



POLICING  
ALTERNATIVES  
& DIVERSION  
INITIATIVE

# MONTHLY REPORT

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July 2023

*A NEW APPROACH  
TO COMMUNITY SAFETY  
& WELLNESS*





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality-of-life concerns and by increasing the accessibility of supportive services. We engage in creative problem-solving to respond to community concerns, and addressing people's human needs with dignity, patience and care. PAD provides an alternative to criminal justice involvement through two core strategies:

**1. Community Response Services:** We partner with the City of Atlanta's 311 non-emergency services line to accept community referrals for issues of concern related to mental health, substance use or extreme poverty.

**2. Diversion Services:** We accept pre-arrest diversion referrals from law enforcement to provide an immediate alternative to arrest for individuals experiencing substance addiction, mental health concerns, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

Our Care Navigation Team provides housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. We provide case management assistance to our participants for as long as they need assistance. We aim to build relationships to support our participants in achieving their goals for more stable and healthy lives.

THE TOP LINE July 2023

17  
Diversions

155  
Community  
Response  
Requests  
Through ATL311

18  
New  
Participants  
Enrolled

211  
Businesses  
Engaged Through  
Outreach

"Since last August I have been blessed because of PAD to get off the streets and have the opportunity to get into a motel. I've been blessed to go through the process of applying for Georgia Housing Voucher and getting accepted. On the mental aspect, I have been blessed to be surrounded by the staff at PAD who have dedicated their lives to helping people like me and that alone has given me hope and courage to walk through the tough times and stay focused. Things in my life are manifesting in front of my very eyes and I'm starting to live again and for this reason I'm forever grateful to be a part of such a life changing program. Thanks to all the staff and I pray God continues to bless this program."

- Jeremy H., PAD participant

## Diversions

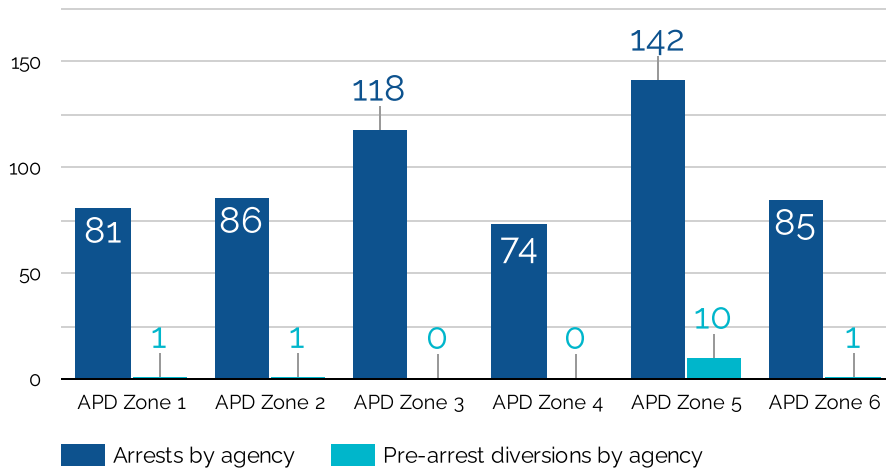
### 17 COMPLETED DIVERSIONS

- 9 Total pre-arrest diversions, excluding re-referrals
- 4 Total post-booking diversions
- 4 Total re-referrals
- 4 CHANGE IN DIVERSIONS FROM PRIOR MONTH
- 10 CHANGE IN DIVERSIONS FROM PRIOR YEAR

PAD accepts pre-arrest diversions from Atlanta Police Department, MARTA police officers, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

The Law Enforcement Assisted Diversion initiative, or LEAD, is a collaboration between PAD and the Atlanta Police Department, MARTA Police Department, City of Atlanta Public Defender's Office, City of Atlanta Solicitor's Office, Fulton County Public Defender's Office, Fulton County Solicitor General's Office, and Fulton County District Attorney's Office.

