



POLICING
ALTERNATIVES
& DIVERSION
INITIATIVE

MONTHLY REPORT

December 2023

*A NEW APPROACH
TO COMMUNITY SAFETY
& WELLNESS*





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality-of-life concerns and by increasing the accessibility of supportive services. We engage in creative problem-solving to respond to community concerns, and addressing people's human needs with dignity, patience and care. PAD provides an alternative to criminal justice involvement through two core strategies:

1. Community Response Services: We partner with the City of Atlanta's 311 non-emergency services line to accept community referrals for issues of concern related to mental health, substance use or extreme poverty.

2. Diversion Services: We accept pre-arrest diversion referrals from law enforcement to provide an immediate alternative to arrest for individuals experiencing substance addiction, mental health concerns, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

Our Care Navigation Team provides housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. We provide case management assistance to our participants for as long as they need assistance. We aim to build relationships to support our participants in achieving their goals for more stable and healthy lives.

THE TOP LINE December 2023

25

Diversions

121

**Community
Response
Requests
Through ATL311**

28

**New
Participants
Enrolled**

312

**Businesses
Engaged Through
Outreach**



Jarvez became a PAD participant when he was just 22 years-old, after being diverted to us by the Fulton County Solicitor post-booking. After working with us for nearly two years to establish income, acquire necessary documents, and work through mental health challenges, Jarvez finally has a place to call his own, and moved into his apartment right before the New Year.

Diversions

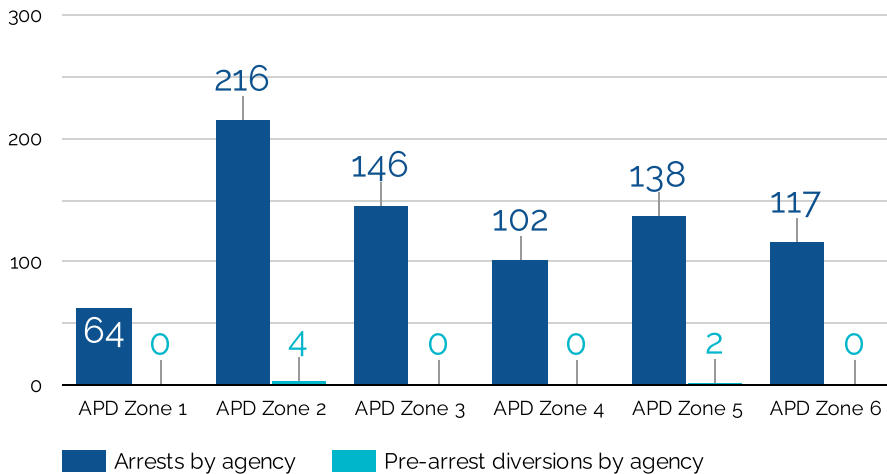
25 COMPLETED DIVERSIONS

- 18 Total post-booking diversions
- 5 Total pre-arrest diversions, excluding re-referrals
- 2 Total re-referrals
- 5 CHANGE IN DIVERSIONS FROM PRIOR MONTH
- 13 CHANGE IN DIVERSIONS FROM PRIOR YEAR

PAD accepts pre-arrest diversions from Atlanta Police Department, MARTA police officers, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

The Law Enforcement Assisted Diversion initiative, or LEAD, is a collaboration between PAD and the Atlanta Police Department, MARTA Police Department, City of Atlanta Public Defender's Office, City of Atlanta Solicitor's Office, Fulton County Public Defender's Office, Fulton County Solicitor General's Office, and Fulton County District Attorney's Office.

