



POLICING  
ALTERNATIVES  
& DIVERSION  
INITIATIVE

# MONTHLY REPORT

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**December 2022**

*A NEW APPROACH  
TO COMMUNITY SAFETY  
& WELLNESS*





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality-of-life concerns and by increasing the accessibility of supportive services. We engage in creative problem-solving to respond to community concerns, and addressing people's human needs with dignity, patience and care. PAD provides an alternative to criminal justice involvement through two core strategies:

**1. Community Response Services:** We partner with the City of Atlanta's 311 non-emergency services line to accept community referrals for issues of concern related to mental health, substance use or extreme poverty.

**2. Diversion Services:** We accept pre-arrest diversion referrals from law enforcement to provide an immediate alternative to arrest for individuals experiencing substance addiction, mental health concerns, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

Our Care Navigation Team provides housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. We provided case management assistance to our participants for as long as they need assistance. We aim to build relationships to support our participants in achieving their goals for more stable and healthy lives.

## THE TOP LINE: December 2022

12

**Diversions**

98

**Community  
Response  
Requests  
Through  
ATL311**

25

**New  
Participants  
Enrolled**

275

**Businesses  
Engaged Through  
Outreach**

**"PAD has helped to sustain me and countless others like me. They give support in so many ways - providing the sense of self worth and a real sense that someone cares."**

Shaun Hunter was incarcerated in Fulton County when he was referred to PAD.

As a PAD participant, he has received assistance with housing, food, transportation, and connection to mental health services. With his Care Navigator's assistance, Shaun successfully applied for the Georgia Housing Voucher, and this November, he moved into his new apartment.





## Diversions

# 12 COMPLETED DIVERSIONS

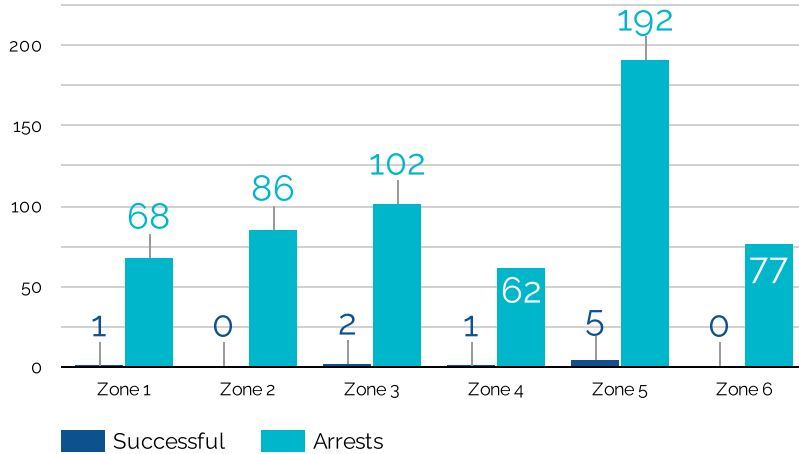
- 10 PRE-ARREST DIVERSIONS, including 1 re-referral
- 2 POST-BOOKING DIVERSIONS
- 17 CHANGE IN DIVERSIONS FROM NOVEMBER 2022
- 6 CHANGE IN DIVERSIONS FROM DECEMBER 2021

Total diversions above and statistics below includes individuals who are referred more than once to PAD.

PAD accepts pre-arrest diversions from Atlanta Police Department, MARTA police officers, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

The Law Enforcement Assisted Diversion initiative, or LEAD, is a collaboration between PAD and the Atlanta Police Department, MARTA Police Department, City of Atlanta Public Defender's Office, City of Atlanta Solicitor's Office, Fulton County Public Defender's Office, Fulton County Solicitor General's Office, and Fulton County District Attorney's Office.

### Diversions and diversion-eligible arrests by police zone/agency



### RESPONSE STATISTICS

Average response time to diversions was

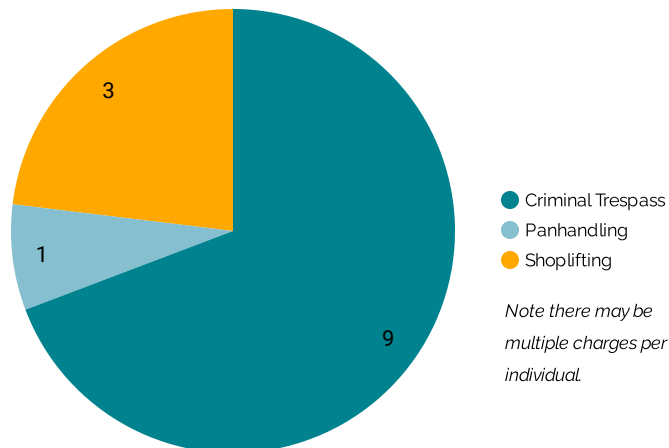
# 23 minutes

### TYPICAL TIME OF DIVERSION\*

Zone 1	5pm - 7pm
Zone 3	7am - 9am
Zone 4	5pm-7pm
Zone 5	9am - 11am

\*50% or more of diversions happened during this time. If no diversions occurred, the zone will not be listed.

