



POLICING
ALTERNATIVES
& DIVERSION
INITIATIVE

Monthly Report

June 2022





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality of life concerns and by increasing the accessibility of supportive services. This approach remains widely popular among Atlanta's residents - requests for PAD through ATL311 increase every day, and we currently receive approximately double the number of community requests received at this time last year. Our average response time for June for 89% of calls was under 30 minutes.

We continue to rapidly respond to Law Enforcement Assisted Diversions, with an average response time of 19 minutes. Making this process as easy and seamless as possible is key to encouraging officers to choose an alternative to arrest.

PAD's Care Navigation Team remains hard at work providing housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. In June, we welcomed 28 new participants, making a total of 392 participants who are currently supported by our team for as long as they need assistance, whether that's with mental health care, housing placement, or job training and placement.

PAD's Outreach Team has conducted extensive citywide in-person outreach to residents and businesses to spread the word about PAD's services, focusing on neighborhoods with high arrest data.

THE TOP LINE: June 2022



Testimonial

Bruce was diverted by law enforcement in January 2021 for urban camping near the Beltline. It was incredibly cold outside, and Bruce was immediately brought to the PAD office where he could warm up, have a hot meal, and be placed in temporary housing. Bruce began working diligently with PAD to obtain his birth certificate, military service records, and proof of his medical diagnosis – all necessary items to apply for the Veterans Affairs Supported Housing Voucher, a program that provides veterans with rental assistance, case management and clinical services. With the support of PAD's Housing Coordinator, Bruce successfully applied and was awarded a voucher, and then waited for an apartment to become available. This July, after over six years of living on the street, Bruce moved into his very own place.



Bruce at the Furniture Bank picking out items to decorate his apartment

Law Enforcement Assisted Diversions (LEAD)

25 POLICE DIVERSIONS

6 DIVERSION ATTEMPTS **4** PAD RE-REFERRALS

Includes individuals who are referred more than once to PAD.

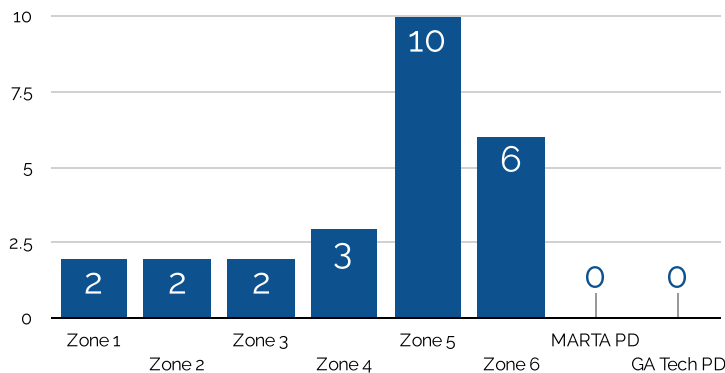
Diversions received from:

25 **0** **0**
APD **MARTA PD** **GA Tech PD**

PAD accepts diversion referrals from Atlanta Police Department, MARTA police officers, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty.

The Law Enforcement Assisted Diversion initiative, or LEAD, is a collaboration between PAD and the Atlanta Police Department, MARTA Police Department, City of Atlanta Public Defender's Office, City of Atlanta Solicitor's Office, Fulton County Public Defender's Office, Fulton County Solicitor General's Office, and Fulton County District Attorney's Office.

By zone/agency



RESPONSE STATISTICS

Average response time to diversions was

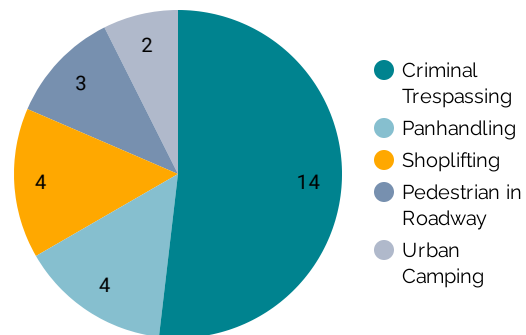
19
minutes

CONCERNS AT THE TIME OF DIVERSION

Poverty / Lack of Housing	25
Substance Use	2
Mental Health	4

Diversions often include multiple concerns.

