



POLICING
ALTERNATIVES
& DIVERSION
INITIATIVE

MONTHLY REPORT

June 2023

*A NEW APPROACH
TO COMMUNITY SAFETY
& WELLNESS*





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality-of-life concerns and by increasing the accessibility of supportive services. We engage in creative problem-solving to respond to community concerns, and addressing people's human needs with dignity, patience and care. PAD provides an alternative to criminal justice involvement through two core strategies:

1. Community Response Services: We partner with the City of Atlanta's 311 non-emergency services line to accept community referrals for issues of concern related to mental health, substance use or extreme poverty.

2. Diversion Services: We accept pre-arrest diversion referrals from law enforcement to provide an immediate alternative to arrest for individuals experiencing substance addiction, mental health concerns, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

Our Care Navigation Team provides housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. We provide case management assistance to our participants for as long as they need assistance. We aim to build relationships to support our participants in achieving their goals for more stable and healthy lives.

THE TOP LINE June 2023

13
Diversions

115
Community
Response
Requests
Through ATL311

16
New
Participants
Enrolled

393
Businesses
Engaged Through
Outreach

"Last week was my first time utilizing PAD. I was super impressed by how thorough the process was and how compassionate the responding team was. You guys were here super quick... Maybe 20 min from when I got off the phone to when they arrived and were engaging this person. I was so impressed. I knew the conversation with the person had to be good because he was willing to talk to you. I was impressed with the way you approached him with dignity and respect. I also really appreciate following up to give an update. It feels very gratifying because this person is here all the time and I'm at loss on how to assist him. It helps us to know how to best approach him moving forward. I will tell everyone I know to use PAD as much as possible - I want to do my best to avoid unnecessary police intervention for folks experiencing homelessness in crisis."

- Katelin, Old Fourth Ward

Diversions

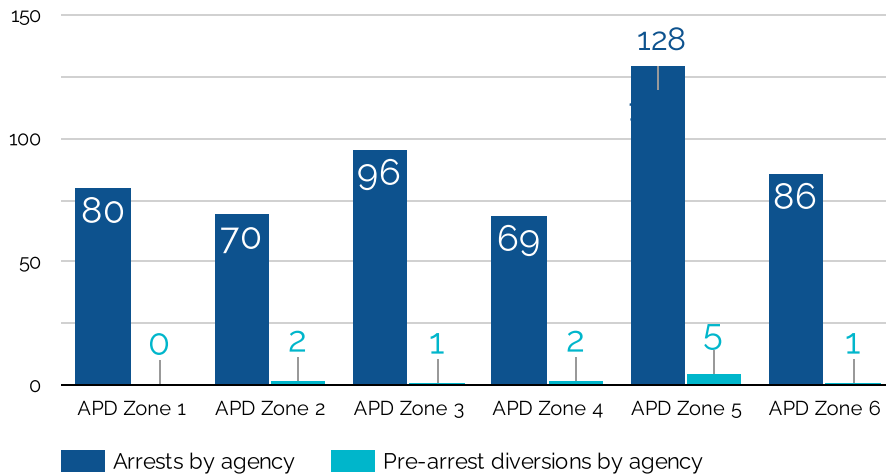
13 COMPLETED DIVERSIONS

- 8 Total pre-arrest diversions, excluding re-referrals
- 3 Total re-referrals
- 2 Total post-booking diversions
- 5 CHANGE IN DIVERSIONS FROM PRIOR MONTH
- 12 CHANGE IN DIVERSIONS FROM PRIOR YEAR

PAD accepts pre-arrest diversions from Atlanta Police Department, MARTA police officers, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

The Law Enforcement Assisted Diversion initiative, or LEAD, is a collaboration between PAD and the Atlanta Police Department, MARTA Police Department, City of Atlanta Public Defender's Office, City of Atlanta Solicitor's Office, Fulton County Public Defender's Office, Fulton County Solicitor General's Office, and Fulton County District Attorney's Office.

