



POLICING
ALTERNATIVES
& DIVERSION
INITIATIVE

MONTHLY REPORT

February 2023

*A NEW APPROACH
TO COMMUNITY SAFETY
& WELLNESS*





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality-of-life concerns and by increasing the accessibility of supportive services. We engage in creative problem-solving to respond to community concerns, and addressing people's human needs with dignity, patience and care. PAD provides an alternative to criminal justice involvement through two core strategies:

1. Community Response Services: We partner with the City of Atlanta's 311 non-emergency services line to accept community referrals for issues of concern related to mental health, substance use or extreme poverty.

2. Diversion Services: We accept pre-arrest diversion referrals from law enforcement to provide an immediate alternative to arrest for individuals experiencing substance addiction, mental health concerns, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

Our Care Navigation Team provides housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. We provide case management assistance to our participants for as long as they need assistance. We aim to build relationships to support our participants in achieving their goals for more stable and healthy lives.

THE TOP LINE: February 2023

20
Diversions

71
Community
Response
Requests
Through ATL311

15
New
Participants
Enrolled

77
Businesses
Engaged Through
Outreach

"I would still be on drugs if it weren't for PAD. It's hard to come out of something like that if you don't have somewhere to lay your head. A lot of people are forgotten in the streets because they were never given a chance, never given an opportunity to better themselves in a safe environment. PAD was a life saver."

- Darryl Momon



Darryl had experienced homelessness for several years when he was referred to PAD by a community member through ATL311. With the support of his PAD Care Navigator, he successfully obtained his birth certificate, the Georgia Housing Voucher, and received help for substance use and mental health concerns. This fall, he moved into his own apartment, down the street from the church where he is training to become a minister.

Diversions

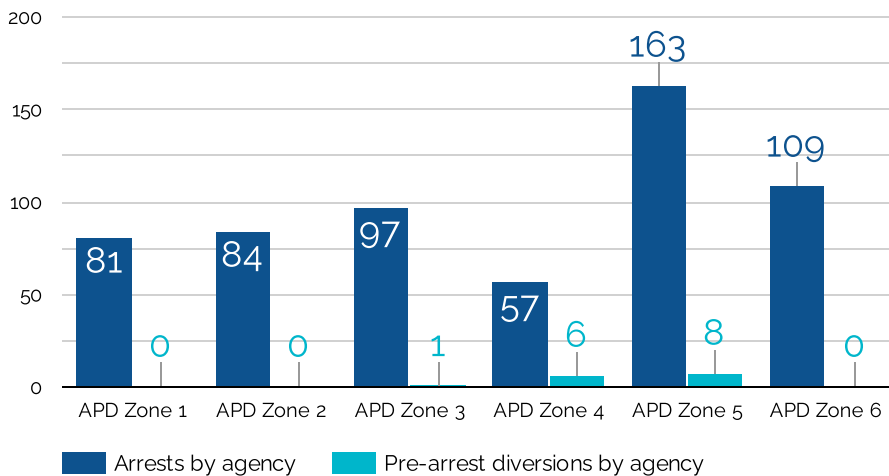
20 COMPLETED DIVERSIONS

- 9 Total pre-arrest diversions, excluding re-referrals
- 7 Total re-referrals
- 4 Total post-booking diversions
- 4 CHANGE IN DIVERSIONS FROM PRIOR MONTH
- 17 CHANGE IN DIVERSIONS FROM PRIOR YEAR

PAD accepts pre-arrest diversions from Atlanta Police Department, MARTA police officers, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

The Law Enforcement Assisted Diversion initiative, or LEAD, is a collaboration between PAD and the Atlanta Police Department, MARTA Police Department, City of Atlanta Public Defender's Office, City of Atlanta Solicitor's Office, Fulton County Public Defender's Office, Fulton County Solicitor General's Office, and Fulton County District Attorney's Office.

