

# **MONTHLY REPORT**

January 2023

A NEW APPROACH
TO COMMUNITY SAFETY
& WELLNESS



PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality-of-life concerns and by increasing the accessibility of supportive services. We engage in creative problem-solving to respond to community concerns, and addressing people's human needs with dignity, patience and care. PAD provides an alternative to criminal justice involvement through two core strategies:

- 1. Community Response Services: We partner with the City of Atlanta's 311 non-emergency services line to accept community referrals for issues of concern related to mental health, substance use or extreme poverty.
- 2. Diversion Services: We accept pre-arrest diversion referrals from law enforcement to provide an immediate alternative to arrest for individuals experiencing substance addiction, mental health concerns, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

Our Care Navigation Team provides housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. We provide case management assistance to our participants for as long as they need assistance. We aim to build relationships to support our participants in achieving their goals for more stable and healthy lives.

THE TOP LIN January 2023

Diversions

Community Response Requests Through ATL311 **Participants Enrolled** 

275 **Businesses Engaged Through** Outreach

This month, PAD's Executive Director Moki Macias attended the 988 National Forescasting Group Meeting to support the development of plans to help criminal justice partners better support state and local efforts to effectively implement 988 services. including opportunities to reduce contact with the criminal justice system.

The meeting was hosted by the U.S. Department of Justice's Office of Justice Programs' Bureau of Justice Assistance, The Council of State Governments Justice Center. and the Substance Abuse and Mental Health Services Administration (SAMHSA).



Left to right: Tiffany Russell (Chief Officer of Crisis and Justice Systems, SAMHSA), Dr. S. Rebecca Neusteter (Executive Director, University of Chicago Health Lab), Dr. Keris Myreck (Vice President of Partnerships at Inseparabl), and PAD's Executive Director Moki Macias



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### **Diversions**

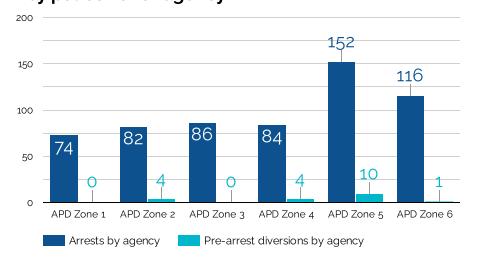
# **COMPLETED DIVERSIONS**

- 19 Total pre-arrest diversions, excluding re-referrals
- Total post-booking diversions 3
- Total re-referrals 2
- CHANGE IN DIVERSIONS FROM PRIOR MONTH
- CHANGE IN DIVERSIONS FROM PRIOR YEAR

PAD accepts pre-arrest diversions from Atlanta Police Department, MARTA police officers, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty. We also accept postbooking diversions from the Fulton County Jail and Atlanta City Detention Center.

The Law Enforcement Assisted Diversion initiative, or LEAD, is a collaboration between PAD and the Atlanta Police Department, MARTA Police Department, City of Atlanta Public Defender's Office, City of Atlanta Solicitor's Office, Fulton County Public Defender's Office, Fulton County Solicitor General's Office, and Fulton County District Attorney's Office.

### Diversions and diversion-eligible arrests by police zone/agency



### **RESPONSE STATISTICS**

Average response time to diversions was

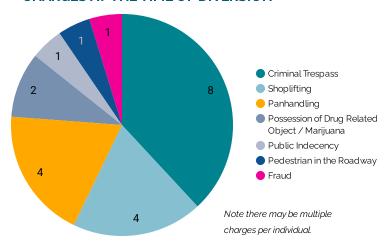
24 minutes

### **TYPICAL TIME OF DIVERSION\***

APD Zone 2	11am - 1pm
APD Zone 4	11am - 1pm
APD Zone 5	11am - 1pm
APD Zone 6	7am - 9am
MARTA	11am - 1pm

\*50% or more of diversions happened during this time. If no diversions occurred, the zone will not be listed.