Diversions and diversion-eligible arrests by police zone/agency



RESPONSE STATISTICS

Average response time to diversions was

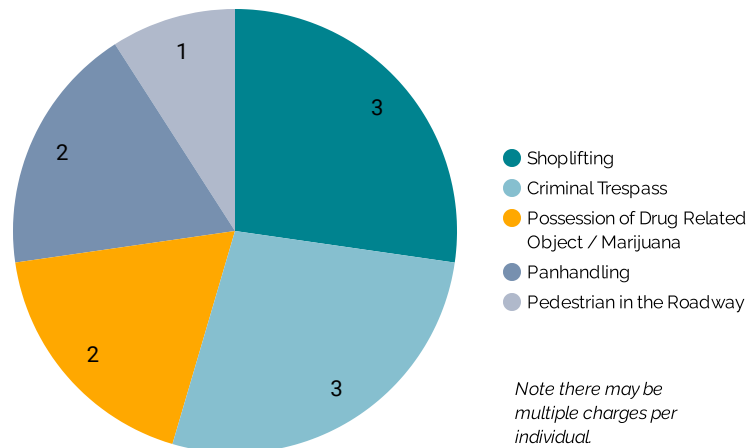
24 minutes

TYPICAL TIME OF DIVERSION*

APD Zone 2	1pm-3pm
APD Zone 3	7am-9am
APD Zone 4	11am-1pm
APD Zone 5	1pm-3pm
APD Zone 6	5pm-7pm

*50% or more of diversions happened during this time. If no diversions occurred, the zone will not be listed.

CHARGES AT THE TIME OF DIVERSION



Note there may be multiple charges per individual.



Community Response Services

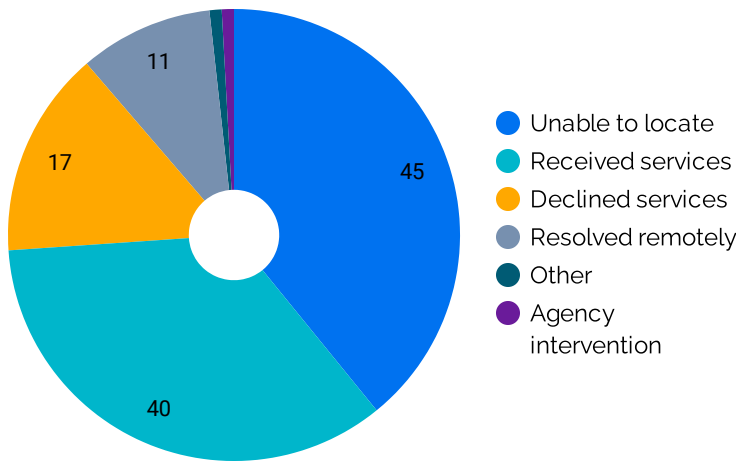
115 RESPONSE REQUESTS

0	# of 911 call transfers to 311
-28	Change in total 311 requests from prior month
-42	Change in total 311 requests from same month, prior year

Excludes ineligible and duplicate calls.

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. In October 2022, 911 also began transferring calls concerning public indecency to 311. Our team responds to these concerns and offers individuals immediate resources and warm referrals to other service providers.

Response Outcomes - 311



Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time

311 RESPONSE STATISTICS

95 referrals (82.6% of all calls) were designated as requiring an immediate response.

86% of these calls (82) received an in-person response within 30 minutes.

19 minutes was the average response time to calls designated as requiring an immediate response

9 requests were designated as outreach requests. 89% of these calls (8) received a response within 48 hours.

11 requests were provided with resources by PAD staff over the phone.

