



POLICING
ALTERNATIVES
& DIVERSION
INITIATIVE

MONTHLY REPORT

November 2022

*A NEW APPROACH
TO COMMUNITY SAFETY
& WELLNESS*





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality-of-life concerns and by increasing the accessibility of supportive services. We engage in creative problem-solving to respond to community concerns, and addressing people's human needs with dignity, patience and care. PAD provides an alternative to criminal justice involvement through two core strategies:

1. Community Response Services: We partner with the City of Atlanta's 311 non-emergency services line to accept community referrals for issues of concern related to mental health, substance use or extreme poverty.

2. Law Enforcement Assisted Diversion (LEAD) Services: We accept pre-arrest diversion referrals from law enforcement, to provide an immediate alternative to arrest for individuals experiencing substance addiction, mental health concerns, or extreme poverty.

Our Care Navigation Team provides housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. We provided case management assistance to our participants for as long as they need assistance. We aim to build relationships to support our participants in achieving their goals for more stable and healthy lives.

THE TOP LINE: November 2022

27

Law
Enforcement
Assisted
Diversions

96

Community
Response
Requests
Through
ATL311

17

New
Participants
Enrolled

221

Businesses
Engaged Through
Outreach

Through in-person canvassing

Mr. Anderson was referred to PAD by the Fulton County Public Defender's Office in February 2022. Immediately upon his release from the Fulton County Jail, he was taken to emergency shelter, and paired with a Care Navigator.

He currently lives in supportive housing where he receives outpatient substance use treatment. Mr. Anderson works a part time job as a Bobcat operator, which over the years has caused major hearing loss. He will receive hearing aids later this month - just in time to celebrate his birthday.

Mr. Anderson has also had an active role in the planning of the Diversion Center – participating in workshops concerning the design and programming of the space.

1 Mr. Anderson has not been incarcerated since he began working with PAD.





Law Enforcement Assisted Diversions (LEAD)

27 COMPLETED DIVERSIONS

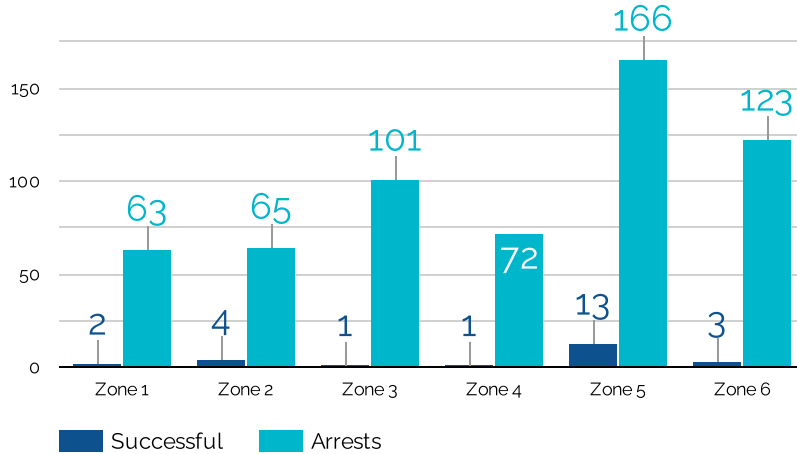
- 26 PRE-ARREST DIVERSIONS
- 1 POST-BOOKING DIVERSIONS
- 9 PAD RE-REFERRALS
- + 0 CHANGE IN DIVERSIONS FROM SEPTEMBER 2022
- + 10 CHANGE IN DIVERSIONS FROM OCTOBER 2021

Total diversions above and statistics below includes individuals who are referred more than once to PAD.

PAD accepts pre-arrest diversions from Atlanta Police Department, MARTA police officers, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

The Law Enforcement Assisted Diversion initiative, or LEAD, is a collaboration between PAD and the Atlanta Police Department, MARTA Police Department, City of Atlanta Public Defender's Office, City of Atlanta Solicitor's Office, Fulton County Public Defender's Office, Fulton County Solicitor General's Office, and Fulton County District Attorney's Office.