### CHARGES AT THE TIME OF DIVERSION



- Criminal Trespass
- Panhandling
- Shoplifting

Note there may be multiple charges per individual.



# Community Response Services

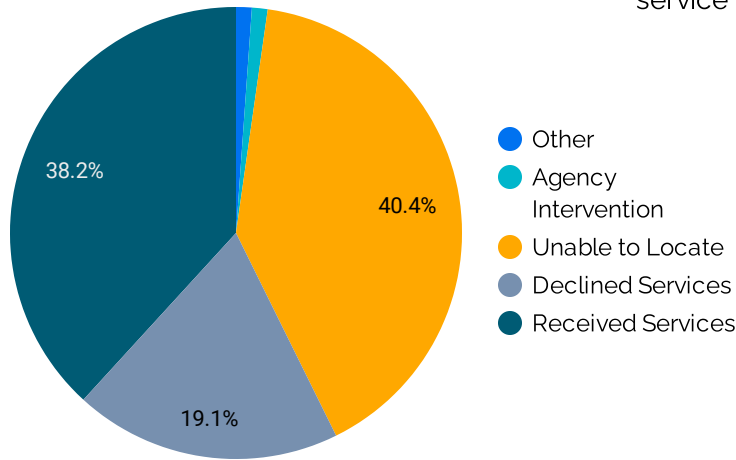
## 98 RESPONSE REQUESTS

- 6 911 CALL TRANSFERS TO 311
- 2 CHANGE IN REQUESTS FROM NOVEMBER 2022
- +37 CHANGE IN REQUESTS FROM DECEMBER 2021

*Excludes ineligible and duplicate calls.*

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. In October, 911 also began transferring calls concerning public indecency to 311. Our Harm Reduction team responds to these concerns and offers individuals short-term care navigation, stabilizing supports, and warm referrals to other service providers.

### Response Outcomes - 311



*Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time*

### Demographics of Successfully Engaged Individuals

*By Race and Ethnicity:*

- 24 African American individuals
- 10 White individuals
- 1 individual's race/ethnicity not specified.

*By Gender:*

- 21 Cis-gender men
- 10 Cis-gender women
- 4 individuals' gender not specified.

### 311 RESPONSE STATISTICS

**65** referrals (72% of all calls) were designated as requiring an immediate response. The average response time was

# 21 minutes

**77%** of these calls received an in-person response within 30 minutes.

**18** requests were designated as outreach requests. 100% of these calls received a response within 48 hours.

**7** requests were provided with resources by PAD staff over the phone.



## Community Response Services *continued*



### 34 SUCCESSFUL ENGAGEMENTS

-12 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM NOVEMBER 2022

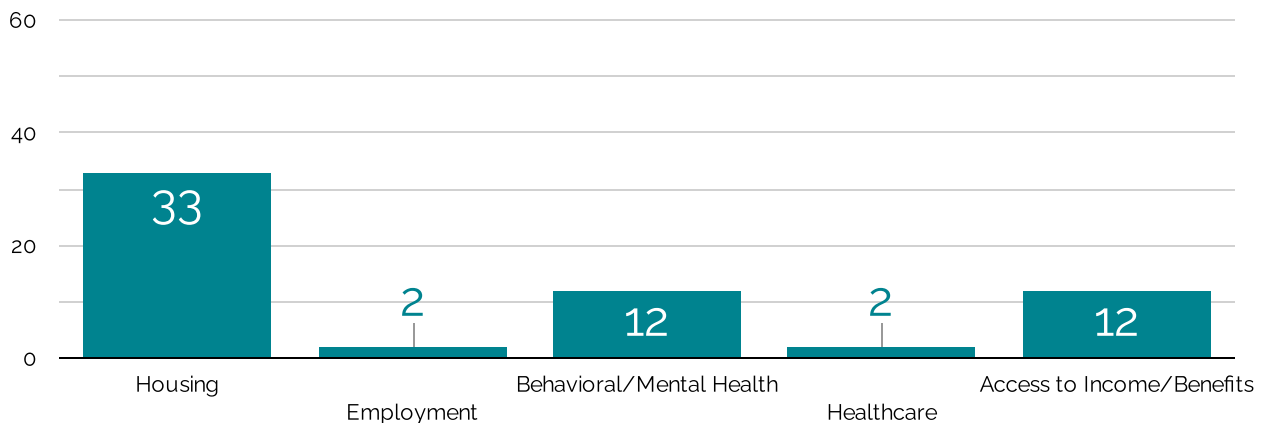
+ 9 ENROLLED 311 LEAD PARTICIPANT(S)