Diversions and diversion-eligible arrests by police zone/agency



RESPONSE STATISTICS

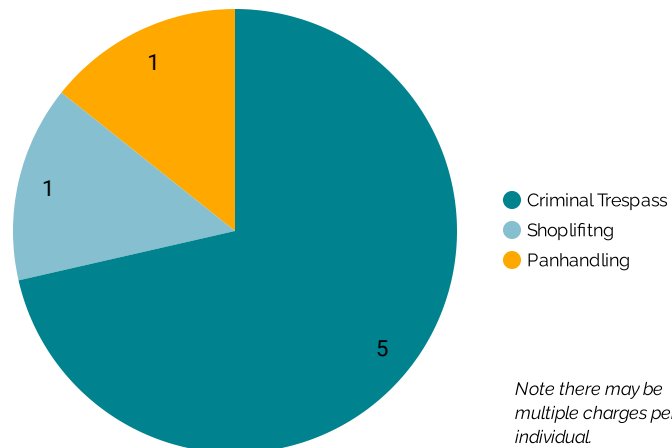
Average response time to diversions was

28 minutes

TYPICAL TIME OF DIVERSION*

APD Zone 2	11AM - 01PM
APD Zone 5	01PM - 03PM
GT PD	11AM - 01PM

CHARGES AT THE TIME OF DIVERSION



*50% or more of diversions happened during this time. If no diversions occurred, the zone will not be listed.

Note there may be multiple charges per individual.



Community Response Services

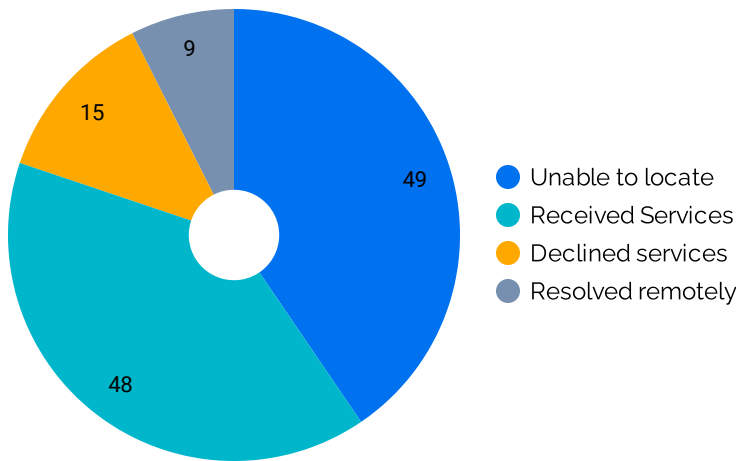
121 RESPONSE REQUESTS

9	# of 911 call transfers to 311
25	Change in total 311 requests from prior month
23	Change in total 311 requests from same month, prior year

Excludes ineligible and duplicate calls.

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. In October 2022, 911 also began transferring calls concerning public indecency to 311. Our team responds to these concerns and offers individuals immediate resources and warm referrals to other service providers.

Response Outcomes - 311



Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time. Totals include E911 calls transferred to PAD.

311 RESPONSE STATISTICS

95 referrals (78.5% of all calls) were designated as requiring an immediate response.

83% of these calls (79) received an in-person response within 30 minutes.

22 minutes was the average response time to calls designated as requiring an immediate response

17 requests were designated as outreach requests. 100% of these calls (17) received a response within 48 hours.

9 requests were provided with resources by PAD staff over the phone.

Demographics of Engaged Individuals

By Race and Ethnicity:

30	Black, not Latinx
2	Latinx
5	Not specified
2	Two or more races
15	White, not Latinx

By Gender:

33	Cis men
17	Cis women
6	Not specified
1	Trans women

By age:

25 - 40	8
41 - 60	5
61+	3
Not specified	41



Community Response Services *continued*

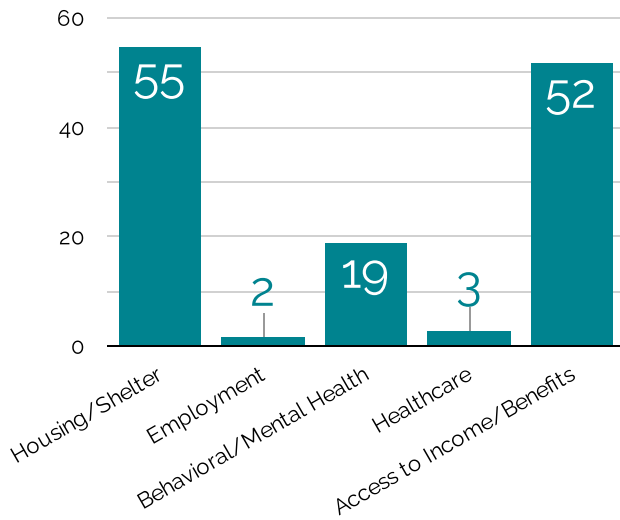
57 SUCCESSFUL ENGAGEMENTS

- 11 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR MONTH
- 23 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR YEAR
- 2 ENROLLED 311 LEAD PARTICIPANT(S)

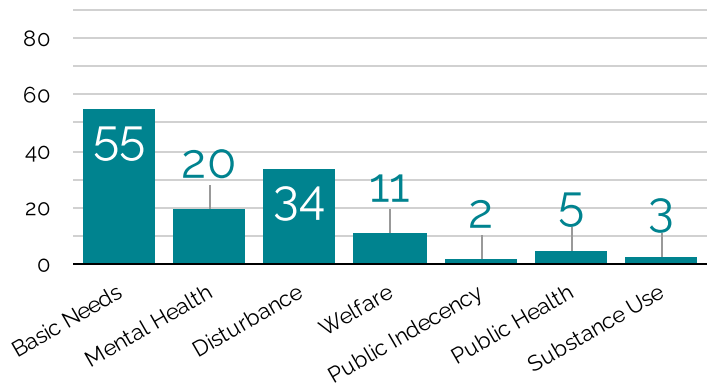
"The response to my call was timely, and the results was that someone who was in deep need was able to receive care, kindness, and necessities he wouldn't have been able to get access to without PAD."

*-Sebastian Marcus
Community Member, Zone 6*

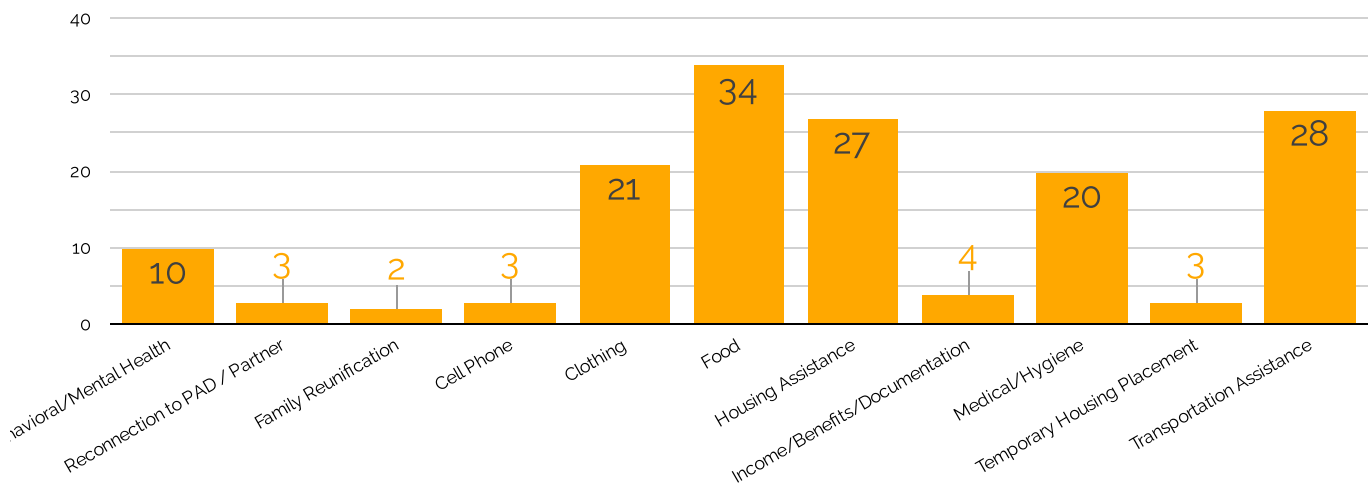
Identified Needs Among Successful Engagements



