



POLICING  
ALTERNATIVES  
& DIVERSION  
INITIATIVE

# Monthly Report

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August 2022





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality of life concerns and by increasing the accessibility of supportive services. This approach remains widely popular among Atlanta's residents - requests for PAD through ATL311 increase every day, and we currently receive approximately double the number of community requests received at this time last year. Our average response time for calls designated for immediate response was 26 minutes, with 75% of all calls from ATL311 receiving an in-person response within 30 minutes.

We continue to rapidly respond to Law Enforcement Assisted Diversions, with an average response time of 16 minutes. Making this process as easy and seamless as possible is key to encouraging officers to choose an alternative to arrest.

PAD's Care Navigation Team remains hard at work providing housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. In August, we welcomed 32 new participants, making a total of 436 participants who are currently supported by our team for as long as they need assistance, whether that's with mental health care, housing placement, or job training and placement.

PAD's Outreach Team has conducted extensive citywide in-person outreach to residents and businesses to spread the word about PAD's services, focusing on neighborhoods with high arrest data.

**THE TOP LINE: August 2022**



Testimonial

**“Y'all are really doing your thing here. I am on my way. I can see the light at the end of the tunnel when I couldn't before.” - Arturo**

In May, Arturo was diverted from jail for urban camping. He had been homeless for almost two years, and no longer had any identification - both his birth certificate and ID were destroyed while living on the street. Arturo was connected to emergency housing and began working with a PAD Care Navigator to begin the process of getting his life back on track. Arturo is in the process of getting new identification documents, all critical items needed to secure permanent housing, employment, and benefits.



# Law Enforcement Assisted Diversions (LEAD)

**33 POLICE  
DIVERSIONS**

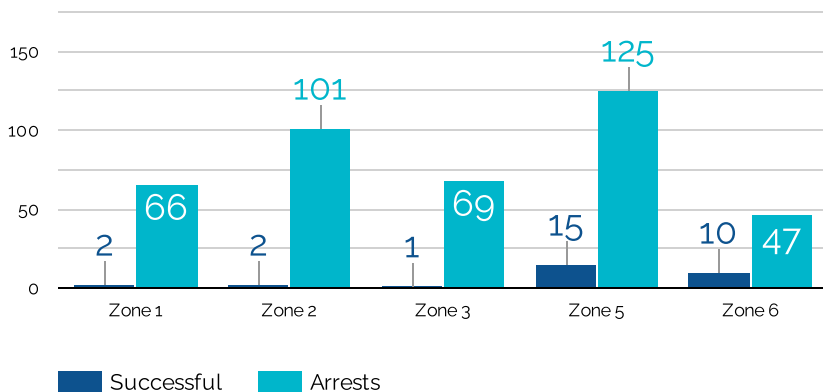
- 6** DIVERSION INCREASE FROM JULY 2022
- 9** DIVERSION INCREASE FROM AUGUST 2021
- 2** PAD RE-REFERRALS

Total diversions above and statistics below includes individuals who are referred more than once to PAD.

PAD accepts diversion referrals from Atlanta Police Department, MARTA police officers, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty.

The Law Enforcement Assisted Diversion initiative, or LEAD, is a collaboration between PAD and the Atlanta Police Department, MARTA Police Department, City of Atlanta Public Defender's Office, City of Atlanta Solicitor's Office, Fulton County Public Defender's Office, Fulton County Solicitor General's Office, and Fulton County District Attorney's Office.

