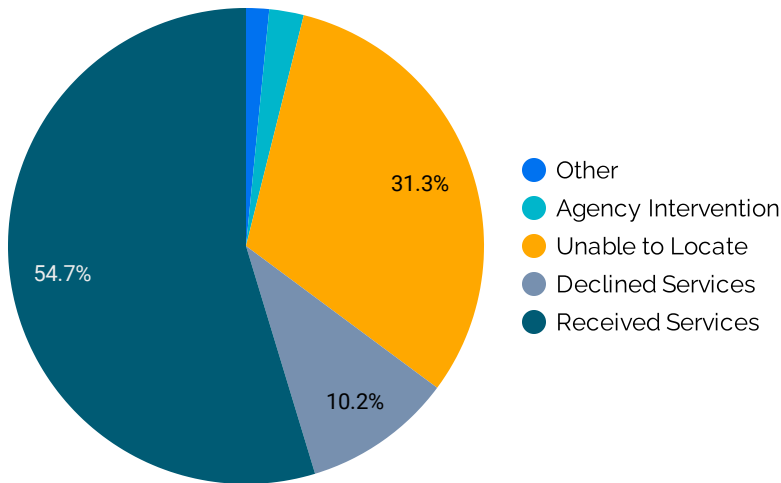
+ 18 CHANGE IN REQUESTS FROM SEPTEMBER 2022

+ 59 CHANGE IN REQUESTS FROM OCTOBER 2021

Excludes ineligible and duplicate calls.

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. Our Harm Reduction team responds to the referral request and offer individuals short-term care navigation, stabilizing supports, and warm referrals to other service providers.

Response Outcomes



Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time

RESPONSE STATISTICS

97 referrals (76% of all calls) were designated as requiring an immediate response. The average response time was

20 minutes

86% of all calls received an in-person response within 30 minutes.

24 requests were designated as outreach requests.

6 requests were provided with resources by PAD staff over the phone.

Demographics of Successfully Engaged Individuals

By Race and Ethnicity:

- 53 African American individuals
- 11 White individuals
- 2 Hispanic individuals
- 20 individuals' race/ethnicity not specified.

By Gender:

- 39 Cis-gender men
- 22 Cis-gender women
- 9 individuals' gender not specified.

911 CALL TRANSFERS TO 311 FOR PUBLIC INDECENY

On October 17th, 911 began transferring calls concerning public indecency to 311.

In October, PAD responded to **9** 911 call transfers.

Average response time:

25 minutes



Community Response Services *continued*



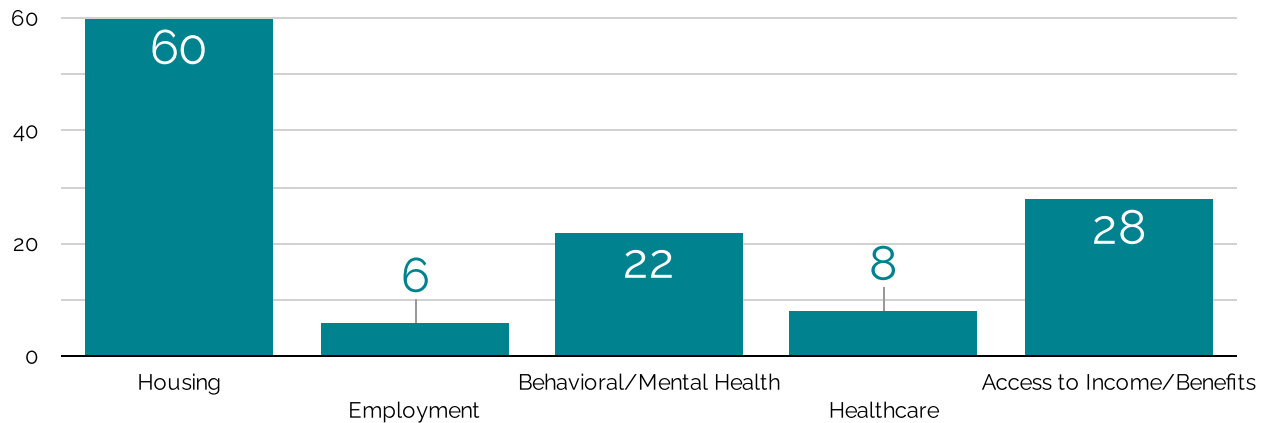
70 SUCCESSFUL ENGAGEMENTS

+18 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM SEPTEMBER 2022
+ 3 ENROLLED 311 LEAD PARTICIPANT(S)