Diversions and diversion-eligible arrests by police zone/agency



RESPONSE STATISTICS

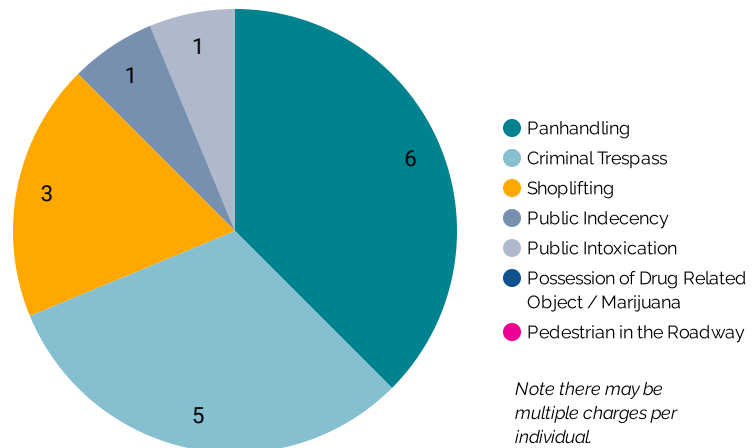
Average response time to diversions was

17 minutes

TYPICAL TIME OF DIVERSION*

APD Zone 3	10am-12pm
APD Zone 4	12pm-1pm
APD Zone 5	12pm-1pm
GT PD	12pm

CHARGES AT THE TIME OF DIVERSION



*50% or more of diversions happened during this time. If no diversions occurred, the zone will not be listed.

Note there may be multiple charges per individual.



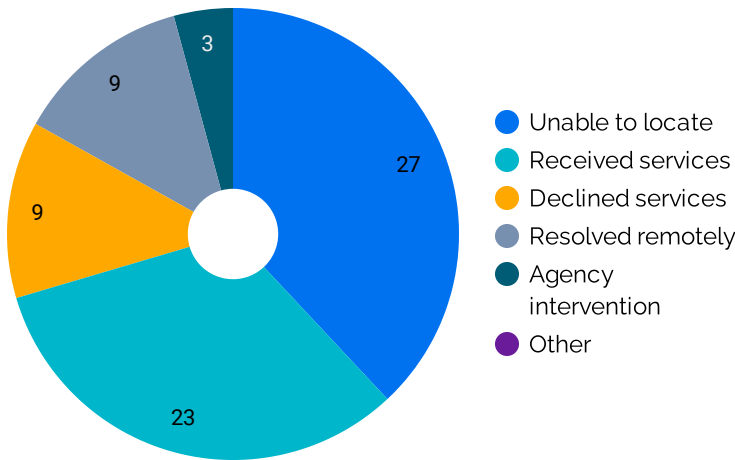
Community Response Services

71 RESPONSE REQUESTS

4	# of 911 call transfers to 311
-9	Change in total 311 requests from prior month
1	Change in total 311 requests from same month, prior year

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. In October 2022, 911 also began transferring calls concerning public indecency to 311. Our team responds to these concerns and offers individuals immediate resources and warm referrals to other service providers.

Response Outcomes - 311



Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time

Demographics of Engaged Individuals

By Race and Ethnicity:

0	Asian, not Latinx
20	Black, not Latinx
3	Latinx
0	Native American, not Latinx
0	Native Hawaiian or API, not Latinx
8	Not specified
10	White, not Latinx

By Gender:

23	Cis men
14	Cis women
0	Non-binary
4	Not specified
0	Trans men
0	Trans women

311 RESPONSE STATISTICS

51 referrals (71.8% of all calls) were designated as requiring an immediate response.

84% of these calls (43) received an in-person response within 30 minutes.

21.8 minutes was the average response time to calls designated as requiring an immediate response

7 requests were designated as outreach requests. 100% of these calls (7) received a response within 48 hours.

9 requests were provided with resources by PAD staff over the phone.