### Diversions and diversion-eligible arrests by police zone/agency



#### RESPONSE STATISTICS

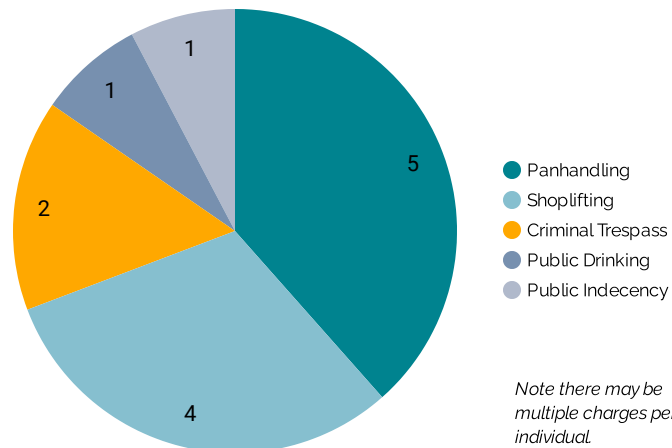
Average response time to diversions was

27 minutes

#### TYPICAL TIME OF DIVERSION\*

APD Zone 1	9am-11am
APD Zone 2	3pm-5pm
APD Zone 5	1pm-3pm
APD Zone 6	3pm-5pm

#### CHARGES AT THE TIME OF DIVERSION



\*50% or more of diversions happened during this time. If no diversions occurred, the zone will not be listed.

Note there may be multiple charges per individual.



# Community Response Services

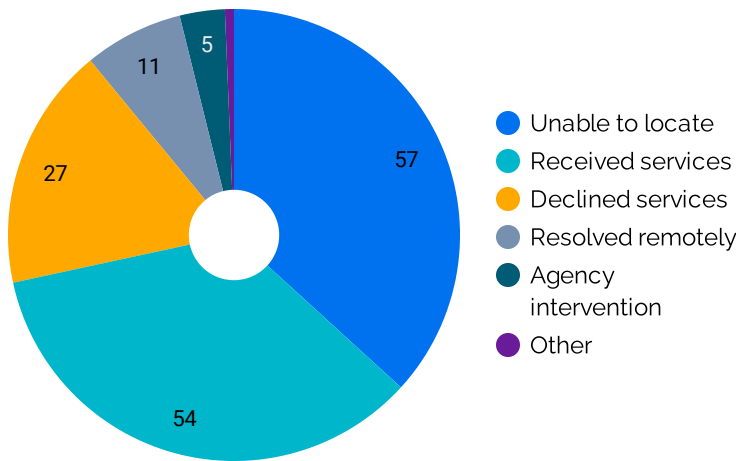
## 155 RESPONSE REQUESTS

0	# of 911 call transfers to 311
40	Change in total 311 requests from prior month
21	Change in total 311 requests from same month, prior year

*Excludes ineligible and duplicate calls.*

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. In October 2022, 911 also began transferring calls concerning public indecency to 311. Our team responds to these concerns and offers individuals immediate resources and warm referrals to other service providers.

### Response Outcomes - 311



*Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time*

### 311 RESPONSE STATISTICS

119 referrals (76.8% of all calls) were designated as requiring an immediate response.

79% of these calls (94) received an in-person response within 30 minutes.

22 minutes was the average response time to calls designated as requiring an immediate response

23 requests were designated as outreach requests. 91% of these calls (21) received a response within 48 hours.

11 requests were provided with resources by PAD staff over the phone.