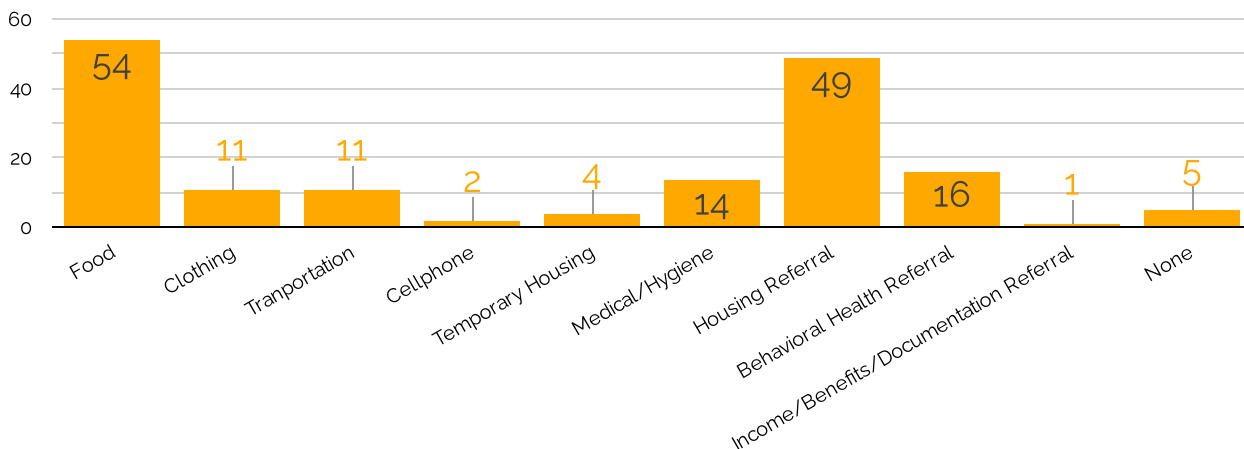
**“So happy you exist!
Thank you
for providing
supportive services
for community
members in need.”**