By age:

18 - 24	1
25 - 40	1
41 - 60	1
61+	1
Not specified	30



Community Response Services *continued*



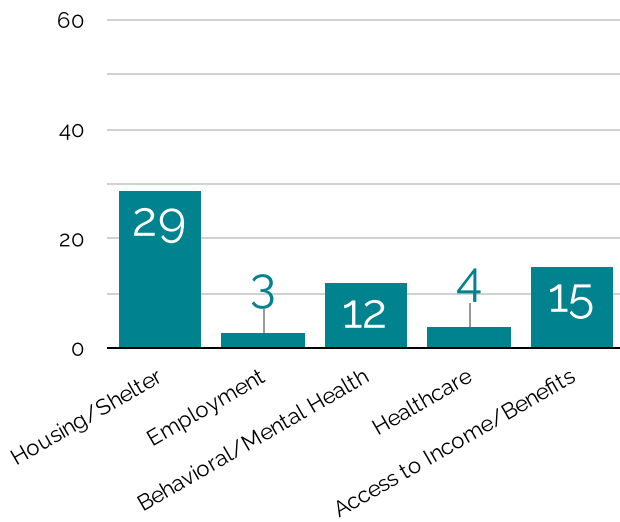
32 SUCCESSFUL ENGAGEMENTS

- 10 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR MONTH
- 5 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR YEAR
- 0 ENROLLED 311 LEAD PARTICIPANT(S)

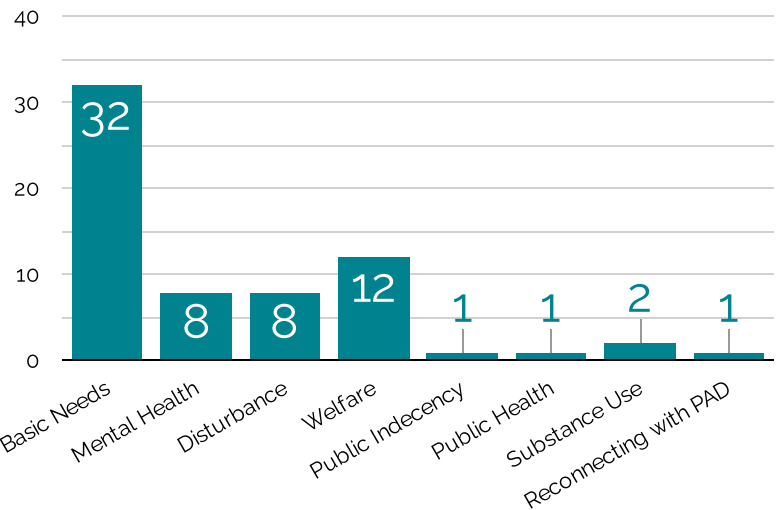
"PAD is very important for the community because it introduces compassion to those struggling. It is much needed for those who live on the street and definitely helps deescalate situations."

- Jack Shaw, Downtown Atlanta

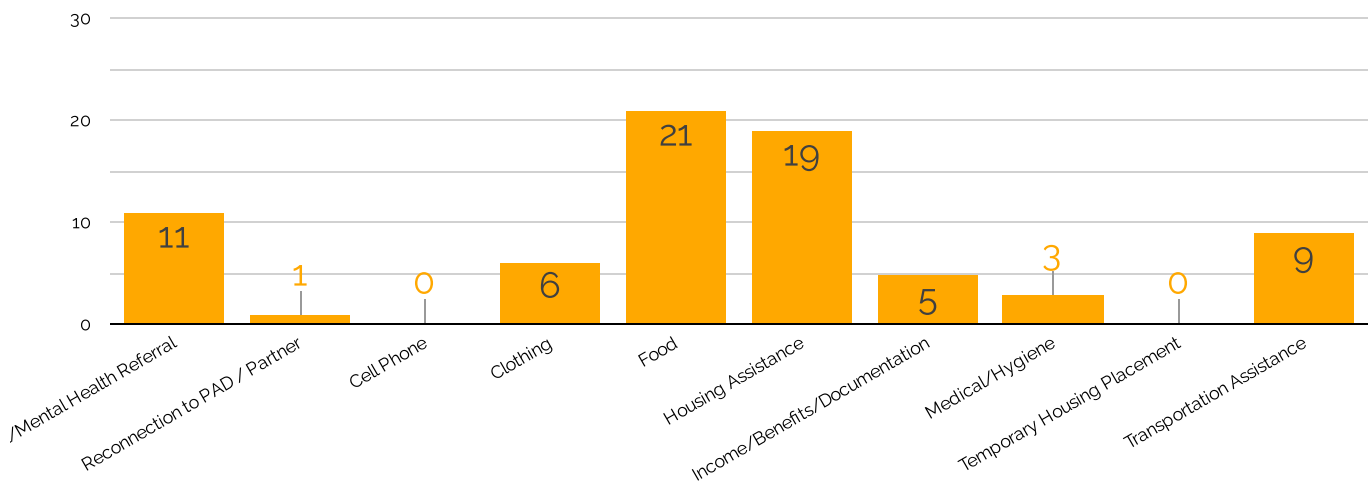
Identified Needs Among Successful Engagements