## Diversions and diversion-eligible arrests by police zone/agency



## RESPONSE STATISTICS

Average response time to diversions was

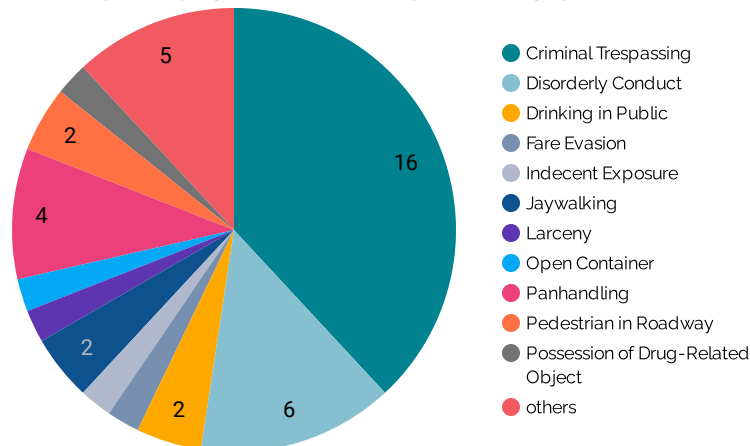
**16**  
minutes

## TYPICAL TIME OF DIVERSION\*

Zone 1	2pm - 4pm
Zone 2	10am - 12pm
Zone 3	10am - 12pm
Zone 4	2pm - 3pm
Zone 5	9am - 1pm
Zone 6	11am - 2pm

\*50% or more of diversions happened during this time.

## CHARGES AT THE TIME OF DIVERSION



Note there may be multiple charges per individual.

# Community Response Services

**165 REFERRAL REQUESTS**

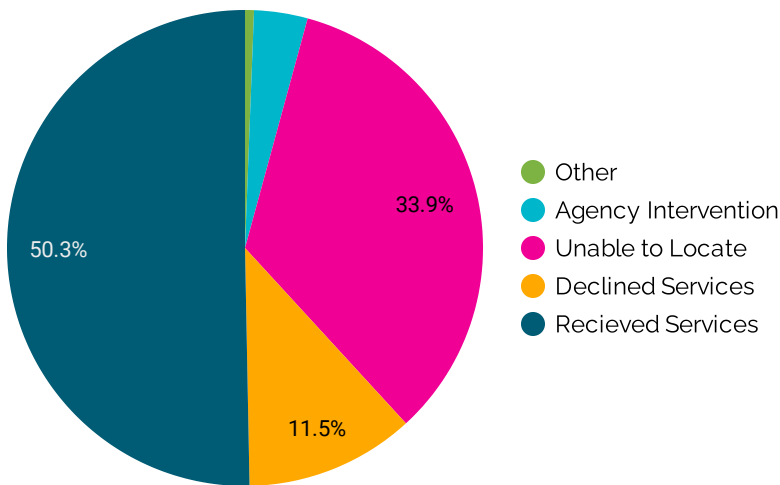
**41 REFERRAL INCREASE FROM JULY 2022**

**60 REFERRAL INCREASE FROM AUGUST 2021**

*Excludes ineligible and duplicate calls.*

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. Our Harm Reduction team responds to the referral request and offer individuals short-term care navigation, stabilizing supports, and warm referrals to other service providers.

## Response Outcomes



*Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time*

## Successfully Engaged Participant Demographics

*By Race and Ethnicity:*

- 52 African American individuals
- 15 White individuals
- 16 individuals' race/ethnicity not specified.

*By Gender:*

- 45 Cis-gender men
- 23 Cis-gender women
- 1 Transgender man
- 14 individuals' gender not specified.

## RESPONSE STATISTICS

**142** referrals (86% of all calls) were designated as an immediate response of calls. The average response time was

**26 minutes**

**75%** of all calls received an in-person response within 30 minutes.

**2** requests were designated as outreach requests.

**15** requests were provided with resources by PAD staff over the phone.

**"I am so glad that PAD is here, doing the hard work in the streets when we can't. I really appreciated the follow-up call letting me know how my concern was addressed"**