CHARGES AT THE TIME OF DIVERSION





Community Response Services

139 REFERRAL REQUESTS

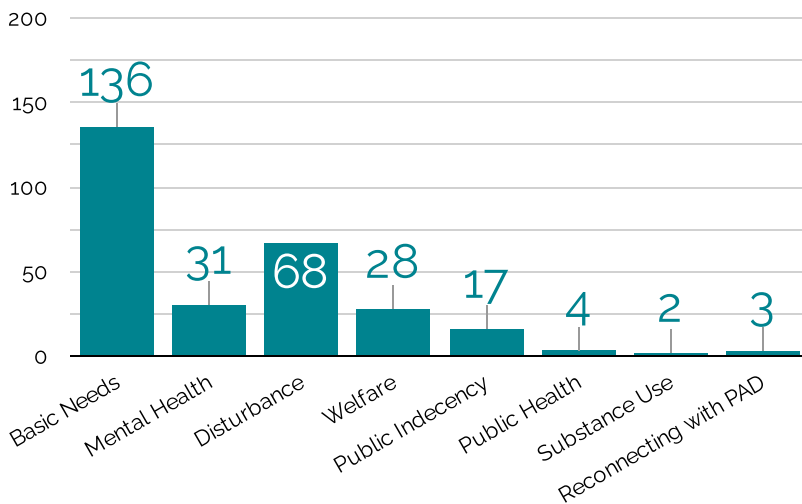
Excludes ineligible and duplicate calls.

134
REFERRING OTHERS

5
REFERRING SELF

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. Our Harm Reduction team responds to the referral request and offer individuals short-term care navigation, stabilizing supports, and warm referrals to other service providers.

Top 311 Caller Concerns



Calls can represent multiple concerns

RESPONSE STATISTICS

- **124** referrals (89% of all calls) were designated as an immediate response of calls. The average response time was

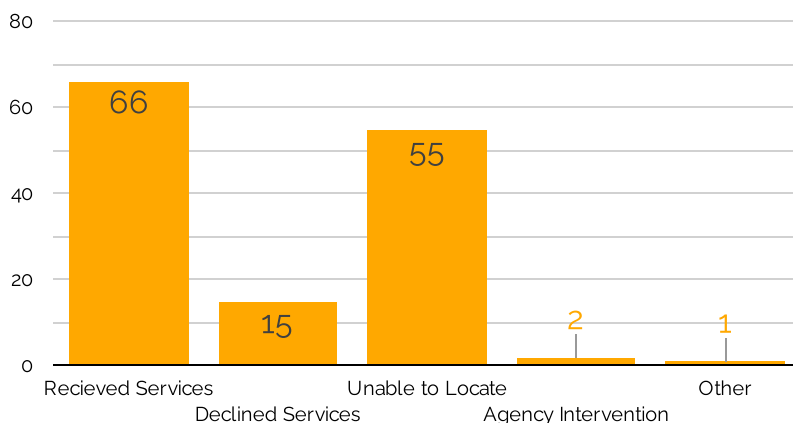
27
minutes

- **7** requests were designated as outreach requests.

- **8** requests were provided with resources by PAD staff over the phone.



Response Outcomes



Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time

"The PAD team was very responsive. This is exactly what is needed in this area. The follow-up of letting me know what happened with my referral was excellent. I really didn't expect to get that and I'm quite impressed. Another example of what is truly needed in Atlanta."
- Diana, Zone 5



January 2022 - May 2022

Law Enforcement Assisted Diversions (LEAD)

187 POLICE DIVERSIONS

21 PAD RE-REFERRALS

Includes individuals who are referred more than once to PAD.