Demographics of Engaged Individuals

By Race and Ethnicity:

34	Black, not Latinx
2	Latinx
4	Not specified
11	White, not Latinx

By Gender:

27	Cis men
20	Cis women
4	Not specified

By age:

25 - 40	6
41 - 60	6
61+	4
Not specified	27



Community Response Services *continued*

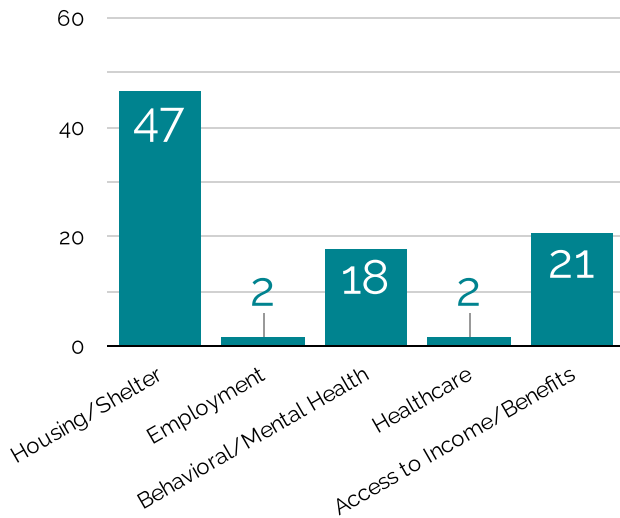
51 SUCCESSFUL ENGAGEMENTS

- 18 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR MONTH
- 15 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR YEAR
- 0 ENROLLED 311 LEAD PARTICIPANT(S)

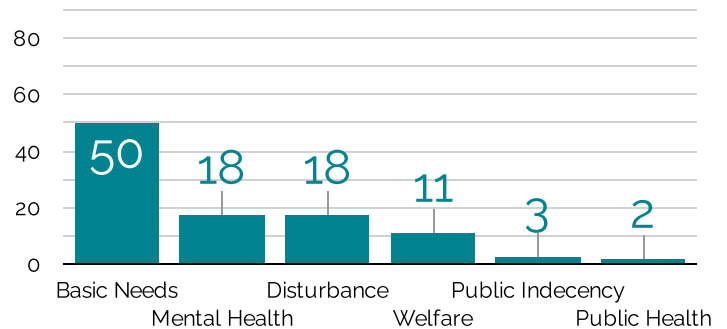
"I appreciate that this service exists. I often feel despair about the lack of humanity and care in our country and especially our state. I don't know yet if we will get the simple but crucial help we need, but it was encouraging that the woman who answered had a place to begin the search."

- Community member who made referral to PAD through ATL311

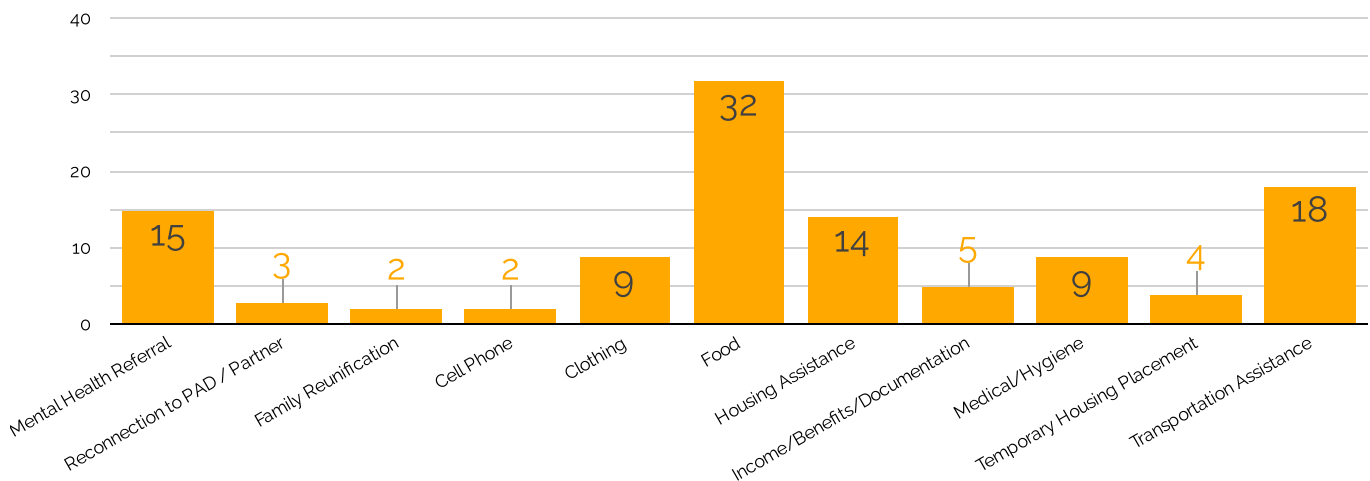
Identified Needs Among Successful Engagements