Top 311 Caller Concerns Among Successful Engagements



SERVICES PROVIDED DURING COMMUNITY RESPONSE ENGAGEMENT





Care Navigation

28 NEW PARTICIPANTS

-4 CHANGE IN PARTICIPANT ENROLLMENTS FROM LAST MONTH

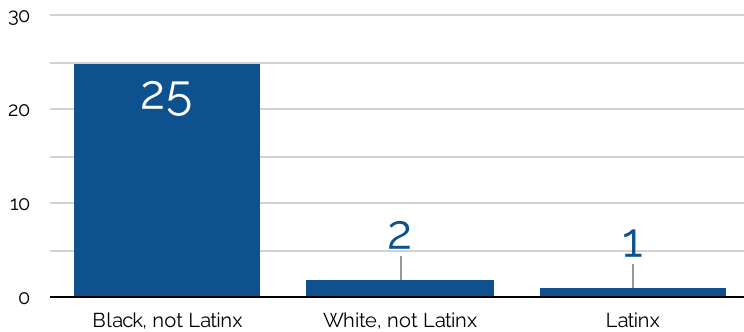
PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

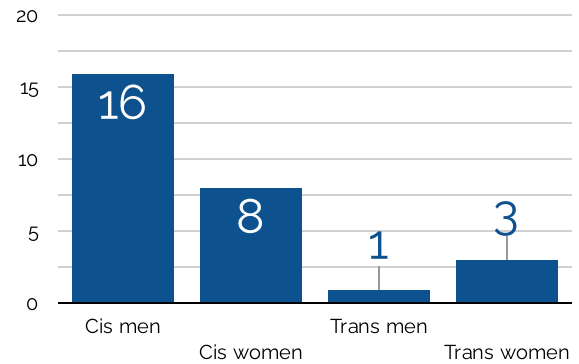
Newly Enrolled Participants by Referral Source