Diversions received from:

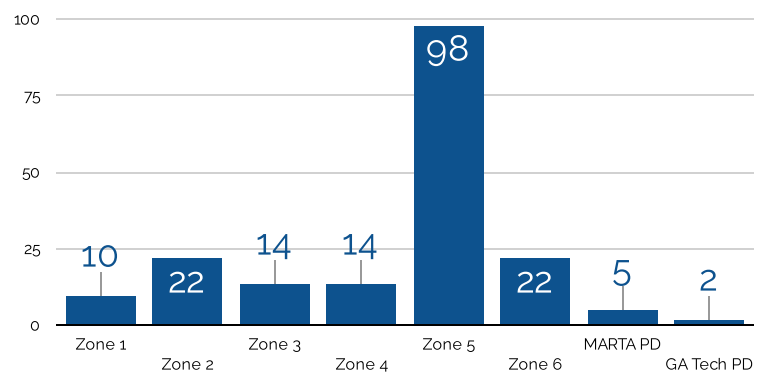
180	5	2
APD	MARTA PD	GA Tech PD

Concerns at the time of diversion

Poverty / Lack of Housing	183
Substance Use	44
Mental Health	63

Diversions often include multiple concerns.

By zone/agency



January 2022 - May 2022

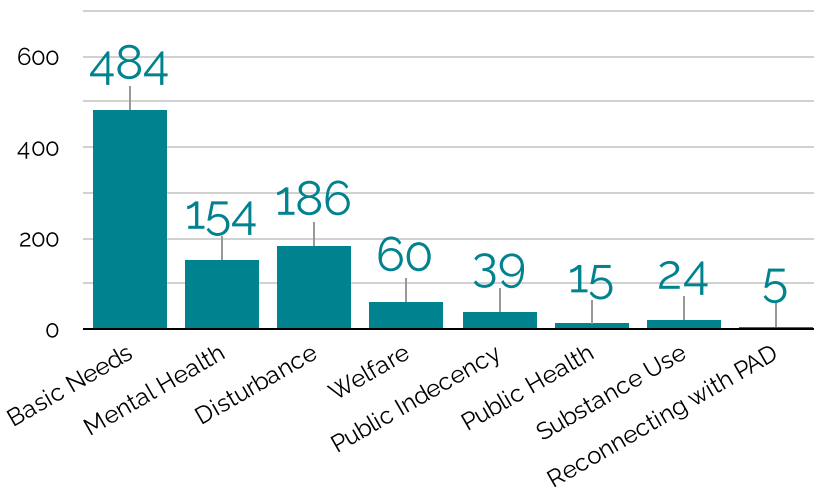
Community Response Services

593 REFERRAL REQUESTS

Excludes ineligible and duplicate calls.

453	140
REFERRING OTHERS	REFERRING SELF

Top 311 Caller Concerns



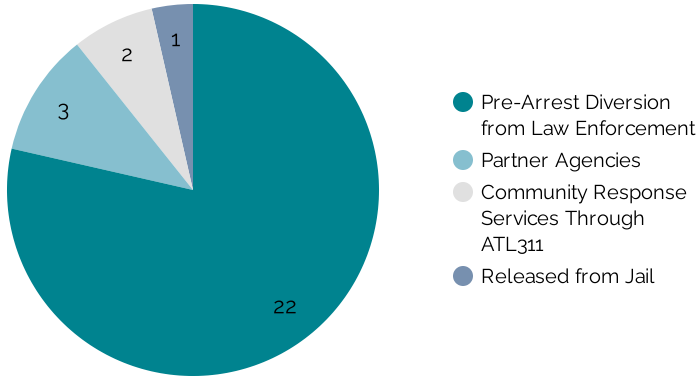
RESPONSE STATISTICS

- **525** referral requests were designated as an immediate response, with an average response time of **44** minutes.
- **30** requests were designated as outreach requests.
- **33** requests were provided with resources by PAD staff over the phone.