Diversions and diversion-eligible arrests by police zone/agency



RESPONSE STATISTICS

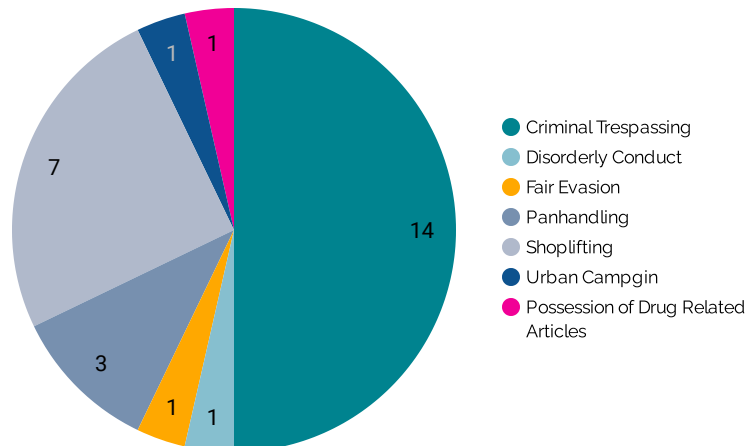
Average response time to diversions was

22 minutes

TYPICAL TIME OF DIVERSION*

Zone 1	9am - 11am
Zone 2	2pm - 6pm
Zone 3	9am - 11am
Zone 4	9am - 11am
Zone 5	9am - 11am
Zone 6	12pm - 2pm
MARTA PD	9am - 11am

CHARGES AT THE TIME OF DIVERSION



Note there may be multiple charges per individual.

*50% or more of diversions happened during this time. If no diversions occurred, the zone will not be listed.



Community Response Services

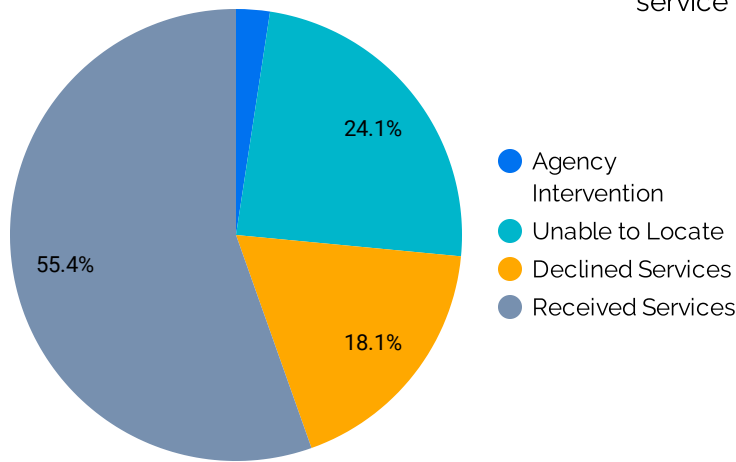
96 RESPONSE REQUESTS

- 10 911 CALL TRANSFERS TO 311
- 40 CHANGE IN REQUESTS FROM OCTOBER 2022
- + 32 CHANGE IN REQUESTS FROM NOVEMBER 2021

Excludes ineligible and duplicate calls.

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. Last month, 911 also began transferring calls concerning public indecency to 311. Our Harm Reduction team responds to these concerns and offers individuals short-term care navigation, stabilizing supports, and warm referrals to other service providers.

Response Outcomes - 311



Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time

311 RESPONSE STATISTICS

57 referrals (68% of all calls) were designated as requiring an immediate response. The average response time was

19 minutes

91% of these calls received an in-person response within 30 minutes.

25 requests were designated as outreach requests. 100% of these calls received a response within 48 hours.

1 request was provided with resources by PAD staff over the phone.

Demographics of Successfully Engaged Individuals

By Race and Ethnicity:

- 30 African American individuals
- 12 White individuals
- 0 Hispanic individuals
- 12 individuals' race/ethnicity not specified.