*- Minister Armand Jones, Venetian Hills, Zone 4*



# Community Response Services

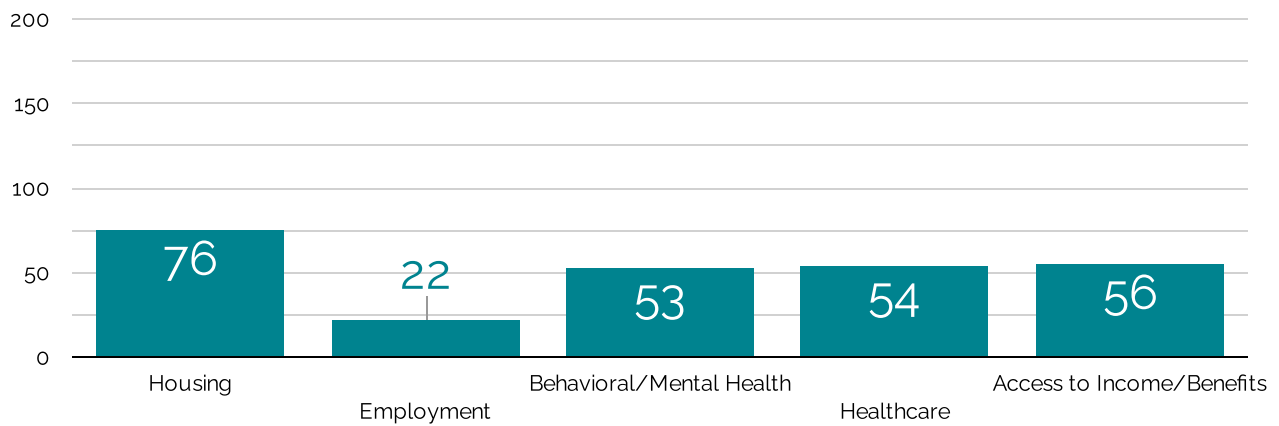
## 83 SUCCESSFUL ENGAGEMENTS

21 SUCCESSFUL ENGAGEMENT INCREASE FROM JULY 2022

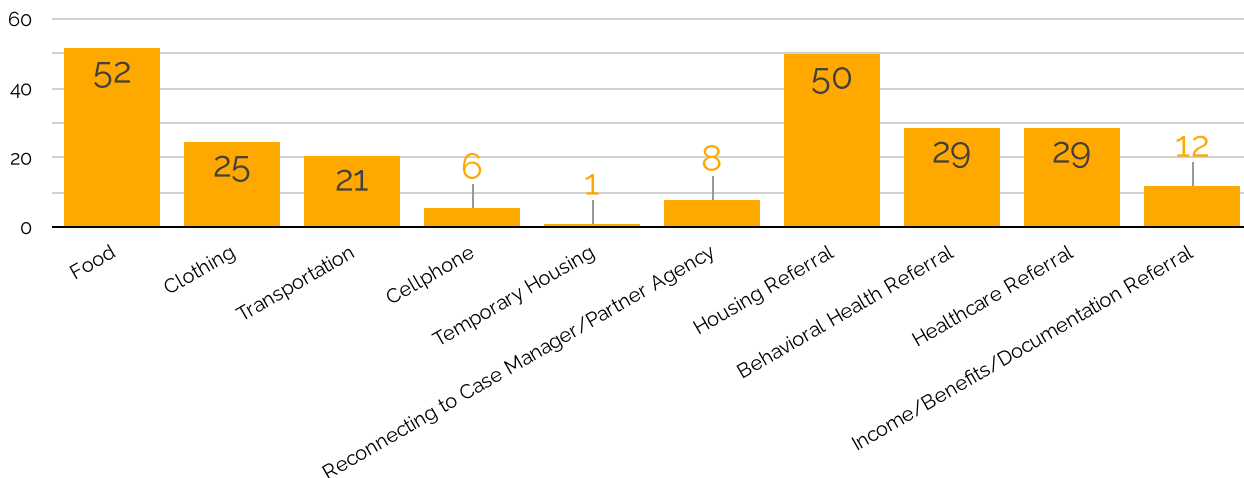
1 ENROLLED 311 LEAD PARTICIPANT

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. Our Harm Reduction team responds to the referral request and offer individuals short-term care navigation, stabilizing supports, and warm referrals to other service providers.

## Identified Needs Among Successful Engagements



## BARRIER REDUCTION ACTIVITIES - DIRECT SERVICES AND REFERRALS





January 2022 - August 2022

# Law Enforcement Assisted Diversions (LEAD)

## 247 POLICE DIVERSIONS

35 PAD RE-REFERRALS

Includes individuals who are referred more than once to PAD.

