



POLICING
ALTERNATIVES
& DIVERSION
INITIATIVE

Monthly Report

July 2022





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality of life concerns and by increasing the accessibility of supportive services. This approach remains widely popular among Atlanta's residents - requests for PAD through ATL311 increase every day, and we currently receive approximately double the number of community requests received at this time last year. Our average response time for July for 85% of calls was under 30 minutes.

We continue to rapidly respond to Law Enforcement Assisted Diversions, with an average response time of 20 minutes. Making this process as easy and seamless as possible is key to encouraging officers to choose an alternative to arrest.

PAD's Care Navigation Team remains hard at work providing housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. In July, we welcomed 23 new participants, making a total of 385 participants who are currently supported by our team for as long as they need assistance, whether that's with mental health care, housing placement, or job training and placement.

PAD's Outreach Team has conducted extensive citywide in-person outreach to residents and businesses to spread the word about PAD's services, focusing on neighborhoods with high arrest data.

THE TOP LINE: July 2022



Testimonial

“PAD has been in my corner. A lot of doors have opened for me. I am seeing in color now. And even when I'm walking in the dark, I would rather walk in the dark hand in hand than walk alone. I've been spending more time on myself and for myself so I can give back to my community, the LGBTQ community. There's a lot of us that are going through so much and don't have the mental and physical support they need.” - Mya

Mya became a PAD participant last month after struggling for years with substance use and homelessness. She is currently staying in emergency housing and working with her Care Navigator to gain long term housing and tend to her mental and physical wellbeing.



Law Enforcement Assisted Diversions (LEAD)

27 POLICE DIVERSIONS

7 DIVERSION ATTEMPTS **11** PAD RE-REFERRALS

Total diversions above and statistics below includes individuals who are referred more than once to PAD.

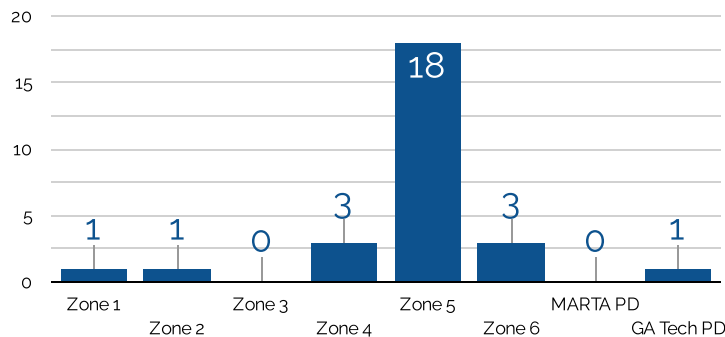
Diversions received from:

26 **0** **1**
APD **MARTA PD** **GA Tech PD**

PAD accepts diversion referrals from Atlanta Police Department, MARTA police officers, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty.

The Law Enforcement Assisted Diversion initiative, or LEAD, is a collaboration between PAD and the Atlanta Police Department, MARTA Police Department, City of Atlanta Public Defender's Office, City of Atlanta Solicitor's Office, Fulton County Public Defender's Office, Fulton County Solicitor General's Office, and Fulton County District Attorney's Office.

By police zone/agency



RESPONSE STATISTICS

Average response time to diversions was

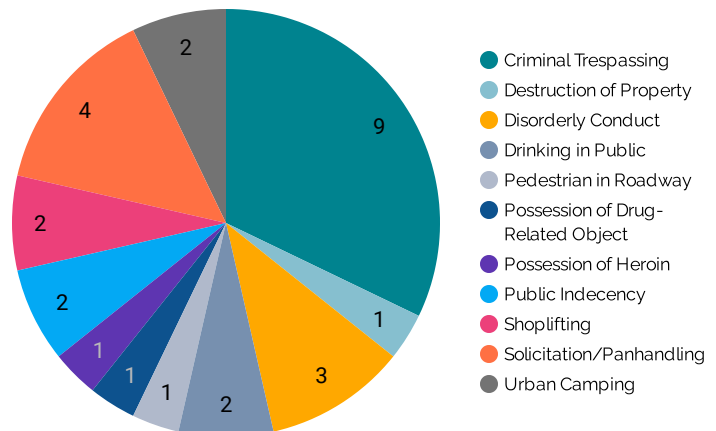
20
minutes

CONCERNS AT THE TIME OF DIVERSION

Poverty / Lack of Housing	27
Substance Use	4
Mental Health	5

Diversions often include multiple concerns.