### Demographics of Engaged Individuals

#### By Race and Ethnicity:

48	Black, not Latinx
1	Native Hawaiian or API, not Latinx
4	Not specified
1	Two or more races
17	White, not Latinx

#### By Gender:

42	Cis men
23	Cis women
3	Not specified
3	Trans women

#### By age:

18 - 24	3
25 - 40	2
41 - 60	14
61+	4
Not specified	48

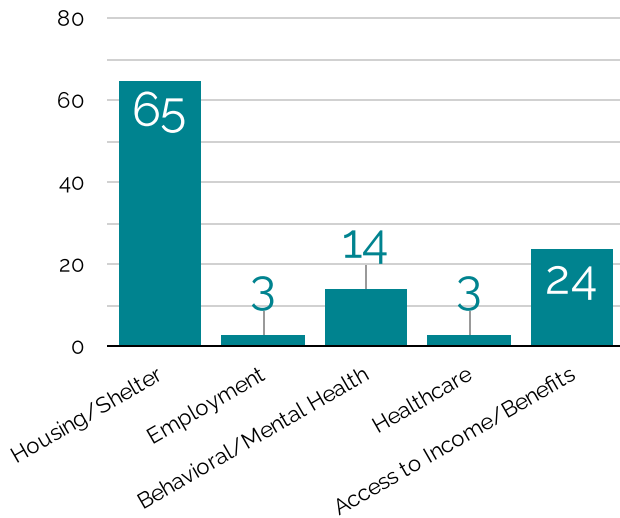


# Community Response Services *continued*

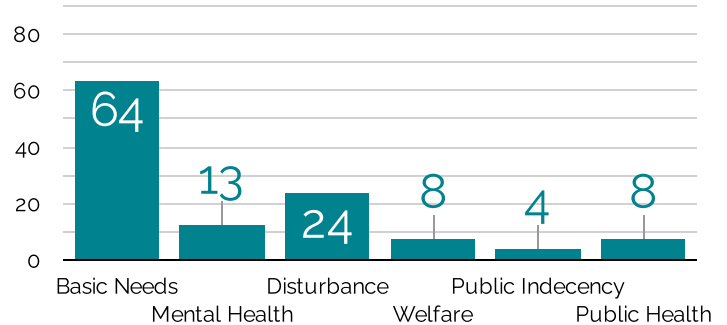
## 65 SUCCESSFUL ENGAGEMENTS

- 14 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR MONTH
- 7 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR YEAR
- 2 ENROLLED 311 LEAD PARTICIPANT(S)

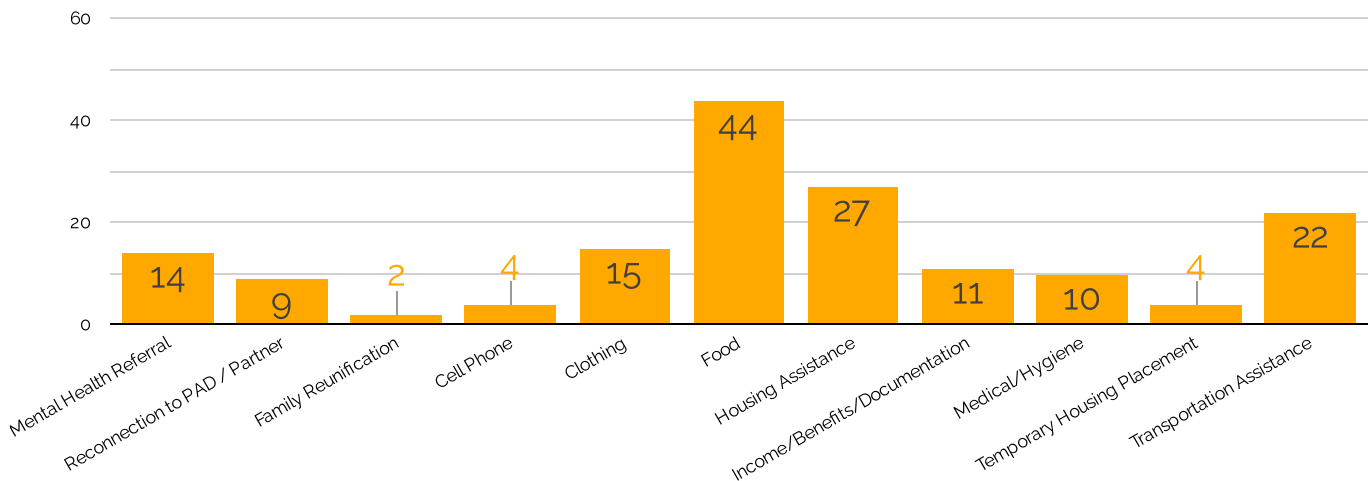
### Identified Needs Among Successful Engagements