Top 311 Caller Concerns Among Successful Engagements



SERVICES PROVIDED DURING COMMUNITY RESPONSE ENGAGEMENT





Care Navigation

15 NEW PARTICIPANTS

-18 CHANGE IN PARTICIPANT ENROLLMENTS FROM LAST MONTH

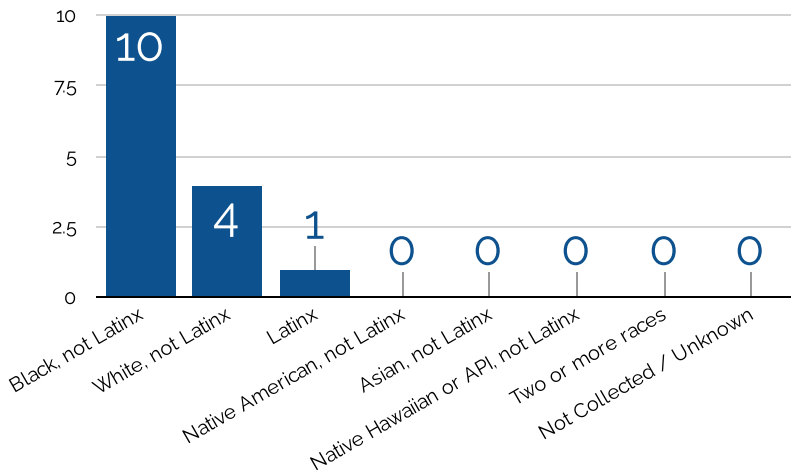
Newly Enrolled Participants by Referral Source

LEAD Diversion	9
Partner Agency Referral	5
Outreach Engagement	1
311 Referral	0

PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

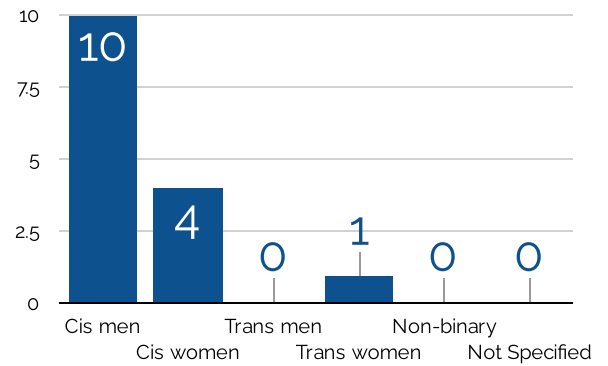
- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