CHARGES AT THE TIME OF DIVERSION



Note there may be multiple charges per individual.



Community Response Services

124 REFERRAL REQUESTS

Excludes ineligible and duplicate calls.

120

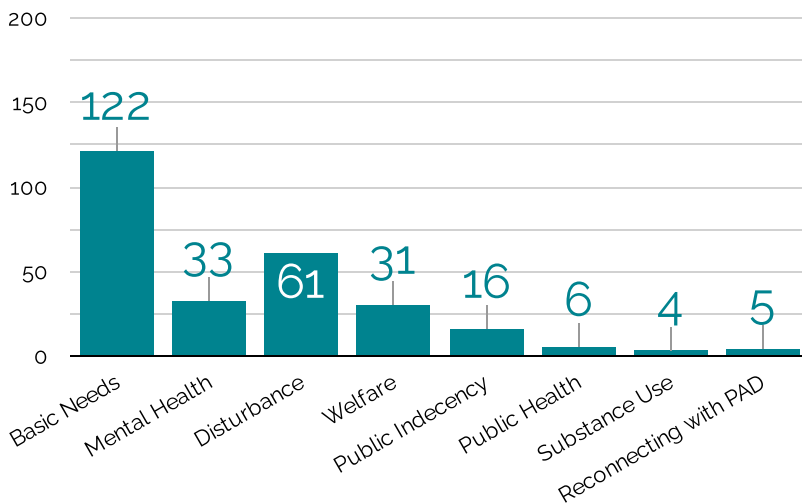
REFERRING OTHERS

4

REFERRING SELF

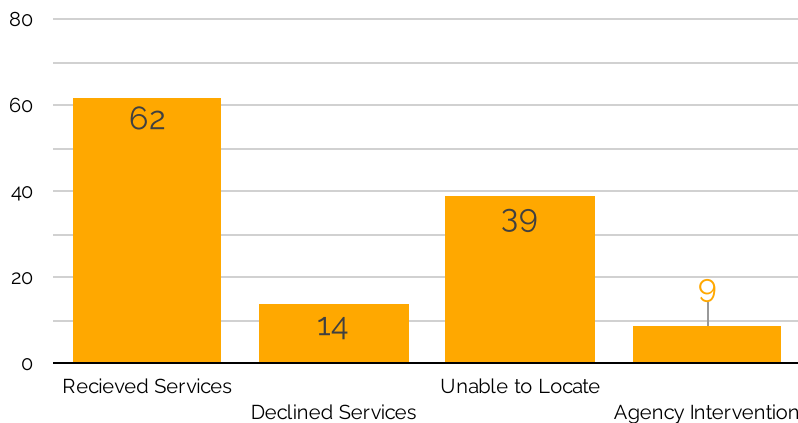
Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. Our Harm Reduction team responds to the referral request and offer individuals short-term care navigation, stabilizing supports, and warm referrals to other service providers.

Top 311 Caller Concerns



Calls can represent multiple concerns

Response Outcomes



Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time

RESPONSE STATISTICS

- **106** referrals (85% of all calls) were designated as an immediate response of calls. The average response time was

23
minutes

- **6** requests were designated as outreach requests.

- **12** requests were provided with resources by PAD staff over the phone.



"I am so glad that PAD is here, doing the hard work in the streets when we can't. I feel much better after the follow-up call and learning more."
- Minister Armand Jones, Venetian Hills, Zone 4



January 2022 - May 2022

Law Enforcement Assisted Diversions (LEAD)

214 POLICE DIVERSIONS

33 PAD RE-REFERRALS

Includes individuals who are referred more than once to PAD.