By Gender:

- 27 Cis-gender men
- 13 Cis-gender women
- 6 individuals' gender not specified.



Community Response Services *continued*



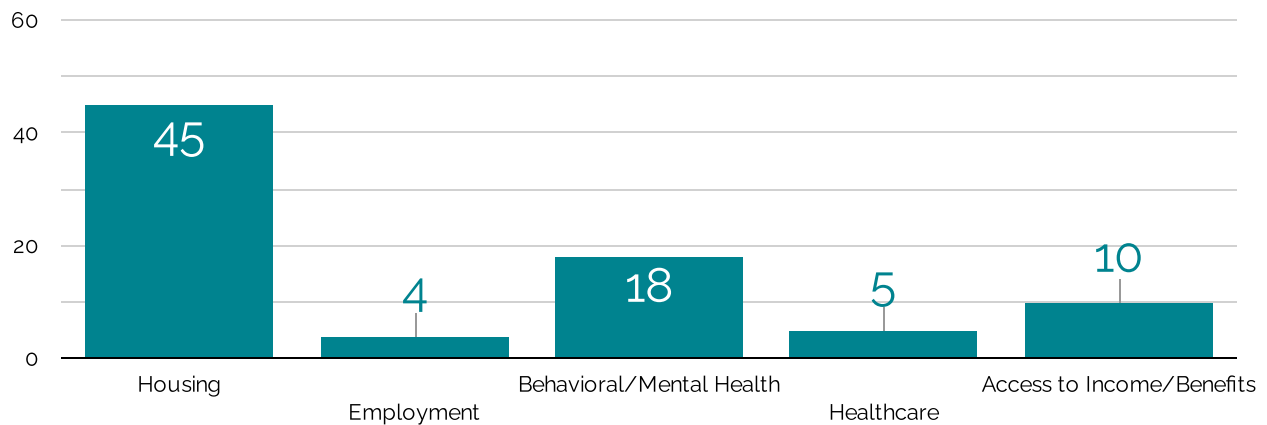
46 SUCCESSFUL ENGAGEMENTS

-24 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM OCTOBER 2022

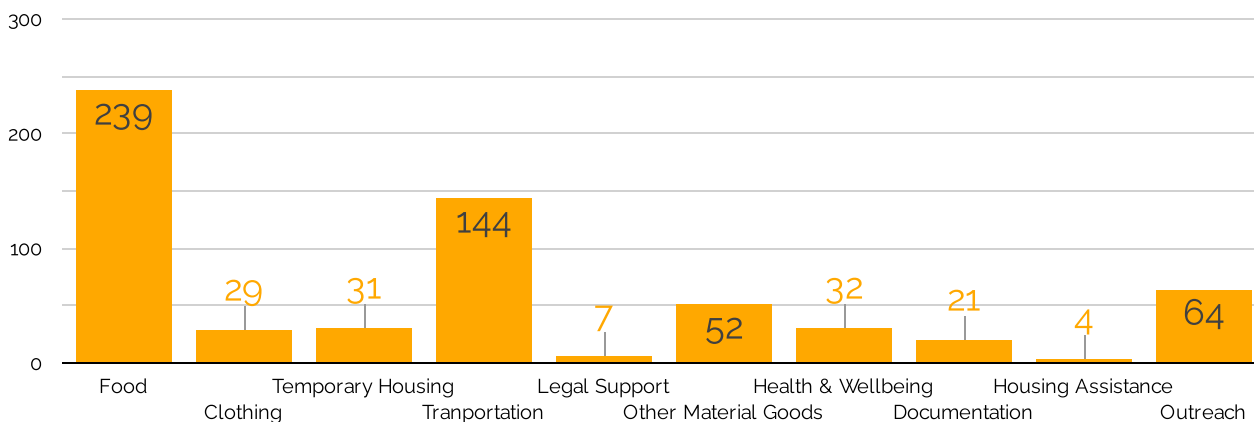
+ 3 ENROLLED 311 LEAD PARTICIPANT(S)

"Today, an elderly woman came up the driveway off the street and sat down on our back steps. A neighbor was kind enough to talk with her, call 311, and then call me. The guys from PAD arrived quickly, talked with her compassionately, and took her for food and housing services. These guys are great! If you see someone who obviously needs some help, give PAD a ring at 311!"