Partner Agency Referral	18
LEAD Diversion	5
311 Referral	4
Outreach Engagement	1

Participant enrollment by age, race/ethnicity

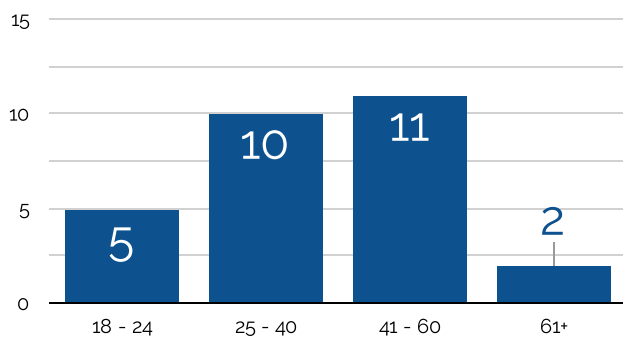


Participant enrollment by gender

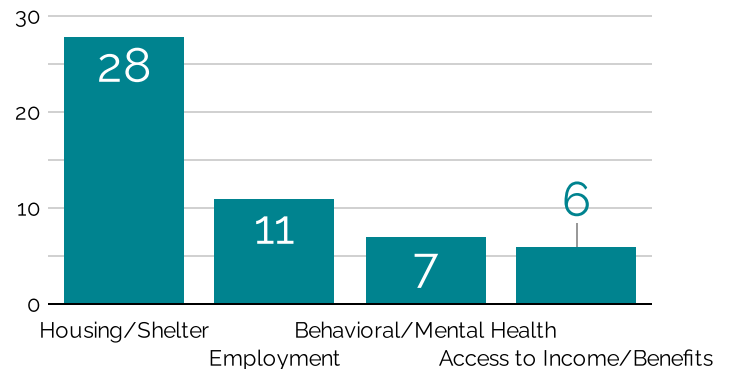


*People who are Latinx may be of any race. API = American Pacific Islander

Participant enrollment by age



Identified needs among newly-enrolled participants



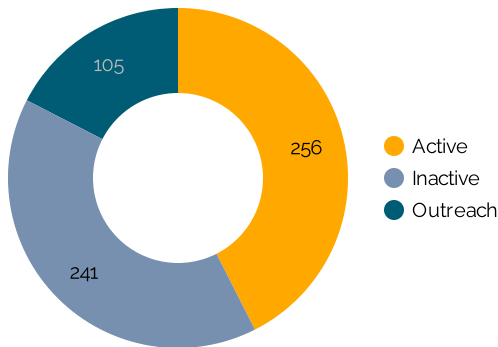


Care Navigation *continued*

279 PARTICIPANTS ENROLLED YEAR TO DATE

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

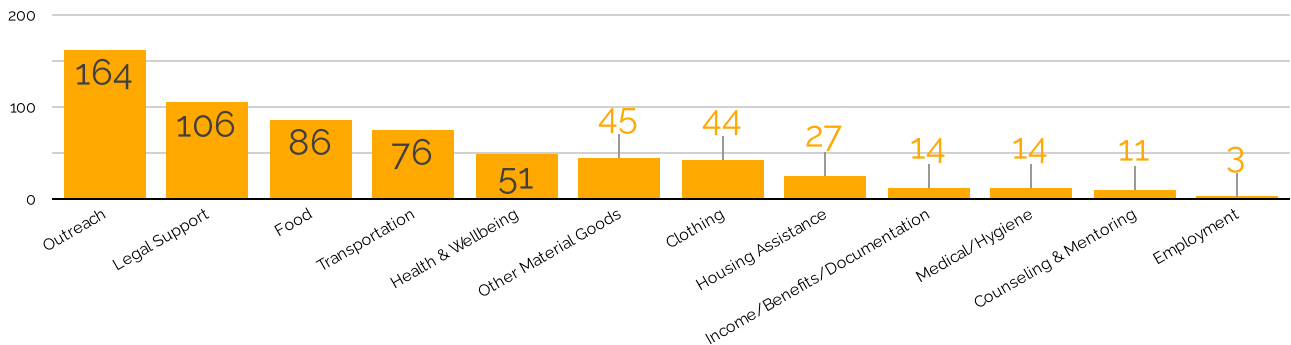
PARTICIPANT STATUS



HOUSING SUPPORT

Provided Emergency Housing	6
Placed in Shelter	5
Placed in Permanent Supportive Housing	5
Places in Recovery Housing	4

SERVICES PROVIDED - ALL PARTICIPANTS



PARTICIPANT ARRESTS IN THE 6 MONTHS BEFORE AND AFTER APD DIVERSION

PAD provided legal system navigation to 45 participants this month in order to reduce legal barriers, resolve cases, and advocate for reduced jail sentences.

Of the 633 active participants for which we have data on the 6 months prior to and after their first diversion:

- 558 were not arrested by APD in the 6 months prior to their first diversion
- 75 were arrested in the 6 months prior to their first diversion. 26 with all charges eligible for diversion

Of these 633 participants, in the 6 months after their most recent diversion:

- 586 were not arrested by APD in the 6 months following their most recent diversion
- 47 were arrested in the 6 months following diversion. 17 with all charges eligible for diversion

Of PAD's currently active participants, 8 were arrested by APD in December 2023. Four were eligible to have all of their charges diverted.



January 2023 - December 2023

Diversions

264 DIVERSIONS

Includes individuals who are referred more than once to PAD.