### CHARGES AT THE TIME OF DIVERSION



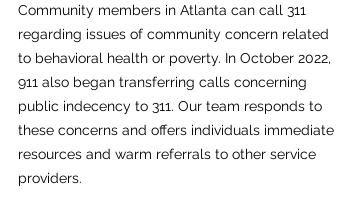


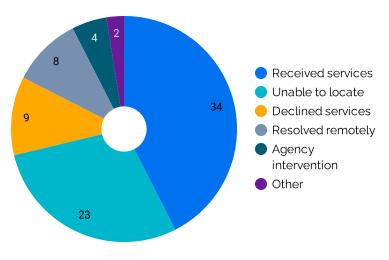
# **Community Response Services**

### **RESPONSE REQUESTS**

6	# of 911 call transfers to 311
-12	Change in total 311 requests from prior month
11	Change in total 311 requests from same month, prior year

**Response Outcomes - 311** 





Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time

### **Demographics of Successfully Engaged Individuals**

By Race and Ethnicity:		By Gender:	
0	Asian, not Latinx	_ 20	Cis men
25	Black, not Latinx	_ 16	Cis women
0	Latinx	_ 0	Non-binary
0	Native American, not Latinx	- 5	Not specified
0	Native Hawaiian or API, not Latinx	_ 0	Trans men
6	Not specified	_ 1	Trans women
11	White, not Latinx		

### 311 RESPONSE STATISTICS

- referrals (65.0% of all calls) 52 were designated as requiring an immediate response.
- 75% of these calls (39 ) received an in-person response within 30 minutes.
- 23.1 minutes was the average response time to calls designated as requiring an immediate response
- 15 requests were designated as outreach requests. 100% of these calls (15) received a response within 48 hours.
- 8 requests were provided with resources by PAD staff over the phone.

By age:	
18 - 24	1
25 - 40	7
41 - 60	8
61+	8
Not specified	18



## Community Response Services continued



42

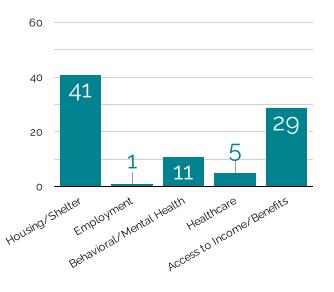
### **SUCCESSFUL ENGAGEMENTS**

- 6 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR MONTH
  23 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR YEAR
- +1 ENROLLED 311 LEAD PARTICIPANT(S)

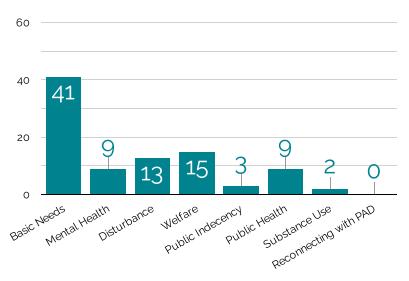
"PAD provides a vital service to residents in Atlanta. In my neighborhood, Virginia Highland, I have seen staffers offering support to homeless individuals with dignity and kindness. Staff's follow-up with citizens contacting them is exemplary. Atlanta's PAD program serves a model for other communities searching for similar programs."

- Katherine Helms Cummings

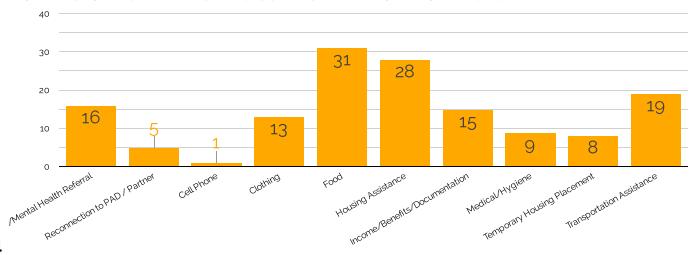
# Identified Needs Among Successful Engagements



# Top 311 Caller Concerns Among Successful Engagements



### SERVICES PROVIDED DURING COMMUNITY RESPONSE ENGAGEMENT



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# **Care Navigation**

**NEW PARTICIPANTS** 

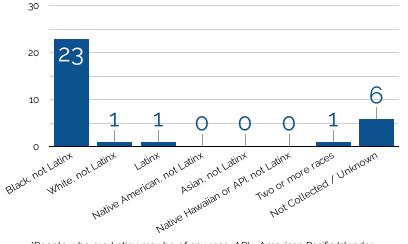
CHANGE IN PARTICIPANT **ENROLLMENTS FROM LAST MONTH**  PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and selfdetermination of the referred individual. Our direct services include:

- · Immediate Shelter & Basic Needs: People are offered emergency shelter, transportation and food assistance.
- · Linkage to Care: People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

### **Newly Enrolled Participants by Referral** Source

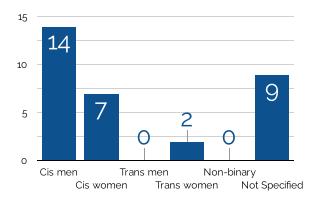
LEAD Diversion	18
Partner Agency Referral	7
311 Referral	5
Outreach Engagement	3

### Participant enrollment by age, race/ethnicity



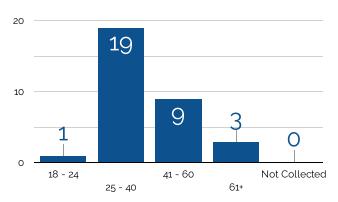
\*People who are Latinx may be of any race. API = American Pacific Islander

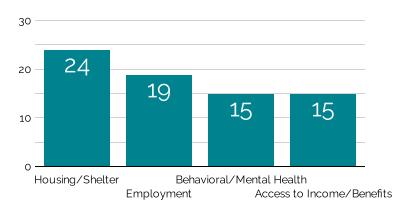
### Participant enrollment by gender



### Identified needs among newlyenrolled participants

### Participant enrollment by age







# Care Navigation continued

PARTICIPANTS ENROLLED YEAR TO DATE

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

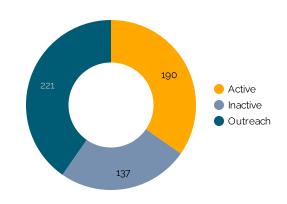
**HOUSING SUPPORT** 

Placed in Recovery Housing

Housing

Placed in Permanent Supporting

#### PARTICIPANT STATUS

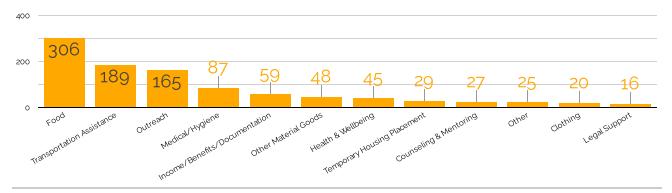


### Provided Emergency Housing 25 Placed in Bridge 7 Placed in Shelter 6

2

2

#### **SERVICES PROVIDED - ALL PARTICIPANTS**



### PARTICIPANT ARRESTS IN THE 6 MONTHS BEFORE AND AFTER APD DIVERSION

PAD provided legal system navigation to 16 participants this month in order to reduce legal barriers, resolve cases, and advocate for reduced jail sentences.

Of the 386 active participants for which we have data on the 6 months prior to and after their first diversion:

- 349 were not arrested by APD in the 6 months prior to their first diversion
- · 37 were arrested in the 6 months prior to their first diversion, 14 with all charges eligible for diversion

Of these 386 participants, in the 6 months after their most recent diversion:

- 355 were not arrested by APD in the 6 months following their most recent diversion
- 31 were arrested in the 6 months following diversion, 10 with all charges eligible for diversion

Of PAD's currently active participants, 2 were arrested by APD in January 2023. The charges for these participants were: Destruction of property, DWI, Criminal Trespass



# **Community Engagement**



We jumped head first into the new year, starting off with a visit from former NFL player Takeo Spikes, who was a key voice in the NFL's decision to award PAD an Inspire Change grant at the end of 2022.

We also welcomed newly elected Fulton County Commissioner Dana Barrett to our office, where she met our team and got to see our work up close.

275	businesses engaged
3	community events attended
1	media appearances
0	public trainings



PAD staff volunteered for the Point in Time Count, an annual count of unsheltered and sheltered people experiencing homelessness in Atlanta. The count occurs nationwide and provides vital information to help guide, develop, and fund services for our unhoused neighbors.

And we were honored to be awarded the Martin Luther King Jr. Community Service Award by Emory University, which recognizes individuals and groups from the Emory and Atlanta communities who have "led people through love and peace while promoting justice for all."