Top 311 Caller Concerns Among Successful Engagements



SERVICES PROVIDED DURING COMMUNITY RESPONSE ENGAGEMENT





Care Navigation

16 NEW PARTICIPANTS

+1 CHANGE IN PARTICIPANT ENROLLMENTS FROM LAST MONTH

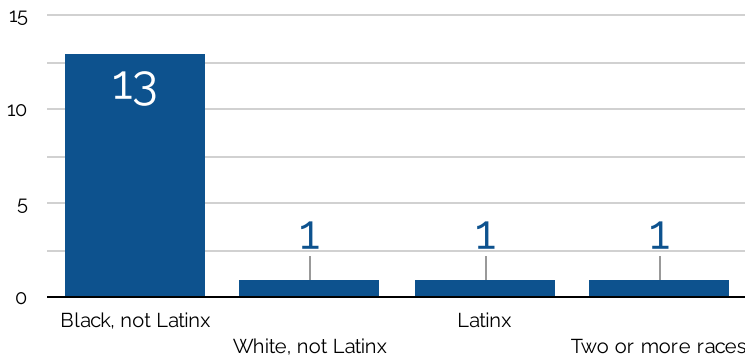
Newly Enrolled Participants by Referral Source

LEAD Diversion	8
311 Referral	4
Partner Agency Referral	2
Outreach Engagement	2

PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

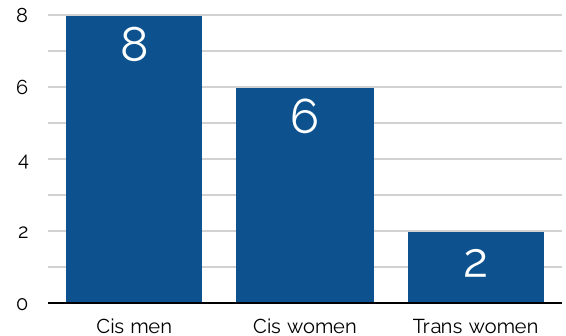
- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