### Top 311 Caller Concerns Among Successful Engagements



### SERVICES PROVIDED DURING COMMUNITY RESPONSE ENGAGEMENT



# Care Navigation

**18** NEW PARTICIPANTS

**2** CHANGE IN PARTICIPANT ENROLLMENTS FROM LAST MONTH

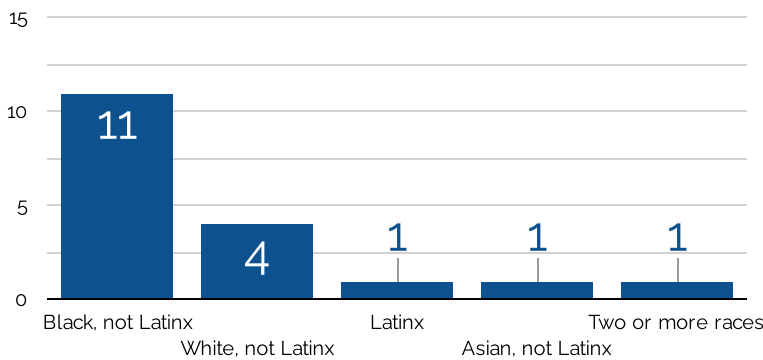
## Newly Enrolled Participants by Referral Source

LEAD Diversion	9
Partner Agency Referral	5
311 Referral	3
Outreach Engagement	1

PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

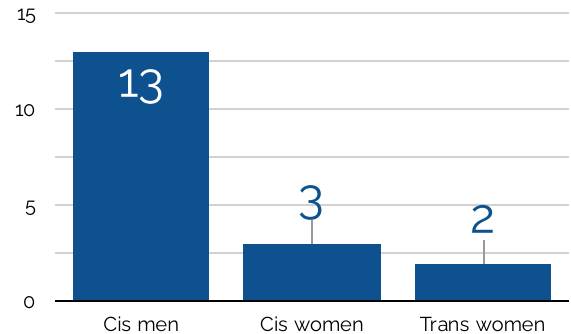
- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