Diversions received from:

238	6	3
APD	MARTA PD	GA Tech PD

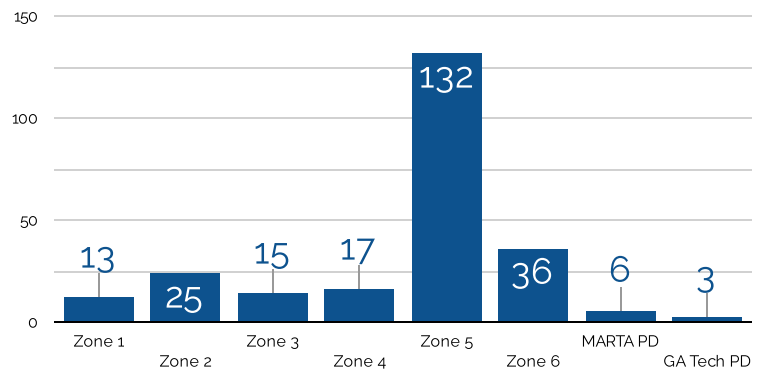
### RESPONSE STATISTICS

Average YTD response time to diversions was:

# 21

minutes

### By zone/agency



January 2022 - August 2022

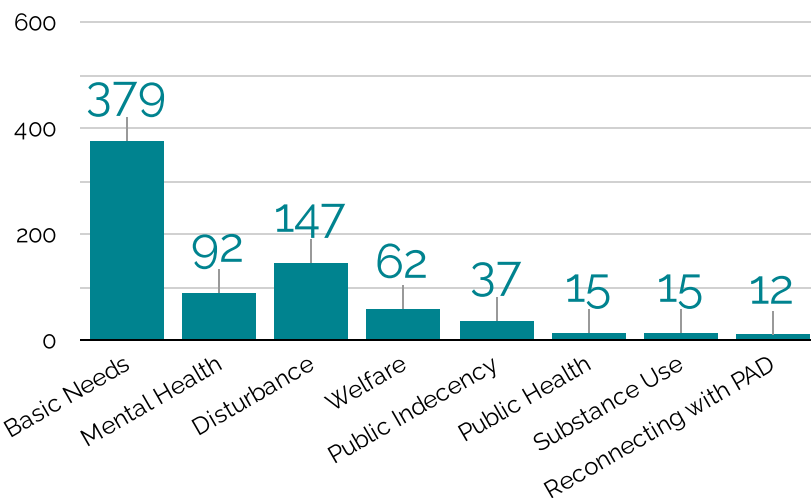
# Community Response Services

## 882 REFERRAL REQUESTS

Excludes ineligible and duplicate calls.

## 390 SUCCESSFUL ENGAGEMENTS

### Top 311 Caller Concerns Among Successful Engagements



### RESPONSE STATISTICS

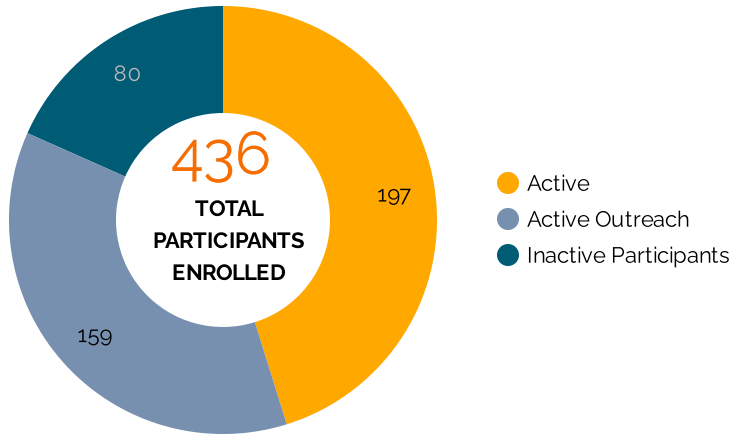
- 773 referral requests were designated as an immediate response, with an average response time of 38 minutes.
- 61% of all calls received an in-person response within 30 minutes.
- 38 requests were designated as outreach requests.
- 59 requests were provided with resources by PAD staff over the phone.