Total re-referrals	38
Total pre-arrest diversions, excluding re-referrals	129
Total post-booking diversions	97

RESPONSE STATISTICS

Average year to date response time to diversions was:

23 minutes

Pre-Arrest Diversions by Zone and Agency

APD Zone 1	6
APD Zone 2	25
APD Zone 3	9
APD Zone 4	29
APD Zone 5	79
APD Zone 6	11
GT PD	5
MARTA	3

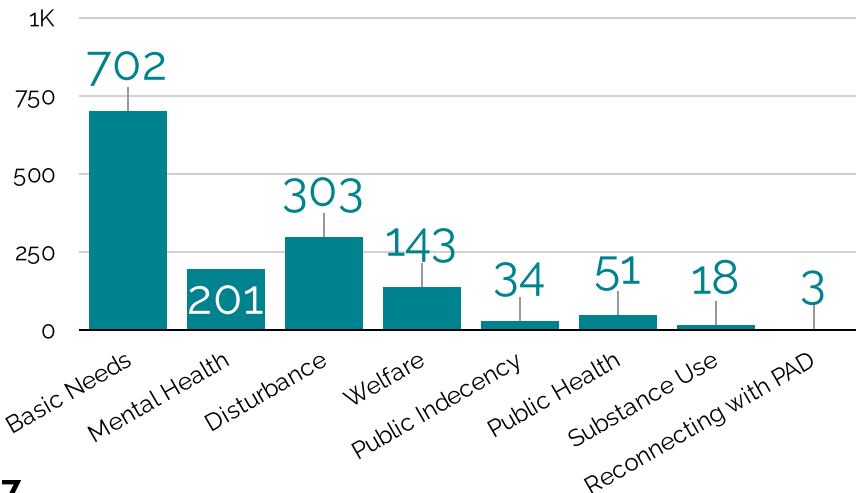
January 2023 - December 2023

Community Response Services

1,498 RESPONSE REQUESTS **725 SUCCESSFUL ENGAGEMENTS**

Excludes ineligible and duplicate calls.

Top 311 Caller Concerns Among Successful Engagements



311 RESPONSE STATISTICS

1,175 referrals (78.4% of all calls) were designated as requiring an immediate response.

86% of these calls (1,007) received an in-person response within 30 minutes.

21 minutes, average response time to calls designated as requiring an immediate response

199 requests were designated as outreach requests. 100.0% of these calls (192) received a response within 48 hours.

101 requests were provided with resources by PAD staff over the phone.