Participant enrollment by age, race/ethnicity

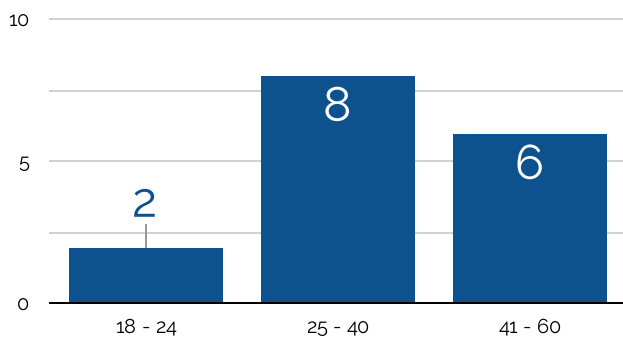


*People who are Latinx may be of any race. API = American Pacific Islander

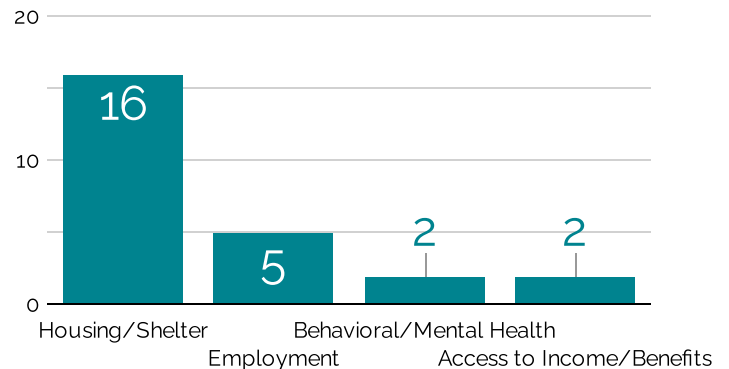
Participant enrollment by gender



Participant enrollment by age



Identified needs among newly-enrolled participants





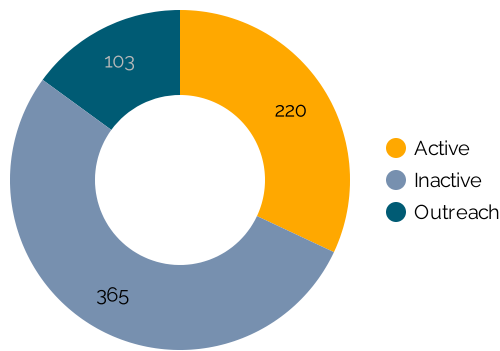
Care Navigation *continued*

111

PARTICIPANTS ENROLLED YEAR TO DATE

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

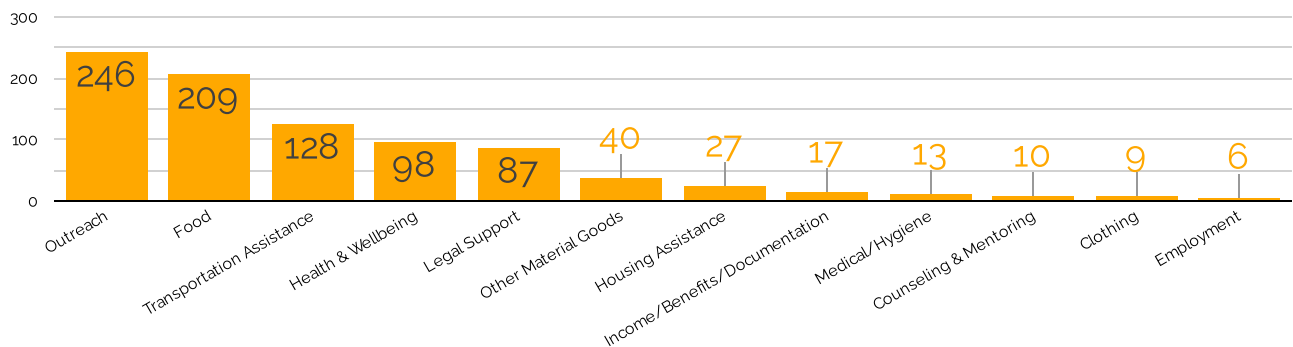
PARTICIPANT STATUS



HOUSING SUPPORT

Provided Emergency Housing	16
Placed in Shelter	15
Placed in Permanent Supportive Housing	7
Placed in Bridge Housing	6
Placed in Recovery Housing	2
Placed in transitional housing	1

SERVICES PROVIDED - ALL PARTICIPANTS



PARTICIPANT ARRESTS IN THE 6 MONTHS BEFORE AND AFTER APD DIVERSION

PAD provided legal system navigation to 45 participants this month in order to reduce legal barriers, resolve cases, and advocate for reduced jail sentences.

Of the 465 active participants for which we have data on the 6 months prior to and after their first diversion:

- 404 were not arrested by APD in the 6 months prior to their first diversion
- 61 were arrested in the 6 months prior to their first diversion, 18 with all charges eligible for diversion

Of these 465 participants, in the 6 months after their most recent diversion:

- 424 were not arrested by APD in the 6 months following their most recent diversion
- 41 were arrested in the 6 months following diversion, 15 with all charges eligible for diversion

Of PAD's currently active participants, 3 were arrested by APD in June 2023.



January 2023 - June 2023

Diversions

109 DIVERSIONS

Includes individuals who are referred more than once to PAD.