Identified Needs Among Successful Engagements

- Kathryn Pigg



BARRIER REDUCTION ACTIVITIES - DIRECT SERVICES AND REFERRALS

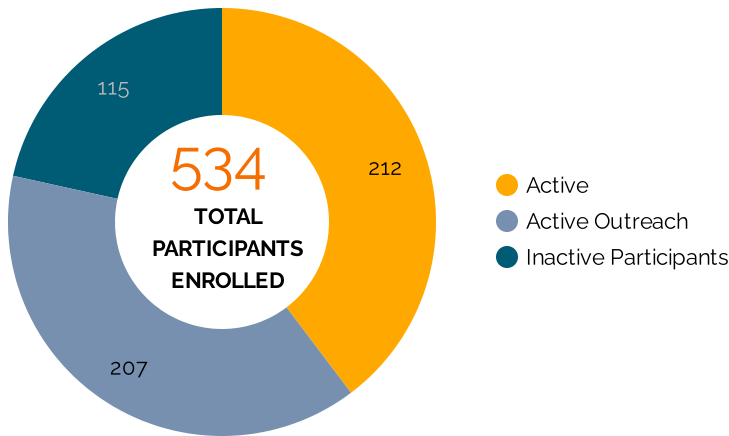




Care Navigation

21 NEW LEAD PARTICIPANTS

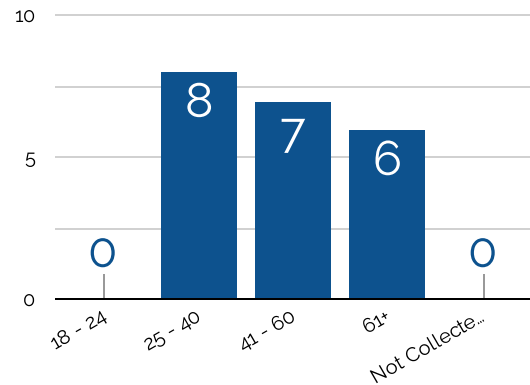
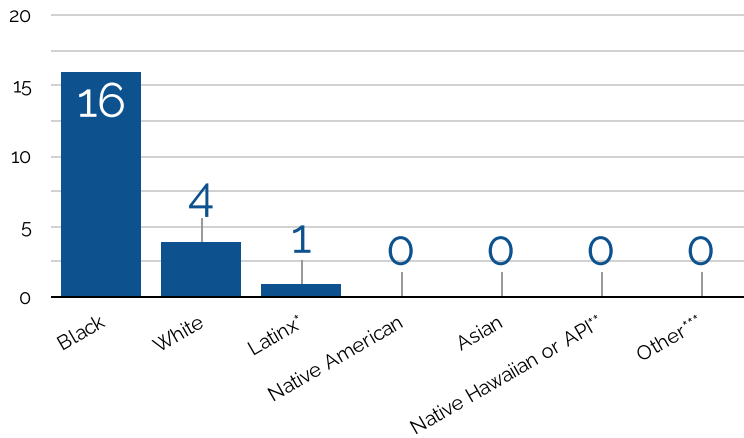
-5 CHANGE IN LEAD ENROLLMENTS FROM SEPTEMBER 2022



PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

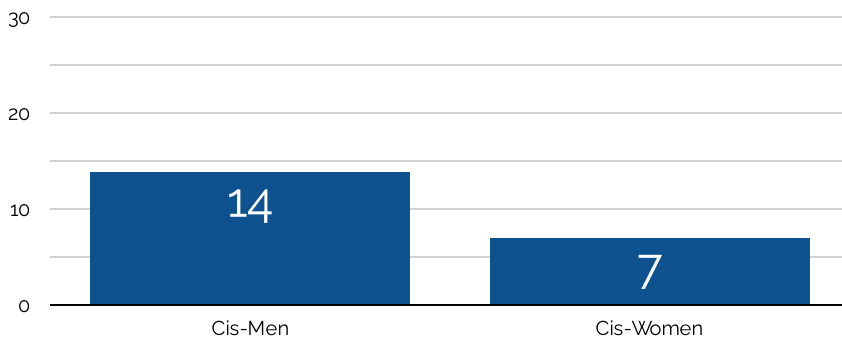
- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

LEAD participant enrollment by age, race/ethnicity



*People who are Latinx may be of any race. **API = American Pacific Islander ***Other = two or more races.

LEAD participant enrollment by gender



HOUSING SUPPORT

Provided emergency housing:	21
Placed in shelter:	11
Placed in bridge housing:	3
Placed in permanent supportive housing:	3
Placed in private housing:	2

Reporting for enrollment in Street Wellness Enhancement & Engagement (SWEET) Team services will begin next month.