## Participant enrollment by age, race/ethnicity

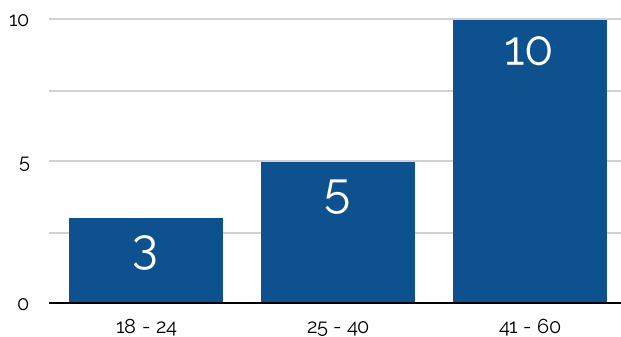


\*People who are Latinx may be of any race. API = American Pacific Islander

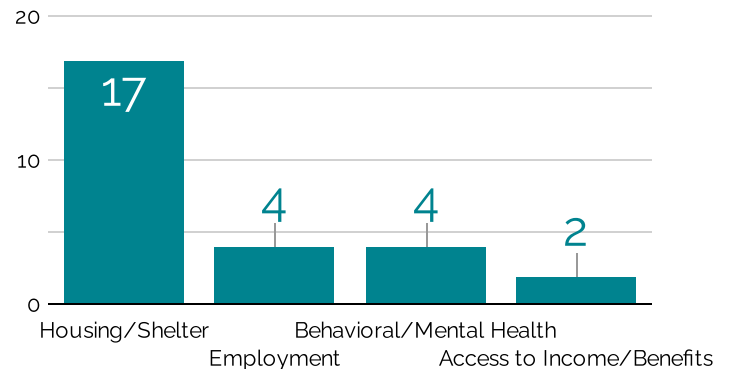
## Participant enrollment by gender



## Participant enrollment by age



## Identified needs among newly-enrolled participants



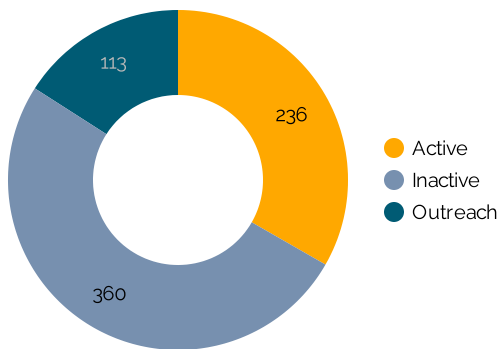


# Care Navigation *continued*

**129 PARTICIPANTS ENROLLED YEAR TO DATE**

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

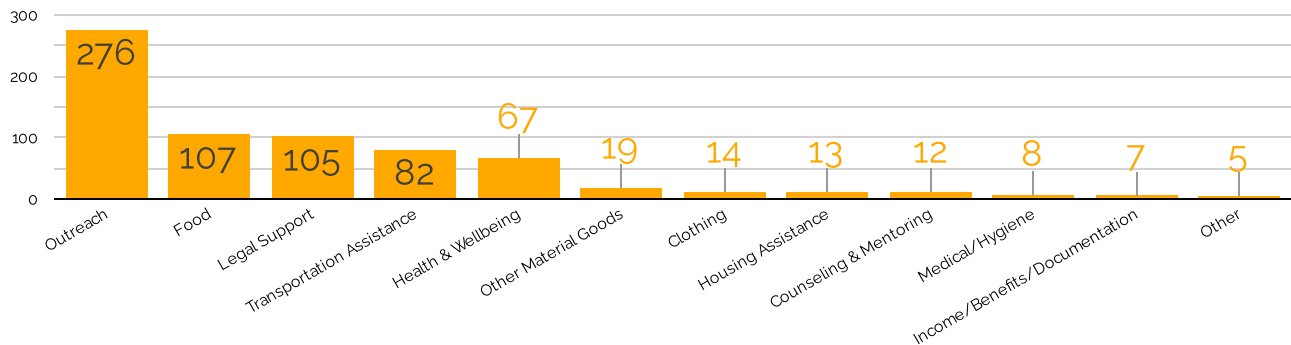
## PARTICIPANT STATUS



## HOUSING SUPPORT

Provided Emergency Housing	17
Placed in Permanent Supportive Housing	5
Placed in Shelter	4
Placed in Bridge Housing	4
Placed in Recovery Housing	3

## SERVICES PROVIDED - ALL PARTICIPANTS



## PARTICIPANT ARRESTS IN THE 6 MONTHS BEFORE AND AFTER APD DIVERSION

PAD provided legal system navigation to 48 participants this month in order to reduce legal barriers, resolve cases, and advocate for reduced jail sentences.

Of the 483 active participants for which we have data on the 6 months prior to and after their first diversion:

- 419 were not arrested by APD in the 6 months prior to their first diversion
- 64 were arrested in the 6 months prior to their first diversion, 23 with all charges eligible for diversion

Of these 483 participants, in the 6 months after their most recent diversion:

- 442 were not arrested by APD in the 6 months following their most recent diversion
- 41 were arrested in the 6 months following diversion, 14 with all charges eligible for diversion

Of PAD's currently active participants, 5 were arrested by APD in July 2023, 3 with all charges eligible for diversion.



January 2023 - July 2023

### Diversions

126 DIVERSIONS

Includes individuals who are referred more than once to PAD.