Identified Needs Among Successful Engagements



SERVICES PROVIDED





Care Navigation

17

-4

NEW PARTICIPANTS

CHANGE IN PARTICIPANT ENROLLMENTS FROM OCTOBER 2022

557

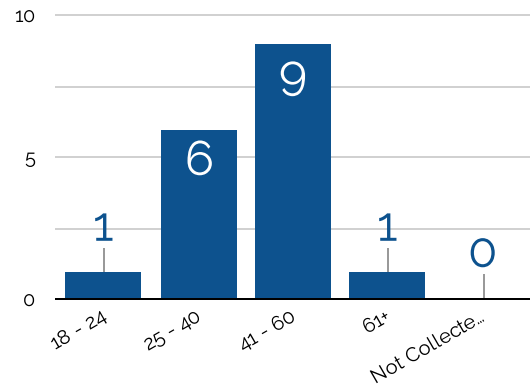
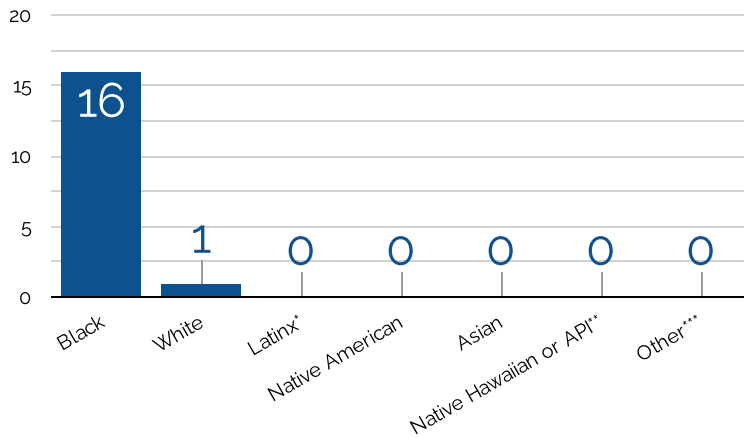
TOTAL PARTICIPANTS ENROLLED

203 ACTIVE
213 ACTIVE OUTREACH
141 INACTIVE

PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

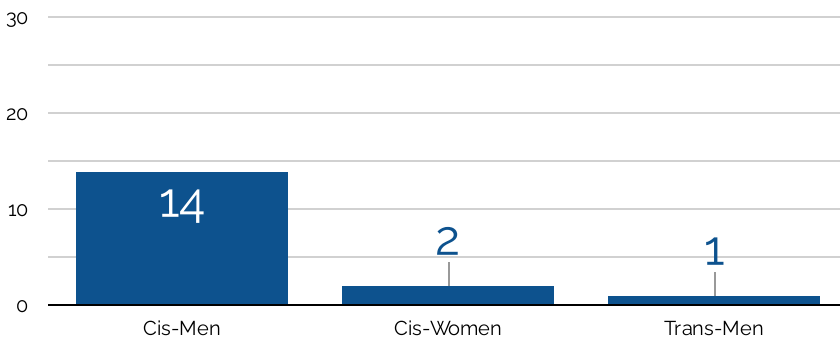
- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

Participant enrollment by age, race/ethnicity



*People who are Latinx may be of any race. **API = American Pacific Islander ***Other = two or more races.

Participant enrollment by gender



HOUSING SUPPORT

Provided emergency housing:	16
Placed in shelter:	14
Placed in residential substance use treatment:	8
Placed in permanent supportive housing:	7
Placed in bridge housing:	1
Family reunification:	1

Reporting for enrollment in Street Wellness Enhancement & Engagement (SWEET) Team services will begin next month.