Care Navigation *continued*

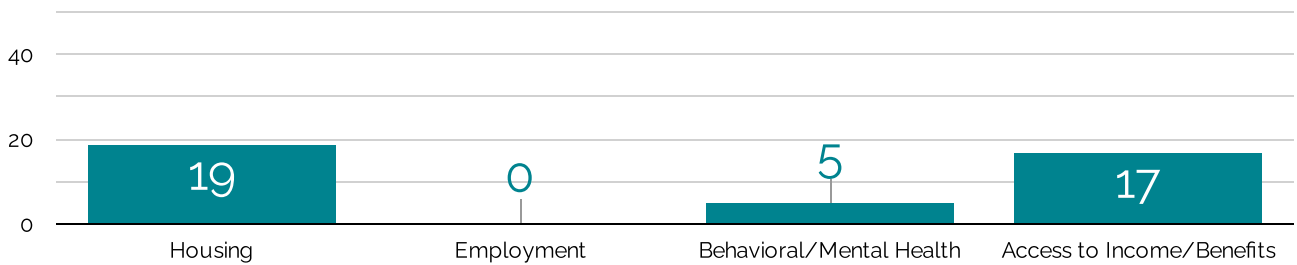
257 PARTICIPANTS PROVIDED SERVICES

0 PARTICIPANTS ADVANCED

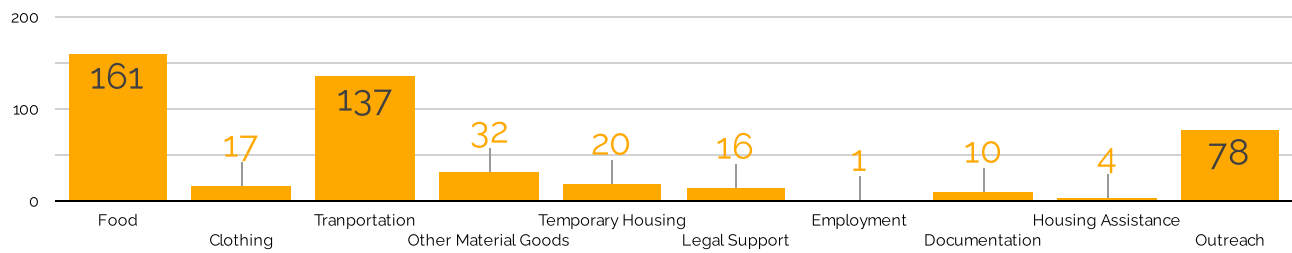
0 CHANGE IN PARTICIPANTS ADVANCING FROM SEPTEMBER 2022

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

Identified needs among newly-enrolled LEAD participants



BARRIER REDUCTION ACTIVITIES - DIRECT SERVICES AND REFERRALS



PARTICIPANT ARRESTS IN THE 6 MONTHS BEFORE AND AFTER APD DIVERSION

PAD provided legal system navigation to 50 participants this month in order to reduce legal barriers, resolve cases, and advocate for reduced jail sentences.

Of 207 currently active participants, in the 6 months *prior* to their diversion:

- 176 were not arrested by APD in the 6 months prior to their diversion
- 31 were arrested in the 6 months prior to their diversion, with 14 having only charges eligible for diversion.

Of 207 currently active participants, in the 6 months *after* their diversion:

- 180 were not arrested by APD in the 6 months prior to their diversion
- 27 were arrested in the 6 months after their diversion, with 9 having only charges eligible for diversion.

Of 21 participants diverted in October 2022:

- 1 was arrested by APD after diversion for divertible charges while PAD was available



January 2022 - October 2022

Law Enforcement Assisted Diversions (LEAD)

295 POLICE DIVERSIONS

40 PAD RE-REFERRALS

Includes individuals who are referred more than once to PAD.

Diversions received from:

286

APD

6

MARTA PD

3

GA Tech PD

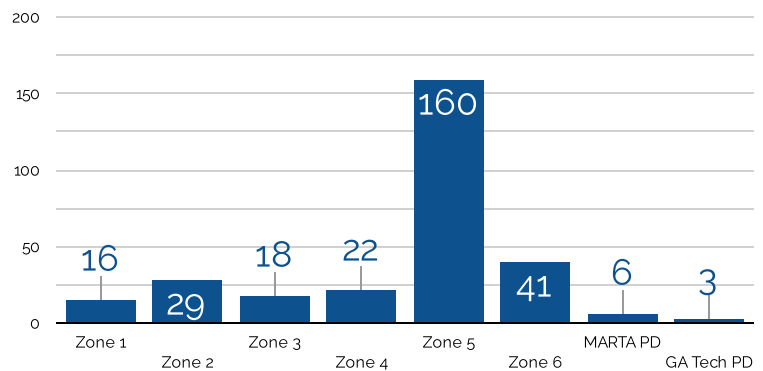
RESPONSE STATISTICS

Average year to date response time to diversions was:

20

minutes

By zone/agency



January 2022 - October 2022

Community Response Services

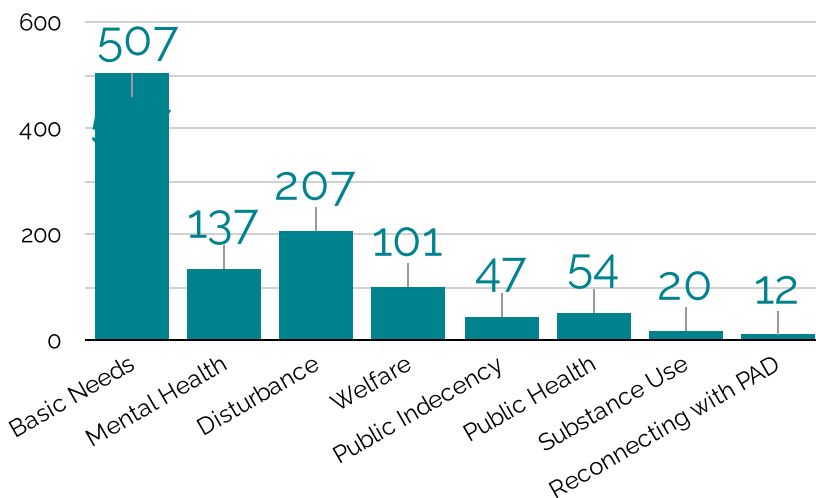
1,119 RESPONSE REQUESTS

Excludes ineligible and duplicate calls.

512

SUCCESSFUL ENGAGEMENTS

Top 311 Caller Concerns Among Successful Engagements



RESPONSE STATISTICS

- **969** referral requests were designated as an immediate response, with an average response time of **22** minutes.
- **73.5%** of all calls received an in-person response within 30 minutes.
- **81** requests were designated as outreach requests.
- **69** requests were provided with resources by PAD staff over the phone.



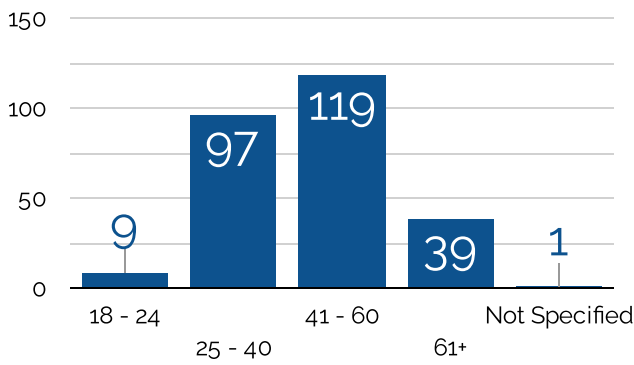
January 2022 - October 2022

Care Navigation

340 LEAD PARTICIPANTS ENROLLED YEAR TO DATE

534 TOTAL PARTICIPANTS CURRENTLY ENROLLED

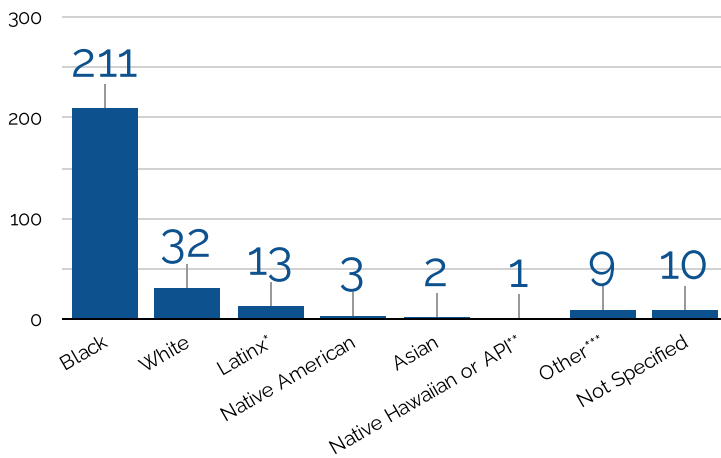
LEAD enrollment by age



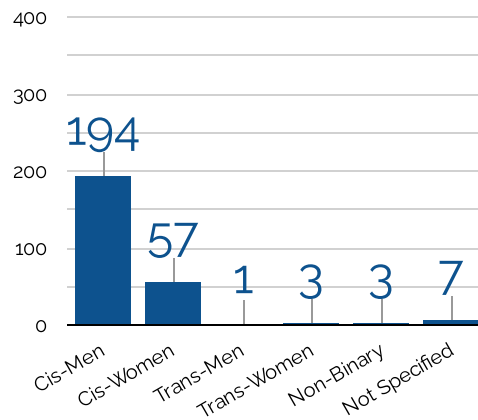
HOUSING SUPPORT

Provided emergency housing:	263
Placed in residential substance use treatment:	135
Placed in bridge housing:	133
Placed in shelter:	83
Placed in permanent supportive housing:	66
Placed in veteran affairs supportive housing:	8
Placed in private housing:	6