Total re-referrals	21
Total pre-arrest diversions, excluding re-referrals	65
Total post-booking diversions	23

Pre-Arrest Diversions by Zone and Agency

APD Zone 1	1
APD Zone 2	10
APD Zone 3	5
APD Zone 4	17
APD Zone 5	45
APD Zone 6	4
GT PD	2
MARTA	2

RESPONSE STATISTICS

Average year to date response time to diversions was:

22 minutes

January 2023 - June 2023

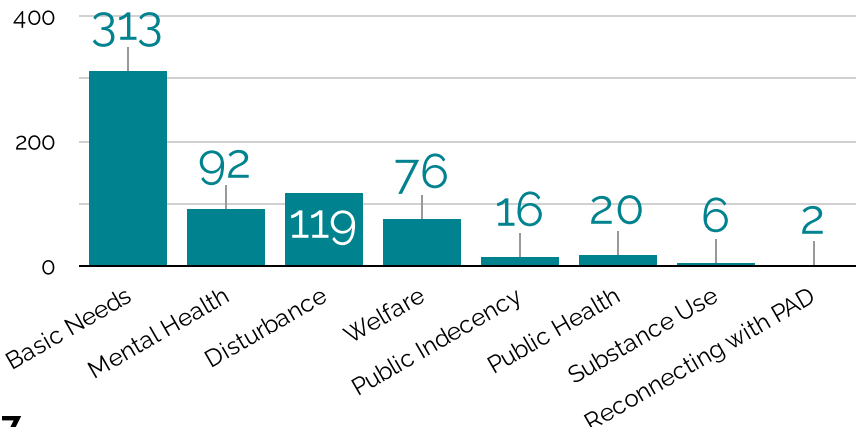
Community Response Services

641 RESPONSE REQUESTS

Excludes ineligible and duplicate calls.

325 SUCCESSFUL ENGAGEMENTS

Top 311 Caller Concerns Among Successful Engagements



311 RESPONSE STATISTICS

484 referrals (75.5% of all calls) were designated as requiring an immediate response.

82% of these calls (397) received an in-person response within 30 minutes.

21 minutes, average response time to calls designated as requiring an immediate response

86 requests were designated as outreach requests. 88.9% of these calls (83) received a response within 48 hours.

54 requests were provided with resources by PAD staff over the phone.