Care Navigation *continued*

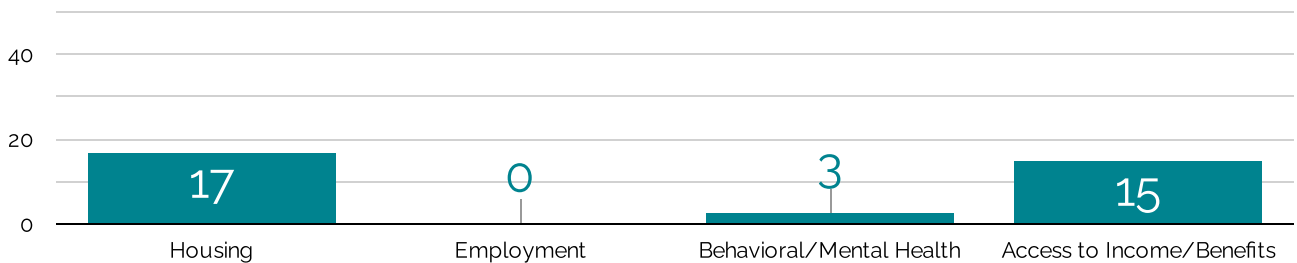
240 PARTICIPANTS PROVIDED SERVICES

1 PARTICIPANTS ADVANCED

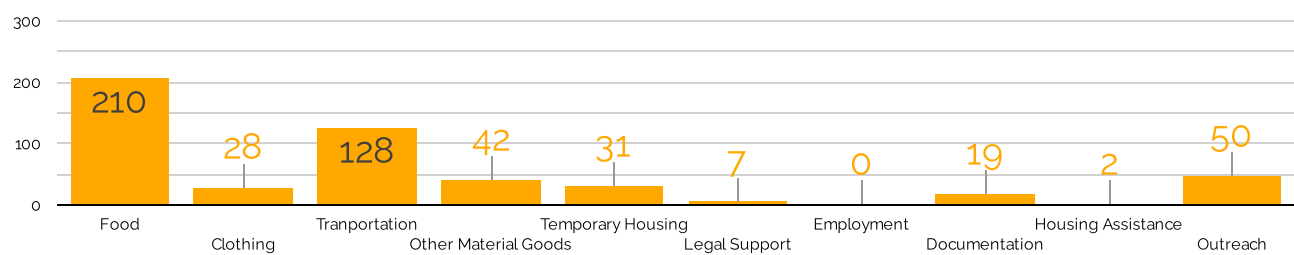
1 CHANGE IN PARTICIPANTS ADVANCING FROM OCTOBER 2022

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

Identified needs among newly-enrolled participants



SERVICES PROVIDED



PARTICIPANT ARRESTS IN THE 6 MONTHS BEFORE AND AFTER APD DIVERSION

PAD provided legal system navigation to 50 participants this month in order to reduce legal barriers, resolve cases, and advocate for reduced jail sentences.

Of 329 currently active participants, we have data on 278 about the 6 months *prior* to their first diversion:

- 247 were not arrested by APD in the 6 months prior to their first diversion
- 31 were arrested in the 6 months prior to their first diversion, 11 with all charges eligible for diversion.

Of these 278 currently active participants, we have data about the 6 months *after* their most recent diversion:

- 253 were not arrested by APD in the 6 months following their most recent diversion
- 25 were arrested in the 6 months after their most recent diversion, 9 with all charges eligible for diversion.

Of the 278 currently active participants, 2 were arrested by APD in November 2022:

- One for pedestrian walking in a roadway and one for theft by shoplifting of < \$501



January 2022 - November 2022

Law Enforcement Assisted Diversions (LEAD)

357 DIVERSIONS

- 310 PRE-ARREST DIVERSIONS FROM APD
- 36 POST-BOOKING DIVERSIONS BY LEGAL AGENCY PARTNER
- 49 PAD RE-REFERRALS

Includes individuals who are referred more than once to PAD.