"As a 25+ year resident of Virginia-Highland and an advocate for public safety in the neighborhood, I have seen our challenges with homelessness and mentally ill individuals increase substantially.

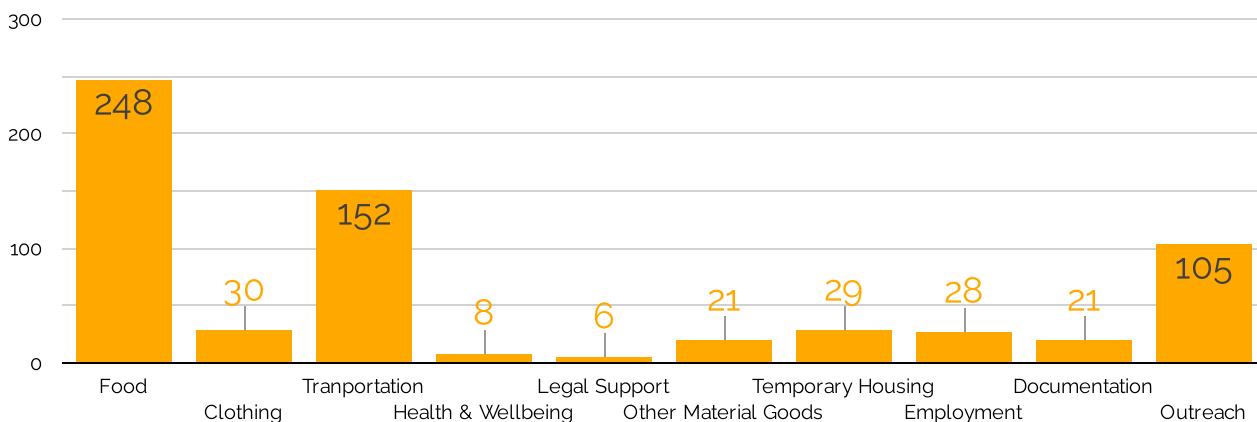
Since PAD was implemented, we have seen a noticeable change for the better in how these challenges are addressed. PAD is one service we can all feel good about and which improves the lives of all members of our community."

- K.S.

### Identified Needs Among Successful Engagements



### SERVICES PROVIDED



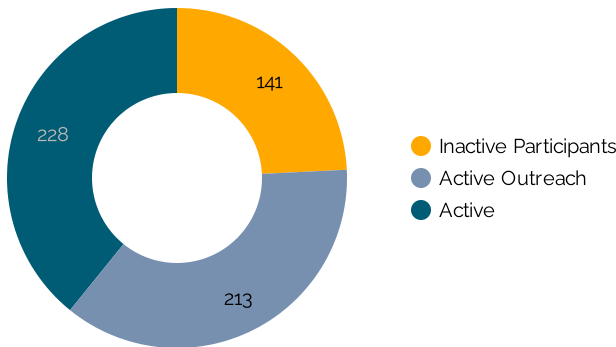


## Care Navigation

**25** NEW PARTICIPANTS

**+8** CHANGE IN PARTICIPANT ENROLLMENTS FROM NOVEMBER 2022

**582** TOTAL PARTICIPANTS ENROLLED



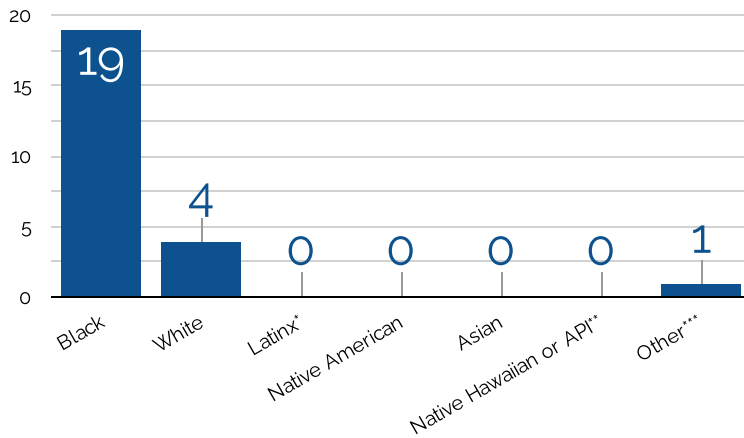
PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