LEAD enrollment by race/ethnicity

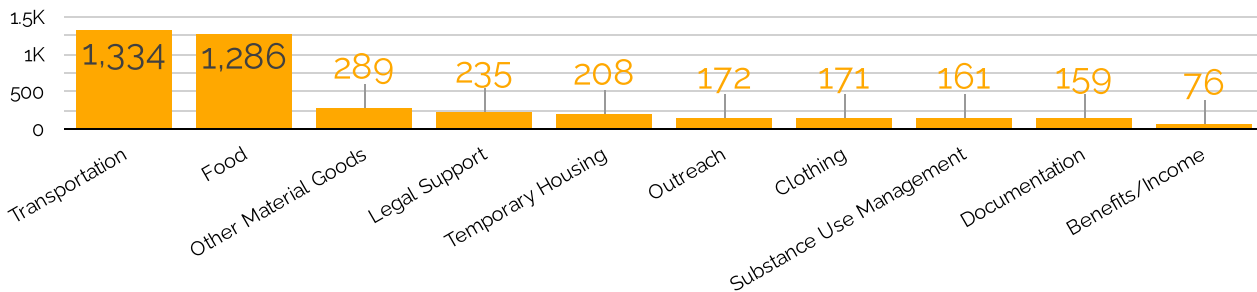


LEAD enrollment by gender



*People who are Latinx may be of any race. **API = American Pacific Islander ***Other = two or more races.

BARRIER REDUCTION ACTIVITIES - DIRECT SERVICES AND REFERRALS





Community Engagement



196

BUSINESSES ENGAGED

Through in-person canvassing.

1

PUBLIC TRAINING

7

COMMUNITY EVENTS ATTENDED

4

MEDIA APPEARANCES

We kicked off October in a big way - leading the Atlanta Pride parade as one of the Grand Marshals! We marched alongside our staff, participants, and family members to celebrate this honor and special weekend.

We continue to focus on spreading the word about PAD services through face-to-face conversations, whether that's by canvassing businesses or attending community events, like Mayor Dickens' town halls.

You in the Know continued
When the alerts will be right at your finger. Sign up for NotifyATL at <https://bit.ly/NotifyATL> or text NotifyATL at 866.377.2222.
You can also receive email announcements and notifications by subscribing to our monthly Spanish newsletter, which also provides information on the latest department news and initiatives at <https://conta.cc/3QKdDC>.

The Georgia Midterm Elections are November 8, 2022

Georgians will choose a new state legislature and all the state's top executives. The state's 14 U.S. congressional seats and one U.S. Senate seat are in the hands of the voters.

Here are key dates to keep in mind:

- October 11 - Last day for a person to register and be eligible to vote
- October 17 - Early voting begins
- October 22 & 29 - Saturday voting in all counties
- October 23 & 30 - Counties may opt for Sunday voting
- October 28 - Last day to submit an absentee ballot application
- November 7 - Last day to register and be eligible to vote in the General Election Runoff
- November 8 - Election Day

For the most up-to-date information and to check your registration status, find your polling location, or register to vote, please visit <https://georgia.gov/voting> or call the Georgia Call Center at 1-800-436-7442 for assistance.



Call ATL311 For Assistance With Mental Health, Substance Use, Or Extreme Poverty

Atlanta residents can now dial 311 to request in-person response to deal with issues such as public disturbances, public indecency, substance use, and mental health.

Dial 311 or 404-546-0311 and press option 1 for ATL311 Supportive Services Monday through Friday from 7 a.m. to 7 p.m. A 311 agent will ask a few questions, and a Policing Alternatives & Diversion (PAD) team will respond to the situation. PAD does not enforce the law but instead offers resources and connections that may more effectively address the concern. PAD works with people aged 17 and up and will follow up with calls within 48 hours to let them know how their concern was addressed.

For more information, please visit atlantapad.org or follow @IPADatlanta on social media.

Close Your Door When You Go to Sleep

- A closed door is one of the best pieces of firefighting equipment. A closed door can:
 - Reduce the growth and spread
 - Limit damage to your home/building
 - Save lives

Continued on page 4

Information about PAD's partnership with ATL311 went out in residents' water bills in October.