Diversions received from:

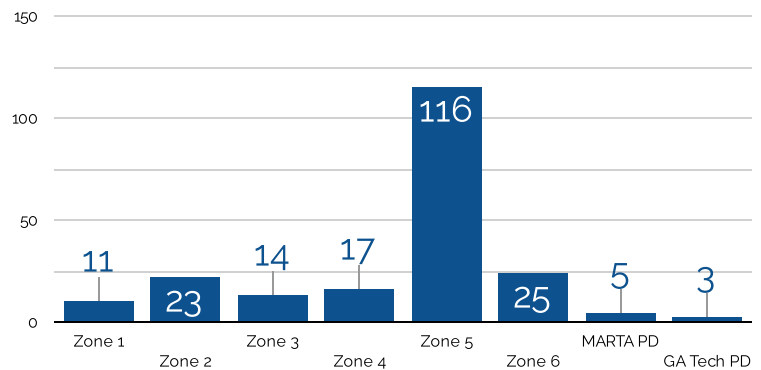
206	5	3
APD	MARTA PD	GA Tech PD

Concerns at the time of diversion

Poverty / Lack of Housing	200
Substance Use	41
Mental Health	68

Diversions often include multiple concerns.

By zone/agency



January 2022 - May 2022

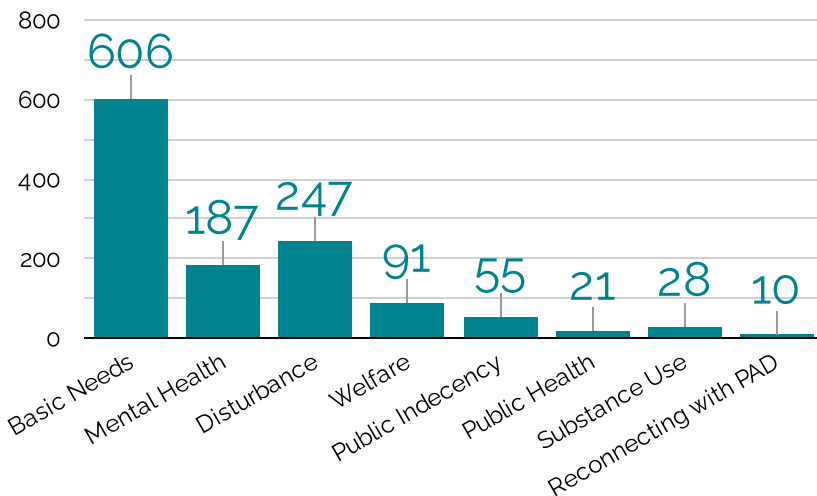
Community Response Services

717 REFERRAL REQUESTS

Excludes ineligible and duplicate calls.

702	15
REFERRING OTHERS	REFERRING SELF

Top 311 Caller Concerns



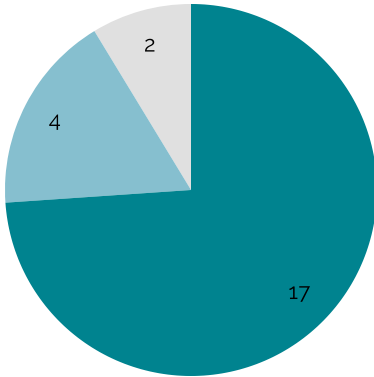
RESPONSE STATISTICS

- **631** referral requests were designated as an immediate response, with an average response time of **41** minutes.
- **36** requests were designated as outreach requests.
- **45** requests were provided with resources by PAD staff over the phone.