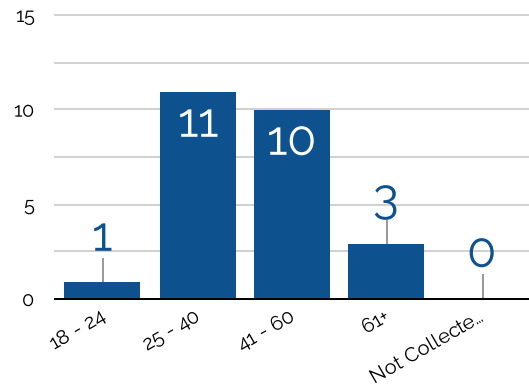
### Newly Enrolled Participants by Referral Source

311 Referral	12
Pre-Arrest Diversion	9
Partner Agency	2
Post-Booking Diversion	2

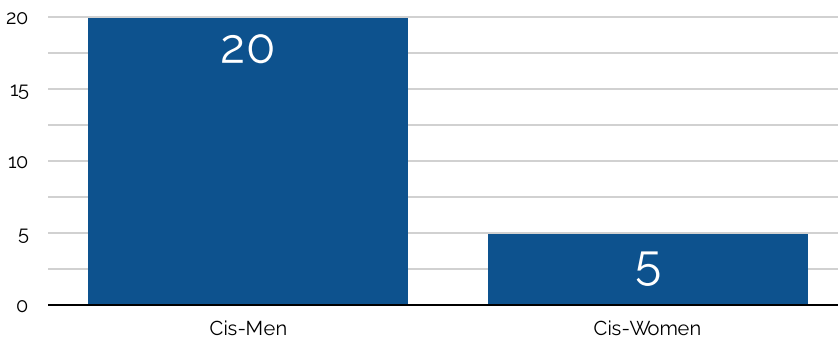
### Participant enrollment by age, race/ethnicity



\*People who are Latinx may be of any race. \*\*API = American Pacific Islander \*\*\*Other = two or more races.



### Participant enrollment by gender



### HOUSING SUPPORT

Provided emergency housing:	25
Placed in bridge housing:	7
Placed in shelter:	6
Placed in residential substance use treatment:	2
Placed in permanent supportive housing:	2



# Care Navigation *continued*

**254** PARTICIPANTS PROVIDED SERVICES

**3** PARTICIPANTS ADVANCED

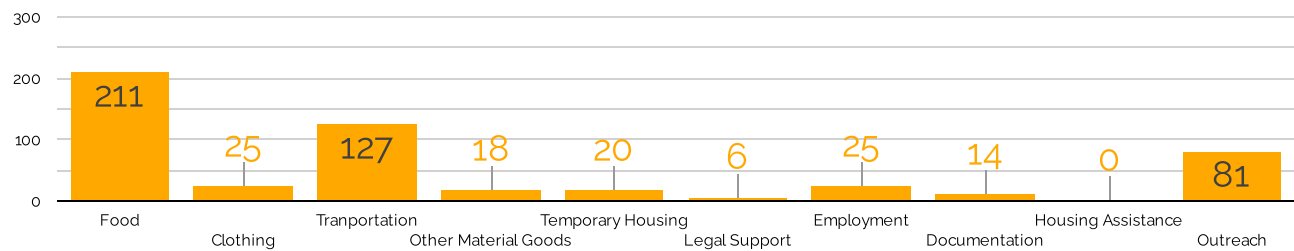
**+2** CHANGE IN PARTICIPANTS ADVANCING FROM NOVEMBER 2022

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

## Identified needs among newly-enrolled participants



## SERVICES PROVIDED



## PARTICIPANT ARRESTS IN THE 6 MONTHS BEFORE AND AFTER APD DIVERSION

PAD provided legal system navigation to 50 participants this month in order to reduce legal barriers, resolve cases, and advocate for reduced jail sentences.