# Care Navigation

## 32 NEW LEAD PARTICIPANTS

5 LEAD ENROLLMENT INCREASE FROM JULY 2022

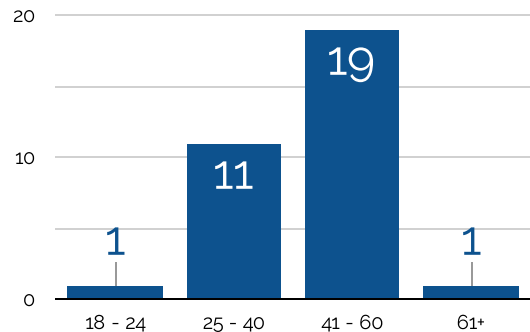
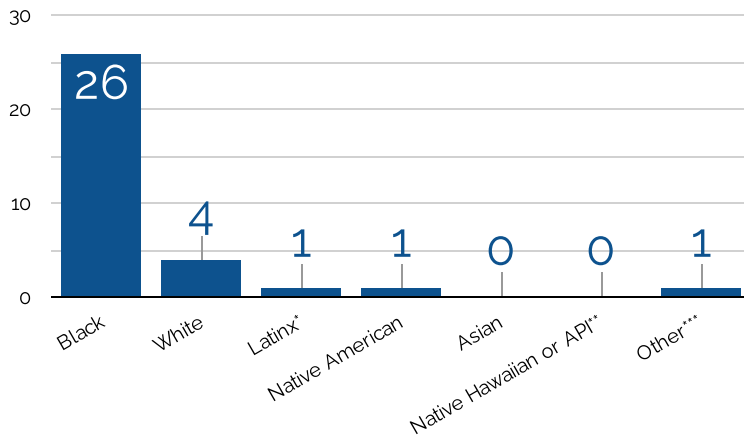


PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.

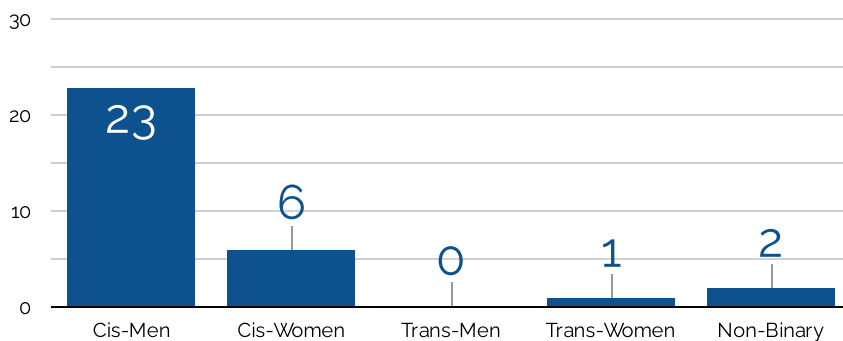
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

### LEAD participant enrollment by age, race/ethnicity



\*People who are Latinx may be of any race. \*\*API = American Pacific Islander \*\*\*Other = two or more races.

### LEAD participant enrollment by gender



### HOUSING SUPPORT

Provided emergency housing:	20
Placed in shelter:	6
Placed in residential substance use treatment:	5
Placed in bridge housing:	3

No individuals were enrolled in Street Wellness Enhancement & Engagement (SWEET) Team services.