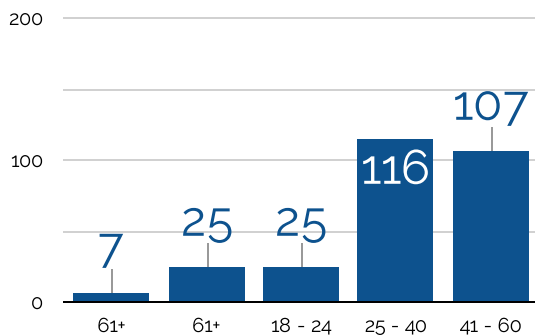
January 2023 - December 2023

Care Navigation

279 PARTICIPANTS ENROLLED
YEAR TO DATE

602 TOTAL PARTICIPANTS
CURRENTLY ENROLLED

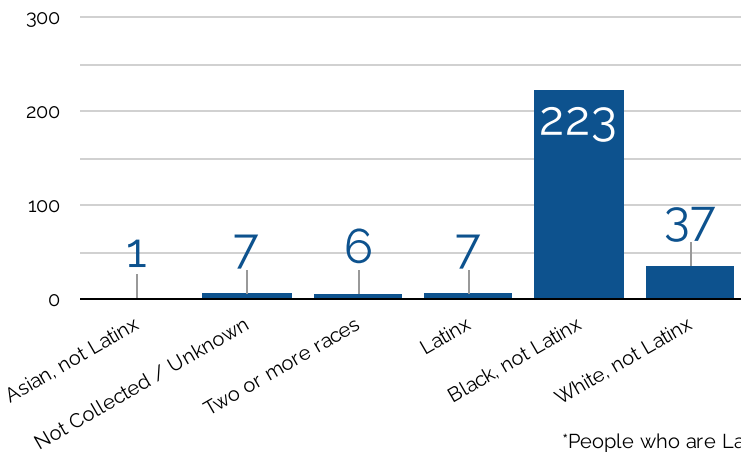
Participant enrollment by age



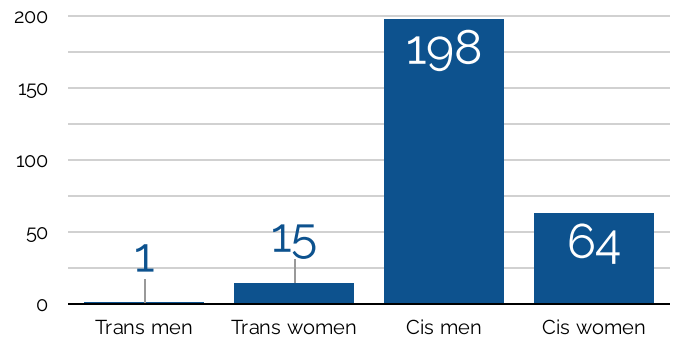
HOUSING SUPPORT

Provided Emergency Housing	146
Placed in Shelter	87
Placed in Permanent Supportive Housing	74
Placed in Bridge Housing	40
Placed in Recovery Housing	33

Participant enrollment by race/ethnicity

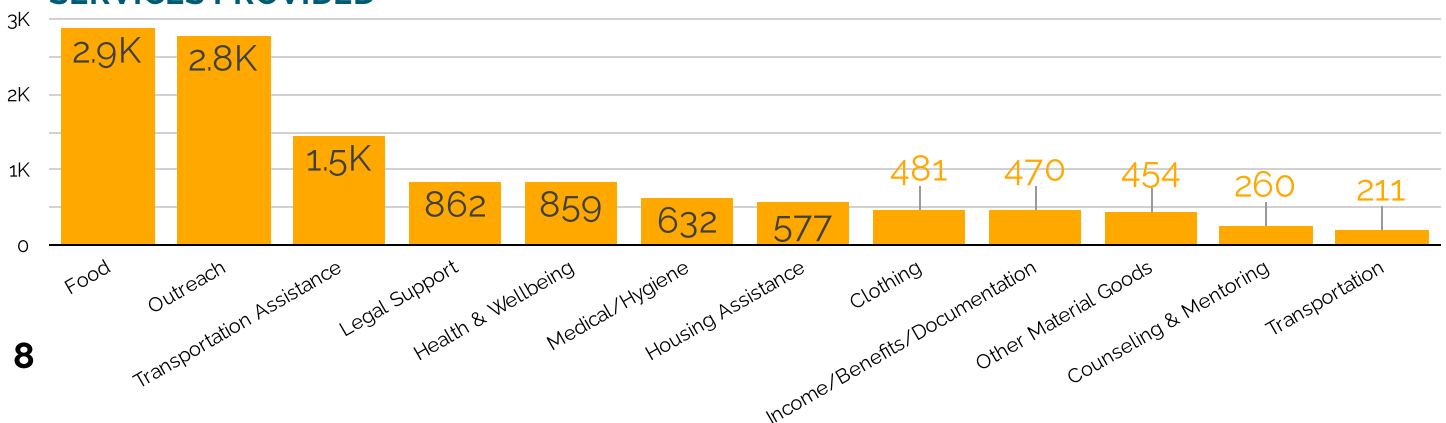


Participant enrollment by gender



*People who are Latinx may be of any race. API = American Pacific Islander

SERVICES PROVIDED



Community Engagement

312 businesses engaged

5 community events attended



The Community Engagement Team hosted an insightful conversation among PAD staff and participants for the Freedom Stories project, in partnership with nonprofit partner Zealous.

The Freedom Stories Project is an effort to document stories that shed light on what freedom means for people who may have lost their freedom or were in danger of losing their freedom to the criminal legal system. The final product will be a tapestry of real stories presented in ways that breathe life into the growing body of data proving the success of alternatives to the current system of incarceration and punishment.