Total re-referrals	25
Total pre-arrest diversions, excluding re-referrals	74
Total post-booking diversions	27

### Pre-Arrest Diversions by Zone and Agency

APD Zone 1	2
APD Zone 2	11
APD Zone 3	5
APD Zone 4	17
APD Zone 5	55
APD Zone 6	5
GT PD	2
MARTA	2

### RESPONSE STATISTICS

Average year to date response time to diversions was:

23 minutes

January 2023 - June 2023

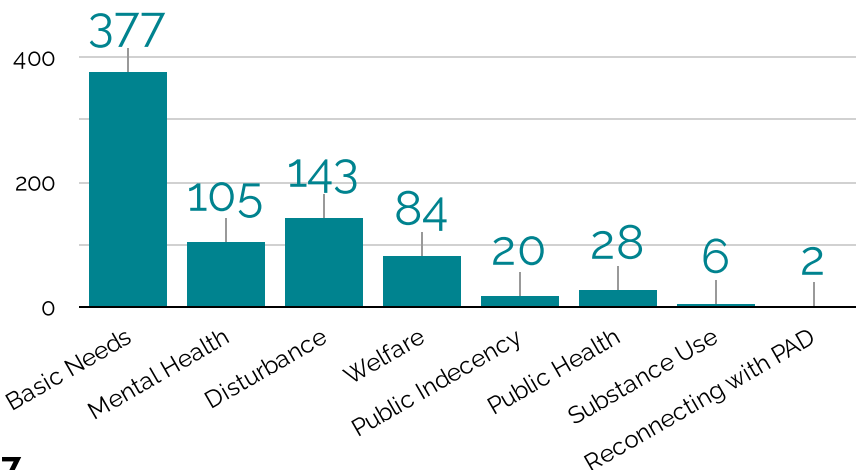
### Community Response Services

796 RESPONSE REQUESTS

Excludes ineligible and duplicate calls.

390 SUCCESSFUL ENGAGEMENTS

### Top 311 Caller Concerns Among Successful Engagements



### 311 RESPONSE STATISTICS

603 referrals (75.8% of all calls) were designated as requiring an immediate response.

81% of these calls (491 ) received an in-person response within 30 minutes.

21 minutes, average response time to calls designated as requiring an immediate response

109 requests were designated as outreach requests. 91.3% of these calls (104 ) received a response within 48 hours.

65 requests were provided with resources by PAD staff over the phone.