Of the 301 active participants for which we have data on the 6 months *prior* to and *after* their first diversion:

- 267 were not arrested by APD in the 6 months prior to their first diversion
- 34 were arrested in the 6 months prior to their first diversion, 12 with all charges eligible for diversion.

Of these 301 participants, how many were arrested within the 6 months *after* their most recent diversion:

- 274 were not arrested by APD in the 6 months following their most recent diversion
- 27 were arrested in the 6 months after their most recent diversion, 9 with all charges eligible for diversion.

Of PAD's currently active participants 5 were arrested by APD in December 2022. The charges for these participants were:

- Drug objects-in/Possession to distribute, possession of cocaine, simple battery, criminal trespass auto, theft by receiving stolen property - auto, and theft by shoplifting of > \$500



January 2022 - December 2022

# Diversions

## 369 DIVERSIONS

331 PRE-ARREST DIVERSIONS BY LAW ENFORCEMENT

38 POST-BOOKING DIVERSIONS BY LEGAL AGENCY PARTNER

50 PAD RE-REFERRALS

*Includes individuals who are referred more than once to PAD.*

### APD Pre-Arrest Diversions by Zone, 2022:

- Zone 1: 19
- Zone 2: 35
- Zone 3: 21
- Zone 4: 24
- Zone 5: 188
- Zone 6: 44

### RESPONSE STATISTICS

Average year to date response time to diversions was:

# 20 minutes

January 2022 - December 2022

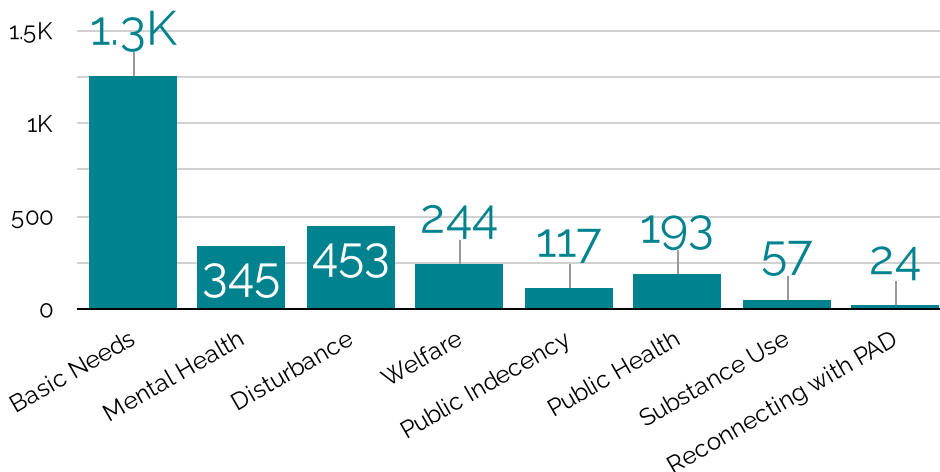
# Community Response Services

## 1,321 RESPONSE REQUESTS

## 592 SUCCESSFUL ENGAGEMENTS

*Excludes ineligible and duplicate calls.*

### Top 311 Caller Concerns Among Successful Engagements



### RESPONSE STATISTICS

- **1,091** referral requests were designated as an immediate response, with an average response time of **21** minutes.
- **74.6%** of all calls received an in-person response within 30 minutes.
- **124** requests were designated as outreach requests.
- **77** requests were provided with resources by PAD staff over the phone.

*Includes 911 transfers of calls concerning public indecency that began on October 17th, 2022.*