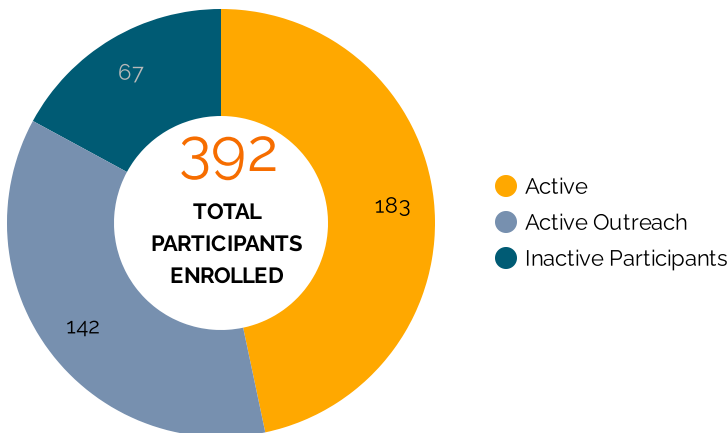
Care Navigation

28 NEW PARTICIPANTS



PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

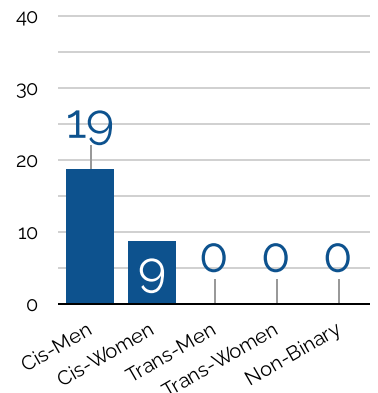
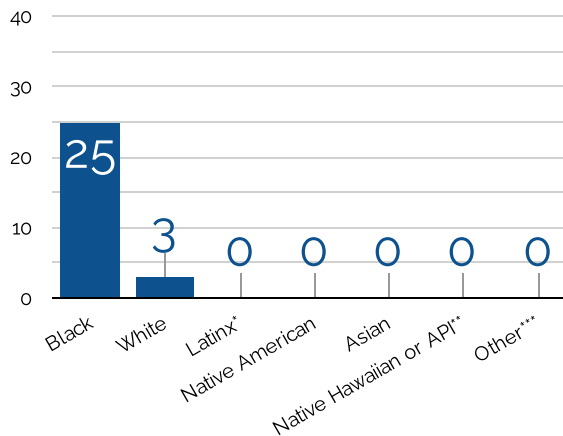
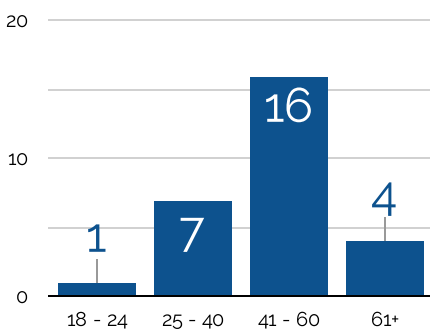


ARRESTS IN THE YEAR PRIOR FOR APD DIVERSIONS

Of 28 new people diverted or referred to PAD in June 2022:

- 6 were arrested or cited in Fulton County 13x in the year prior to PAD participation:
 - 2 people arrested 1x on city charges,
 - 1 person arrested 1x on city charges,
 - 1 person arrested 2x on city charges,
 - 1 person arrested 4x on county and city charges,
 - 1 person arrested 2x on city charges, and
 - 1 person arrested 3x, on county charges, Atlanta and Hapeville city charges.

Enrollment by age, race/ethnicity, and gender for new participants



*People who are Latinx may be of any race. **API = American Pacific Islander ***Other = two or more races.



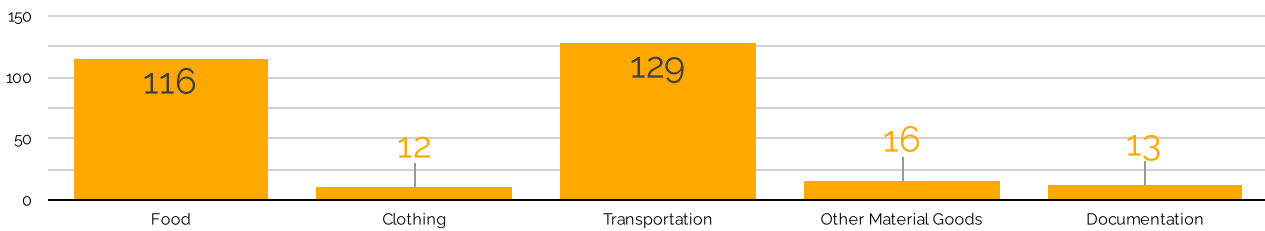
Care Navigation *cont.*

Services Provided

136 PARTICIPANTS PROVIDED SERVICES

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

BARRIER REDUCTION ACTIVITIES



HOUSING SUPPORT

Provided emergency housing:	17
Placed in shelter:	5
Placed in residential substance use treatment:	4
Placed in permanent supportive housing:	1