Care Navigation

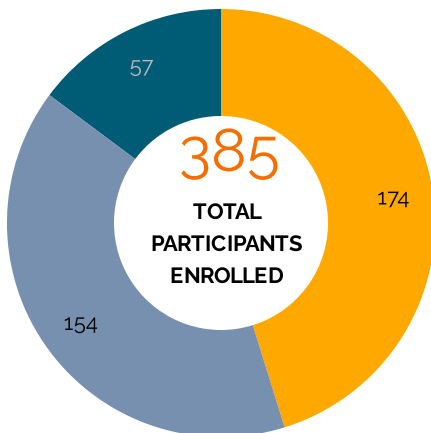
23 NEW PARTICIPANTS



- Pre-Arrest Diversion from Law Enforcement
- Partner Agencies
- Community Response Services Through ATL311

PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.



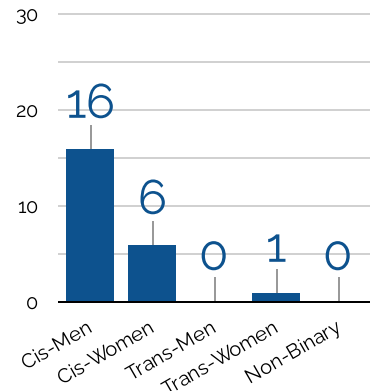
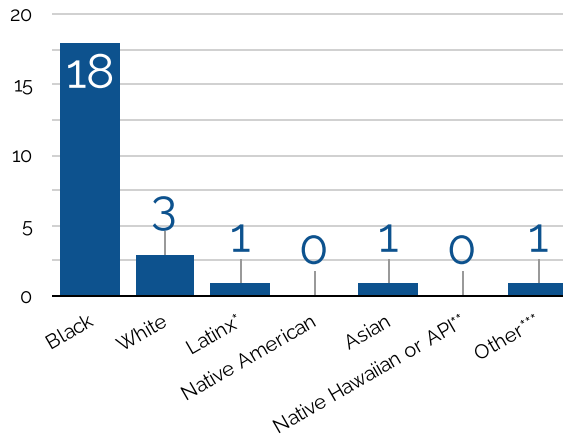
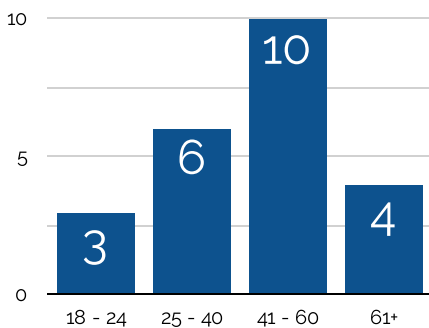
- Active
- Active Outreach
- Inactive Participants

ARRESTS IN THE YEAR PRIOR FOR APD DIVERSIONS

Of **23** new people diverted or referred to PAD in July 2022:

- **4** were arrested or cited in Fulton County 8x in the year prior to PAD participation:
 - **2** people arrested 1x by MARTA,
 - **2** person arrested 1x on city charges,
 - **1** person arrested 1x by the Alpharetta Police Department,
 - **1** person arrested 3x by APD,

Enrollment by age, race/ethnicity, and gender for new participants



*People who are Latinx may be of any race. **API = American Pacific Islander ***Other = two or more races.

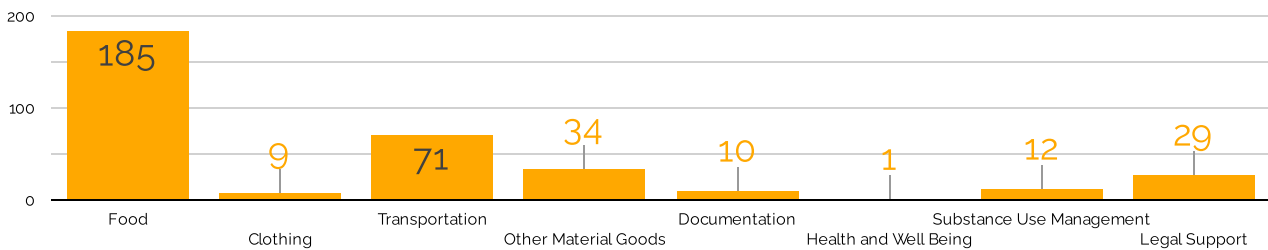
Care Navigation *cont.*

Services Provided

**128 PARTICIPANTS
PROVIDED SERVICES**

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

BARRIER REDUCTION ACTIVITIES



HOUSING SUPPORT

Provided emergency housing:	12
Placed in shelter:	6
Placed in bridge housing:	2
Placed in veteran affairs supportive housing:	1
Placed in private housing:	1