APD Pre-Arrest Diversions by Zone

Zone ^	YTD Total
APD Zone 1	18
APD Zone 2	33
APD Zone 3	19
APD Zone 4	23
APD Zone 5	173
APD Zone 6	44

RESPONSE STATISTICS

Average year to date response time to diversions was:

20 minutes

January 2022 - November 2022

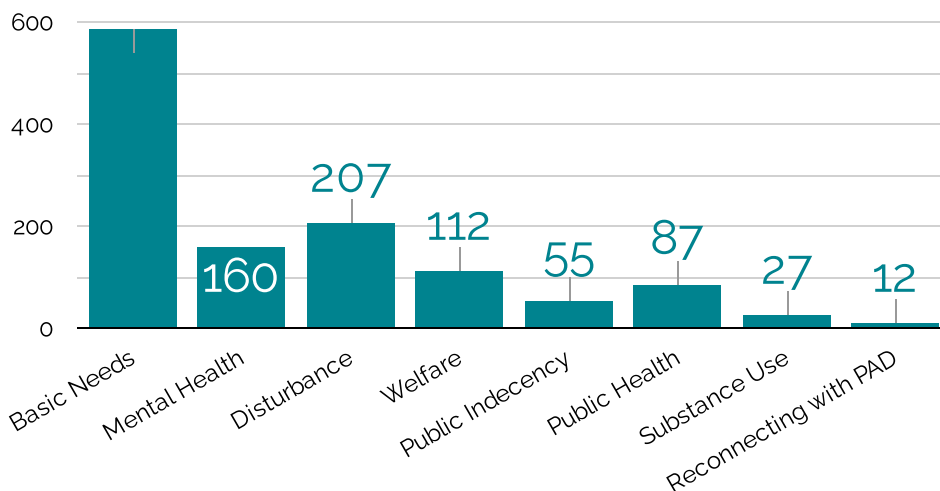
Community Response Services

1,223 RESPONSE REQUESTS

558 SUCCESSFUL ENGAGEMENTS

Excludes ineligible and duplicate calls.

Top 311 Caller Concerns Among Successful Engagements



RESPONSE STATISTICS

- **1,026** referral requests were designated as an immediate response, with an average response time of **21** minutes.
- **74.4%** of all calls received an in-person response within 30 minutes.
- **106** requests were designated as outreach requests.
- **70** requests were provided with resources by PAD staff over the phone.

Includes 911 transfers of calls concerning public indecency that began on October 17th, 2022.