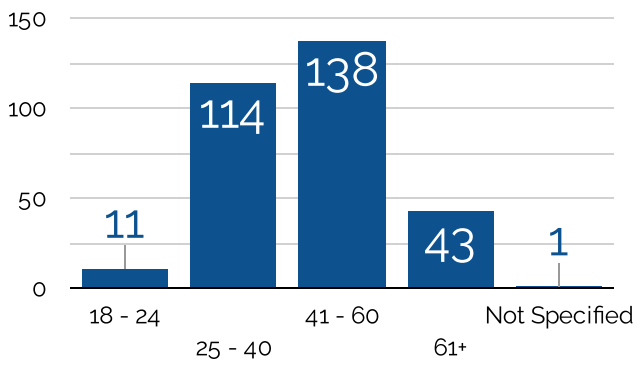
January 2022 - December 2022

## Care Navigation

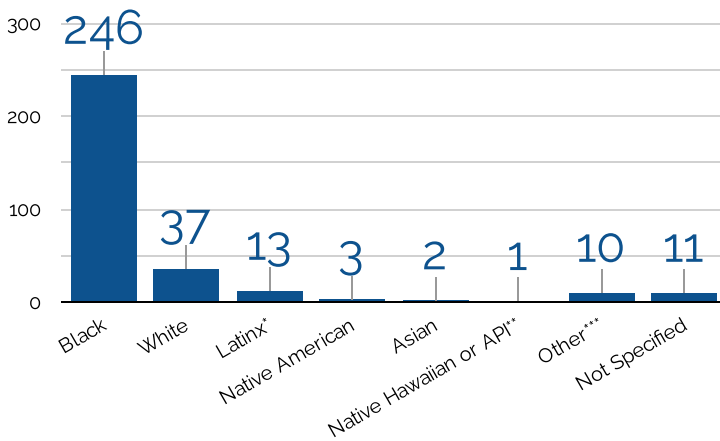
**382 PARTICIPANTS ENROLLED  
YEAR TO DATE**

**582 TOTAL PARTICIPANTS  
CURRENTLY ENROLLED**

### Participant enrollment by age



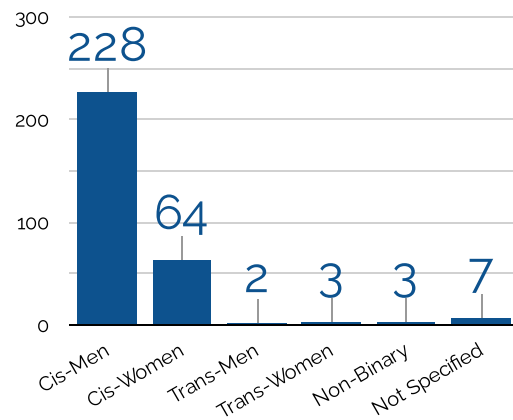
### Participant enrollment by race/ethnicity



### HOUSING SUPPORT

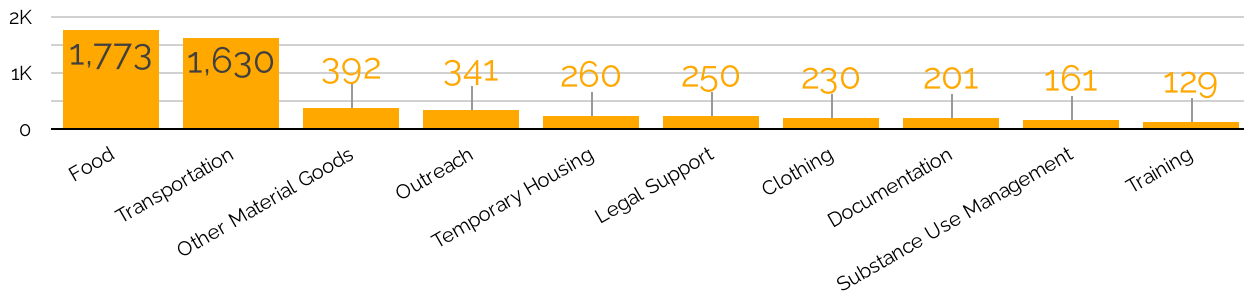
Provided emergency housing:	304
Placed in residential substance use treatment:	145
Placed in bridge housing:	141
Placed in shelter:	103
Placed in permanent supportive housing:	75
Placed in veteran affairs supportive housing:	8
Placed in private housing:	6
Family reunification:	1

### Participant enrollment by gender



\*People who are Latinx may be of any race. \*\*API = American Pacific Islander \*\*\*Other = two or more races.

### SERVICES PROVIDED





# Community Engagement

**275** **BUSINESSES ENGAGED**  
*Through in-person canvassing.*

**0** **PUBLIC TRAINING**

**3** **COMMUNITY EVENTS ATTENDED**

**11** **MEDIA APPEARANCES**



*Reverend Winston (and Atlanta City Councilmember Jason Winston's brother!) drove all the way from Alabama to drop off bags of coats, blankets, and items for our participants to use in the cold weather.*

In addition to canvassing businesses to inform community members about PAD's services, our Community Engagement team attended Atlanta's Department of Parks & Recreation's Popsicles in the Park event, along with Atlanta Public Schools' Student Advisory Council's "Stand With Me" rally against gun violence.

And we ended the year with an exciting announcement! PAD was selected by the National Football League as one of five new national grant partners as part of the Inspire Change Initiative. The grant was approved by the Social Justice Working Group, which is comprised of members of the Players Coalition and five team owners, including Atlanta Falcons' owner Arthur Blank.