LEGAL BARRIER REDUCTION

Of **87** currently active participants who have been with PAD for 6+ months:

- **86** were not arrested or cited by APD during the month of July
- **0** were arrested by APD and are still in custody
- **5** are in custody from a previous arrest by APD prior to July
- **1** participant is in custody from an arrest prior to July by another jurisdiction



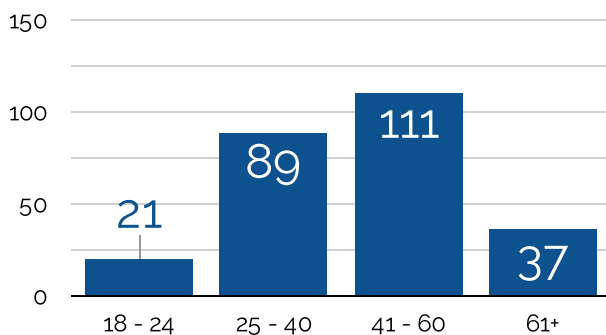
January 2022 - May 2022

Care Navigation

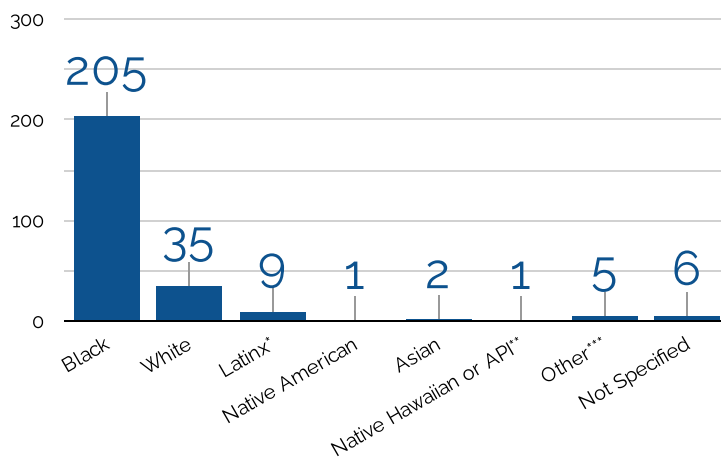
258 PARTICIPANTS
ENROLLED YTD

385 TOTAL PARTICIPANTS
CURRENTLY ENROLLED

Enrollment by age



Enrollment by race/ethnicity

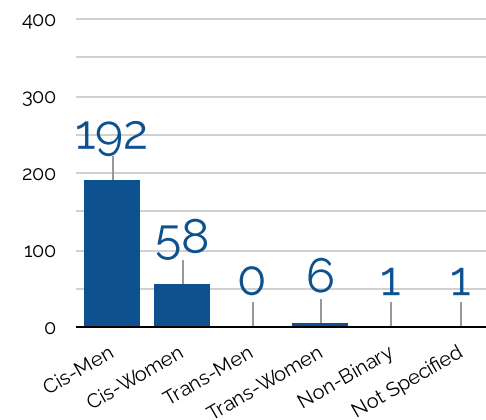


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HOUSING SUPPORT

Provided emergency housing:	198
Placed in bridge housing:	124
Placed in residential substance use treatment:	123
Placed in shelter:	53
Placed in supportive housing:	46
Placed in permanent supportive housing:	14
Placed in veteran affairs supportive housing:	8
Placed in private housing:	1

Enrollment by gender



BARRIER REDUCTION ACTIVITIES