Participant enrollment by age, race/ethnicity



*People who are Latinx may be of any race. API = American Pacific Islander

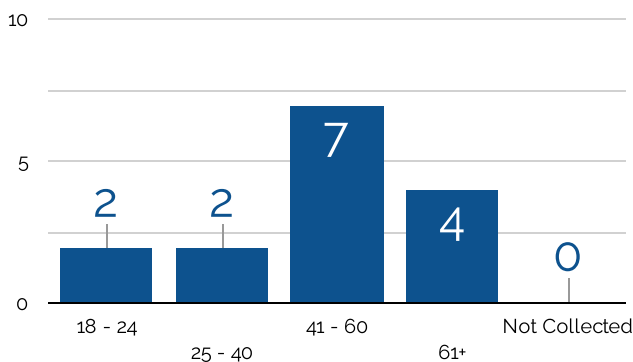
Participant enrollment by gender



Identified needs among newly-enrolled participants



Participant enrollment by age

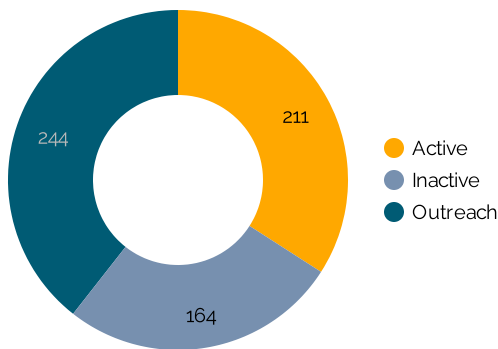


Care Navigation *continued*

48 PARTICIPANTS
ENROLLED
YEAR TO DATE

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

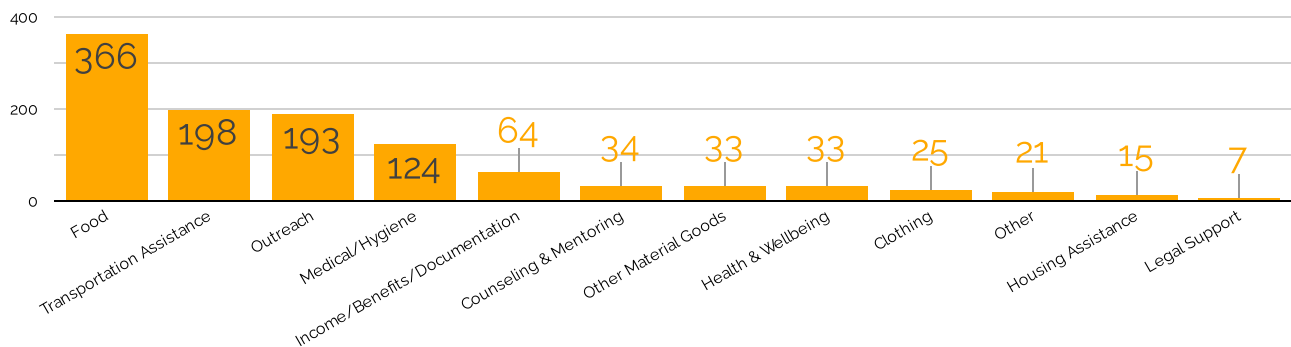
PARTICIPANT STATUS



HOUSING SUPPORT

Provided Emergency Housing	13
Placed in Recovery Housing	8
Placed in Shelter	7
Placed in Permanent Supportive Housing	7
Placed in Bridge Housing	4

SERVICES PROVIDED - ALL PARTICIPANTS



PARTICIPANT ARRESTS IN THE 6 MONTHS BEFORE AND AFTER APD DIVERSION

PAD provided legal system navigation to 7 participants this month in order to reduce legal barriers, resolve cases, and advocate for reduced jail sentences.

Of the 401 active participants for which we have data on the 6 months prior to and after their first diversion:

- 359 were not arrested by APD in the 6 months prior to their first diversion
- 42 were arrested in the 6 months prior to their first diversion, 14 with all charges eligible for diversion

Of these 401 participants, in the 6 months after their most recent diversion:

- 368 were not arrested by APD in the 6 months following their most recent diversion
- 33 were arrested in the 6 months following diversion, 11 with all charges eligible for diversion

Of PAD's currently active participants, 2 were arrested by APD in February 2023.

The charges for these participants were: Loitering (16-11-36), Pedestrian Soliciting a Ride or Business (40-6-97)



January 2023 - February 2023

Diversions

44 DIVERSIONS

Includes individuals who are referred more than once to PAD.

Total re-referrals	9
Total pre-arrest diversions, excluding re-referrals	28
Total post-booking diversions	7

Police Diversions by Zone and Agency

APD Zone 1	0
APD Zone 2	4
APD Zone 3	1
APD Zone 4	10
APD Zone 5	18
APD Zone 6	1
GT PD	1
MARTA	2

RESPONSE STATISTICS

Average year to date response time to diversions was:

21 minutes

January 2023 - February 2023

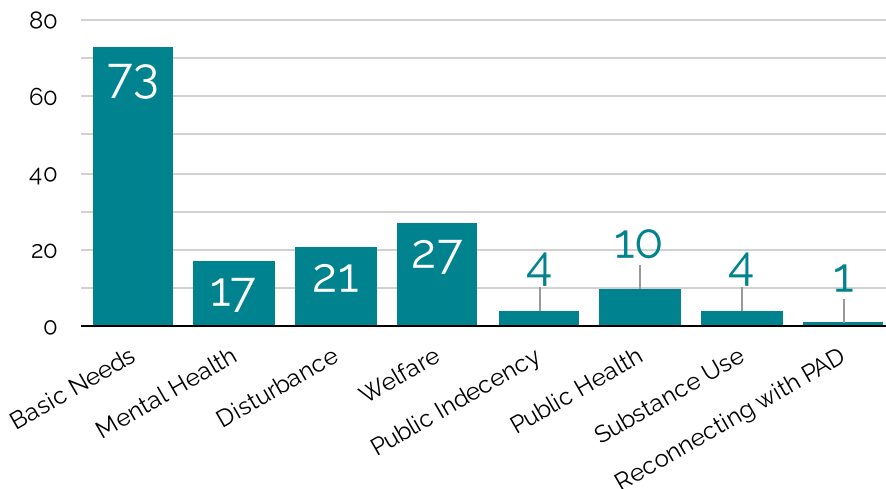
Community Response Services

151 RESPONSE REQUESTS

Excludes ineligible and duplicate calls.

74 SUCCESSFUL ENGAGEMENTS

Top 311 Caller Concerns Among Successful Engagements



311 RESPONSE STATISTICS

103 referrals (68.2% of all calls) were designated as requiring an immediate response.

79.6% of these calls (82) received an in-person response within 30 minutes.

22.5 minutes, average response time to calls designated as requiring an immediate response

22 requests were designated as outreach requests. 100.0% of these calls (22) received a response within 48 hours.

17 requests were provided with resources by PAD staff over the phone.



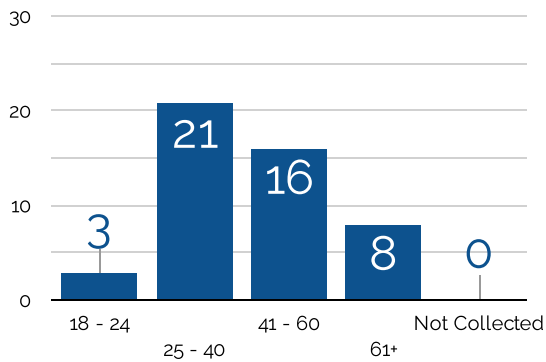
January 2023 - February 2023

Care Navigation

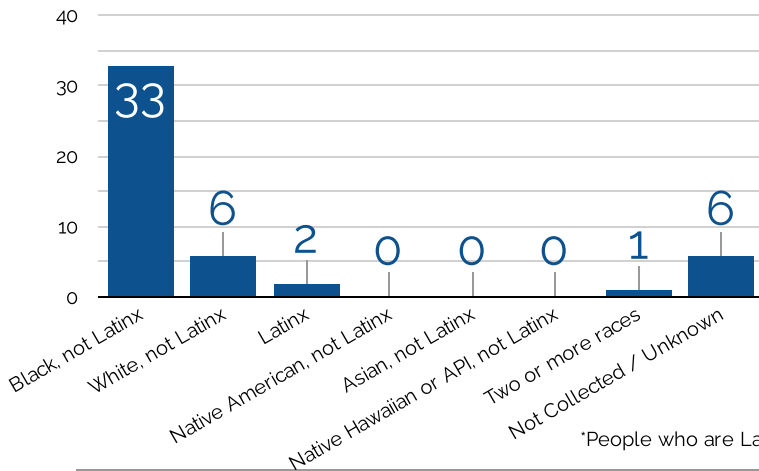
48 PARTICIPANTS ENROLLED YEAR TO DATE

619 TOTAL PARTICIPANTS CURRENTLY ENROLLED

Participant enrollment by age



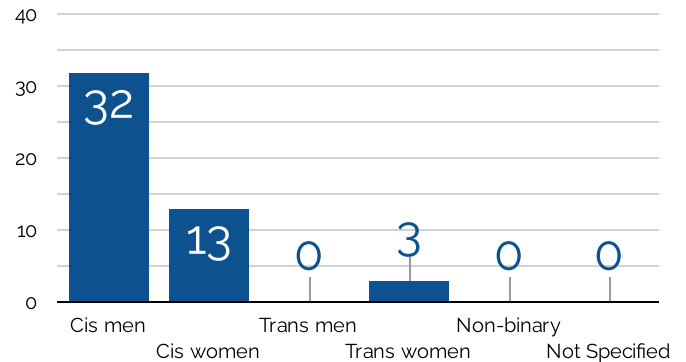
Participant enrollment by race/ethnicity