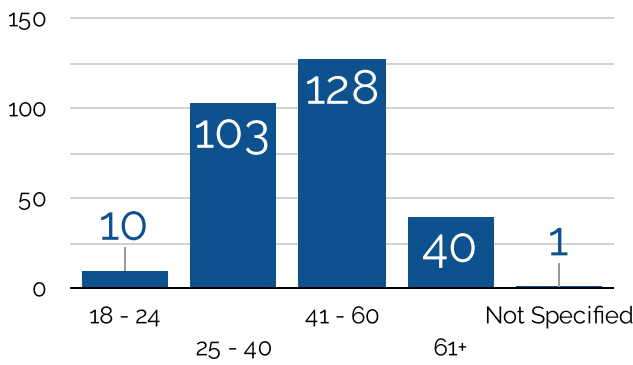
January 2022 - November 2022

Care Navigation

357 PARTICIPANTS ENROLLED
YEAR TO DATE

557 TOTAL PARTICIPANTS
CURRENTLY ENROLLED

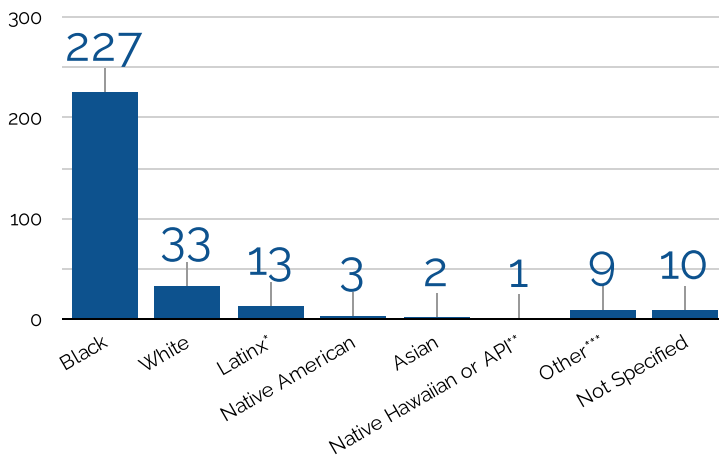
Participant enrollment by age



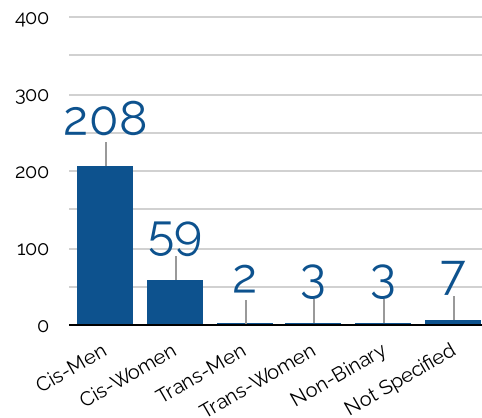
HOUSING SUPPORT

Provided emergency housing:	279
Placed in residential substance use treatment:	143
Placed in bridge housing:	134
Placed in shelter:	97
Placed in permanent supportive housing:	73
Placed in veteran affairs supportive housing:	8
Placed in private housing:	6
Family reunification:	1

Participant enrollment by race/ethnicity

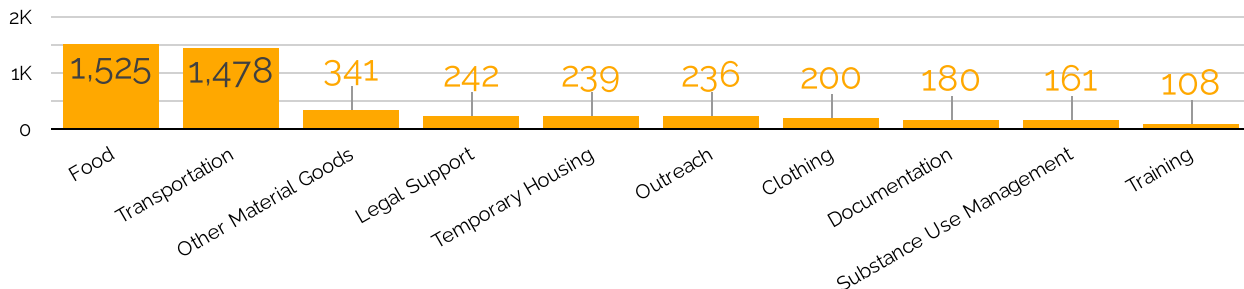


Participant enrollment by gender



*People who are Latinx may be of any race. **API = American Pacific Islander ***Other = two or more races.

SERVICES PROVIDED





Community Engagement

In addition to canvassing 221 businesses this month, we participated in several community events, including Cabbagetown's beloved Chomp and Stomp festival.

PAD staff and participants were also featured in an 11 Alive investigative piece about how challenging it is to get identification, without which finding stable and safe housing is nearly impossible.



HOW SHELTER RULES, IDS, LACK OF VOUCHER ACCEPTANCE CONTRIBUTE TO HOMELESSNESS

Our Executive Director gave the keynote address to the Division on People of Color & Crime at the annual American Society of Criminology's conference.



Earl, a PAD participant, came into our office on Election Day ready to vote! We helped him check his polling precinct and then headed to the polls.

- 221** BUSINESSES ENGAGED
Through in-person canvassing.
- 0** PUBLIC TRAINING
- 7** COMMUNITY EVENTS ATTENDED
- 3** MEDIA APPEARANCES