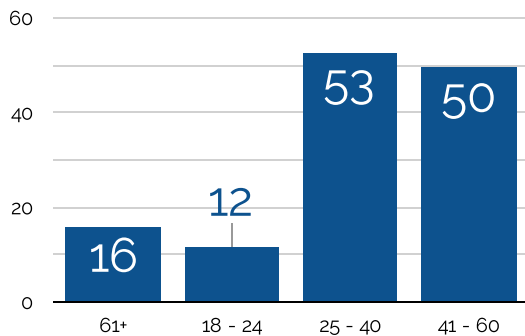
January 2023 - June 2023

# Care Navigation

129 PARTICIPANTS ENROLLED YEAR TO DATE

709 TOTAL PARTICIPANTS CURRENTLY ENROLLED

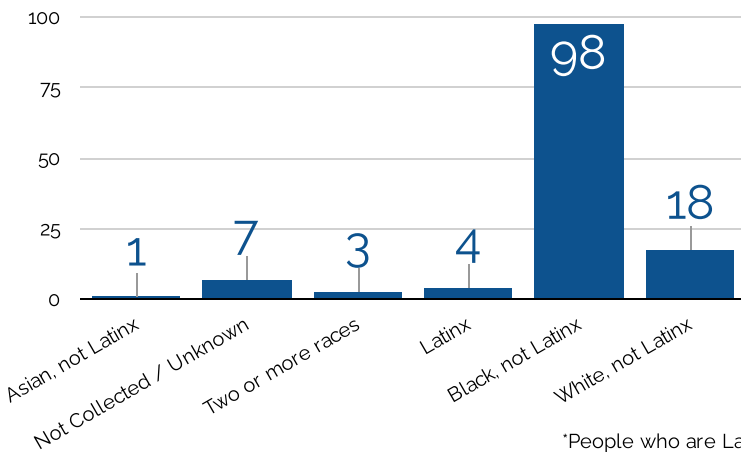
## Participant enrollment by age



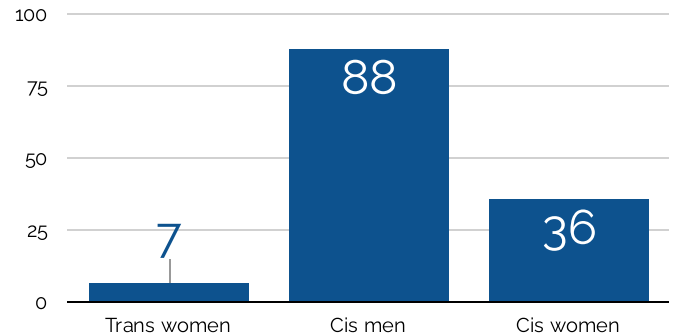
## HOUSING SUPPORT

Provided Emergency Housing	100
Placed in Permanent Supportive Housing	49
Placed in Shelter	45
Placed in Bridge Housing	38
Placed in Recovery Housing	31

## Participant enrollment by race/ethnicity

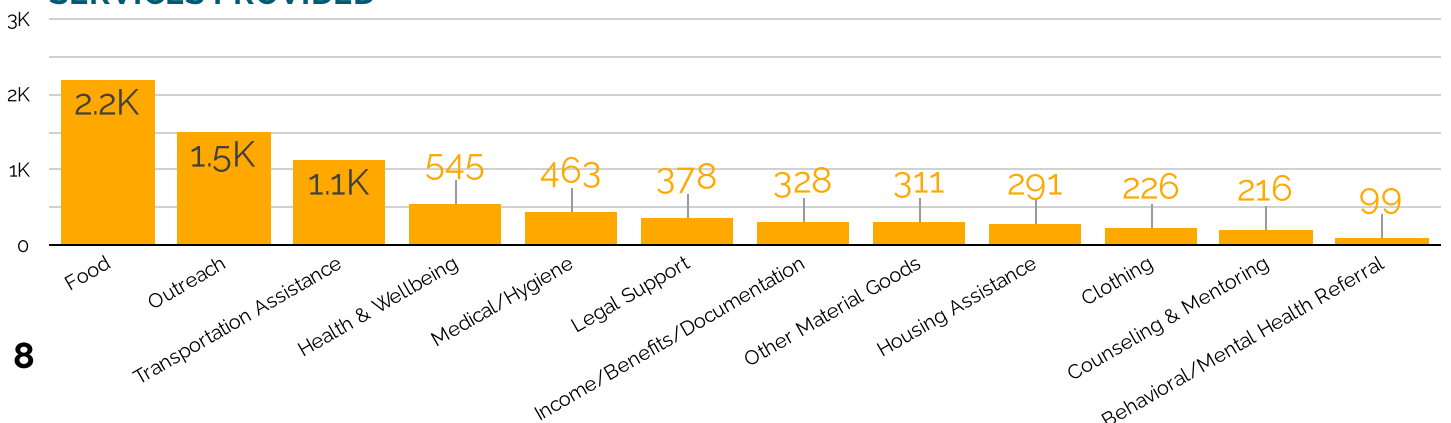


## Participant enrollment by gender



\*People who are Latinx may be of any race. API = American Pacific Islander

## SERVICES PROVIDED



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## Community Engagement



July 26th was the official PAD night at the Atlanta Dream basketball game, where our team connected with hundreds of fans to spread the word about PAD services and our partnership with ATL311.

We were featured at halftime and had the opportunity to gift PAD swag to a few attendees. The result of this event has been remarkable, as we've received several referrals from community members who were introduced to our work at the game.



211 businesses engaged

7 community events attended

5 public trainings provided

0 media appearances

*PAD's Director of Community Response Services, Chyna Quarker, provided opening remarks at this year's National Council of Teachers of English convening at the Georgia State University School of Law. She was accompanied by our incredible Community Engagement team, who spent two days tabling at the convening to share about PAD's work.*