LEGAL BARRIER REDUCTION

Of **77** currently active participants who have been with PAD for 6+ months:

- **69** were not arrested or cited during the month of June; and
- **1** was arrested 2x once on city charges, and once on Marta,
- **2** were arrested on city charges for a warrant but not charged,
- **1** was arrested and released on city charges with no charges,
- **2** were arrested on Marta
- **2** were arrested on city charges and not released.



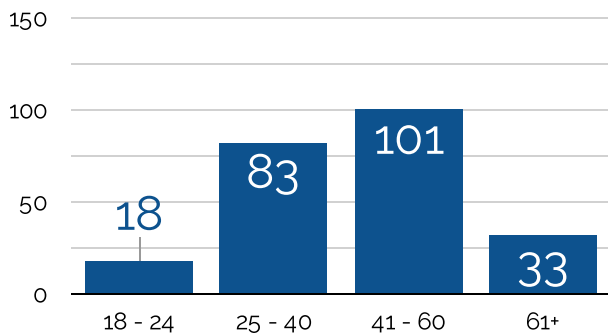
January 2022 - May 2022

Care Navigation

235 PARTICIPANTS ENROLLED YTD

392 TOTAL PARTICIPANTS CURRENTLY ENROLLED

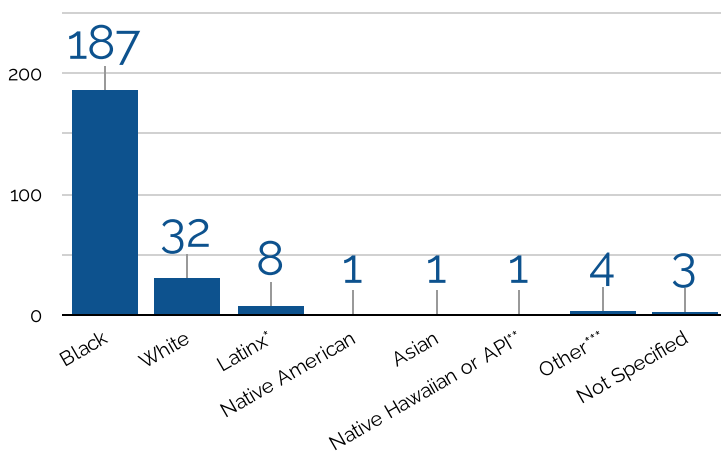
Enrollment by age



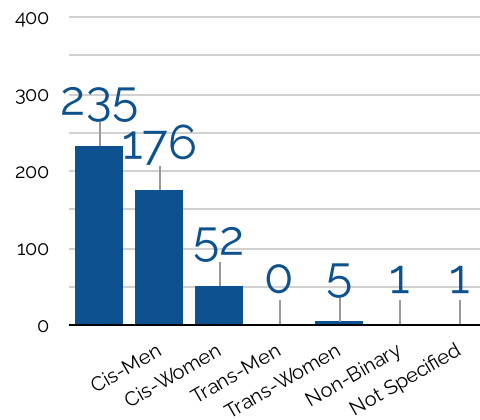
HOUSING SUPPORT

Provided emergency housing:	163
Placed in bridge housing:	113
Placed in residential substance use treatment:	94
Placed in supportive housing:	75
Placed in shelter:	41
Placed in permanent supportive housing:	17
Placed in veteran affairs supportive housing:	9

Enrollment by race/ethnicity



Enrollment by gender



*People who are Latinx may be of any race. **API = American Pacific Islander ***Other = two or more races.

BARRIER REDUCTION ACTIVITIES