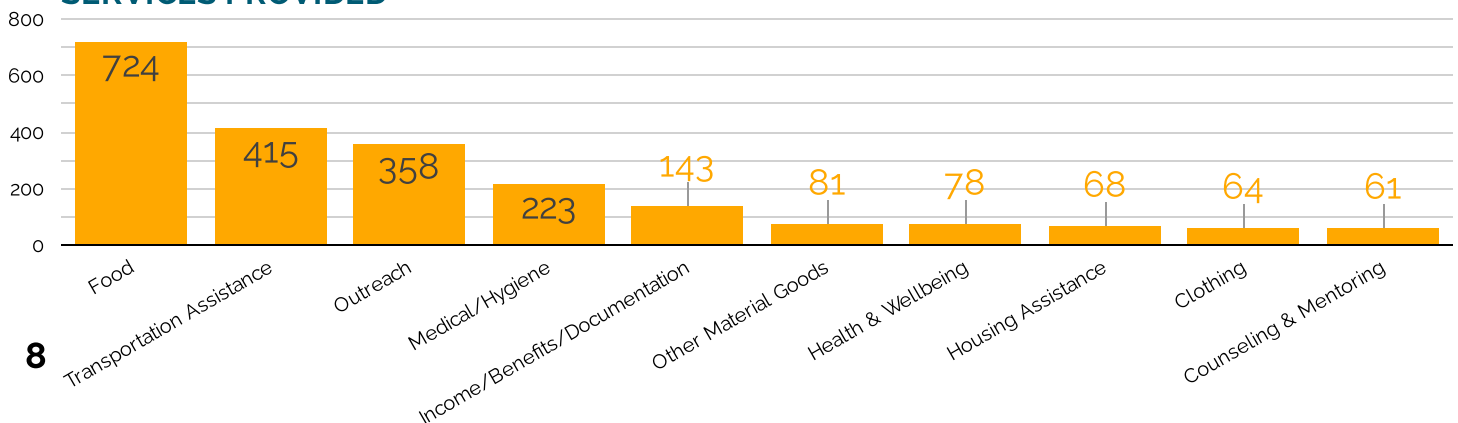
HOUSING SUPPORT

Provided Emergency Housing	38
Placed in Shelter	13
Placed in Recovery Housing	10
Placed in Bridge	7
Placed in Permanent Supportive Housing	7
Placed in Bridge Housing	4
Placed in Permanent Supporting Housing	2

Participant enrollment by gender



SERVICES PROVIDED



Community Engagement

Throughout Black History month, the PAD team reflected on how Black organizing, coalition-building, and innovation has time and time again expanded well-being, freedom and dignity for all.

We also celebrated two years since PAD and the City of Atlanta launched Community Response services through ATL311, making Atlanta the first city in the country to use 311 to dispatch in-person, non-police response to community concerns. We launched community response during a moment of national reckoning about the incredible harm that Black communities have experienced interacting with police, and widespread public support for policing alternatives.

We are proud that our partnership with ATL311 has allowed us to expand first response options for Atlanta residents. But we know there is much more work to be done.

More Atlantans need to know that they can call 311 for an in-person response. And we need more community resources to connect people to, whether that is housing, peer recovery support, or safe places to charge a phone or wash-up during the day. It will take all of us to continue to make community first response successful in Atlanta.



The PAD team has been hard at work learning and growing together. In February, staff participated in trainings on Harm Reduction, CPR and First Aid, and "Transcending Transphobia."

77	businesses engaged
6	community events attended
0	media appearances
0	public trainings