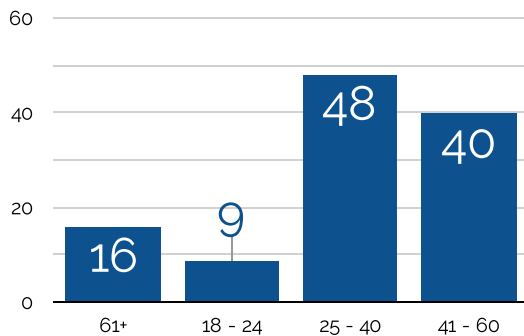
January 2023 - June 2023

Care Navigation

111 PARTICIPANTS ENROLLED
YEAR TO DATE

688 TOTAL PARTICIPANTS
CURRENTLY ENROLLED

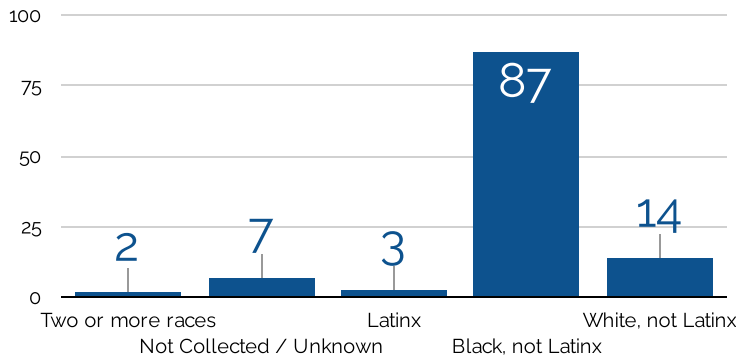
Participant enrollment by age



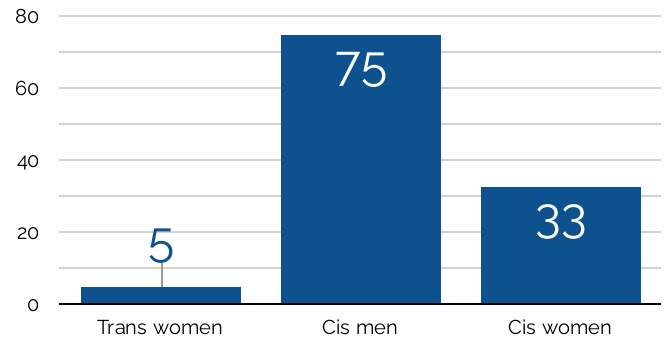
HOUSING SUPPORT

Provided Emergency Housing	83
Placed in Permanent Supportive Housing	44
Placed in Shelter	41
Placed in Bridge Housing	34
Placed in Recovery Housing	28

Participant enrollment by race/ethnicity

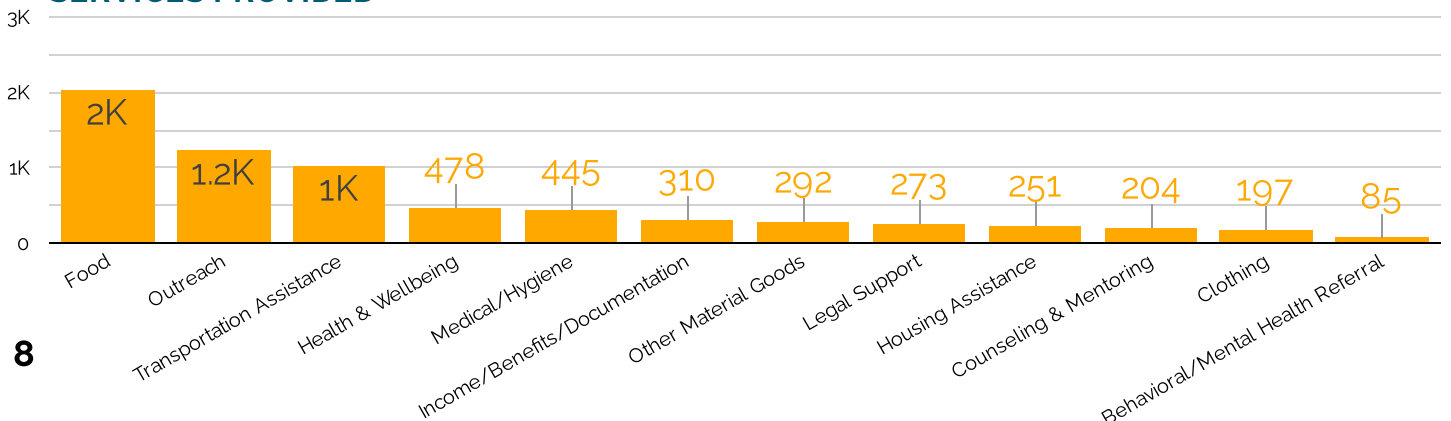


Participant enrollment by gender



*People who are Latinx may be of any race. API = American Pacific Islander

SERVICES PROVIDED



Community Engagement



PAD's Executive Director, Moki Macias, and Director of Community Response Services, Chyna Quarker, joined panel discussions.

We kicked off June traveling to Washington, D.C. to join "The Future of Alternative First Response: Building Sustainable and Scalable Programs" convening, co-hosted by the Policing Project at New York University School of Law and the Center for Innovations in Community Safety at Georgetown Law. The national conference brought together alternative first response practitioners, researchers, experts, and other stakeholders to learn, share ideas, and discuss the future of this growing work. PAD was on the host committee for the convening, along with Albuquerque Community Safety, Dayton Mediation Response Unit, Denver Public Safety, City of San Francisco and City of Tucson.

393	businesses engaged
20	community events attended
7	public trainings provided



PAD's Director of Policy & Communications, Clara Totenberg Green, spent an afternoon with Emory's Dr. Mark Spencer on Emory School of Medicine's Aspire podcast, sharing about PAD's work and the intersection between health and criminal justice.