# Care Navigation *cont.*

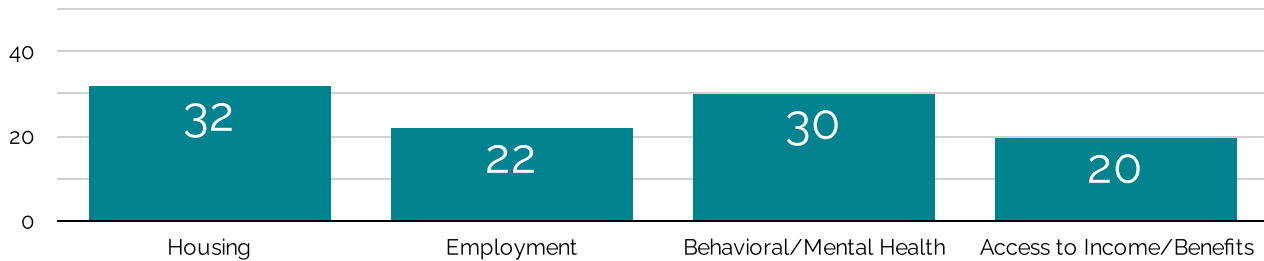
**143** PARTICIPANTS PROVIDED SERVICES

**8** PARTICIPANTS ADVANCED

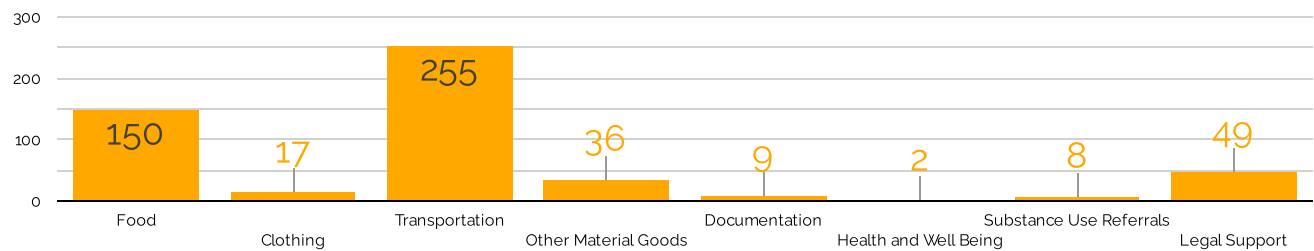
**5** PARTICIPANT INCREASE IN ADVANCEMENT FROM JULY 2022

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

## Identified needs among newly-enrolled LEAD participants



## BARRIER REDUCTION ACTIVITIES - DIRECT SERVICES AND REFERRALS



## PARTICIPANT ARRESTS IN THE 6 MONTHS BEFORE AND AFTER APD DIVERSION

PAD provided legal system navigation to 49 participants this month in order to reduce legal barriers, resolve cases, and advocate for reduced jail sentences.

Of 89 currently active participants who have been with PAD for 6+ months,

- 86 were not arrested or cited by APD during the month of August
- 2 participants were arrested once by APD during the month of August.

- The first participant was arrested 3x in the 6 months prior to diversion, with 2 out of 3 of the arrests eligible for diversion.

- Post-diversion to PAD, this participant was arrested and taken to Fulton County Jail, on charges of obstruction of officers and urban camping, remaining in jail for 3 days

- The second participant was taken to Fulton County Jail, on charges of violation of probation, remaining there for 27 days so far (still detained).

- The second participant was arrested 2x in the 6 months prior to diversion, with both arrests being eligible for diversion.





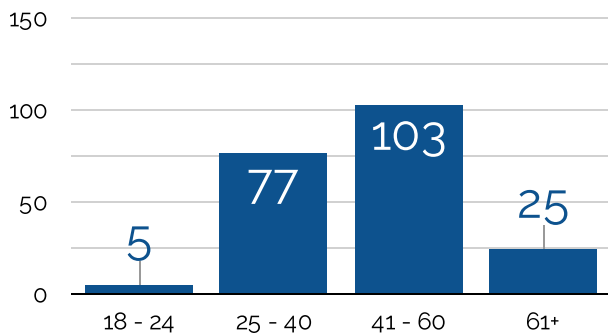
January 2022 - August 2022

## Care Navigation

**210** LEAD PARTICIPANTS ENROLLED YTD

**436** TOTAL PARTICIPANTS CURRENTLY ENROLLED

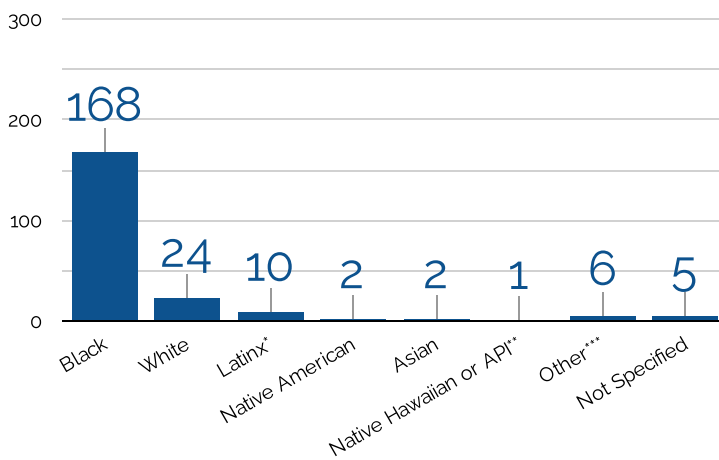
### LEAD enrollment by age



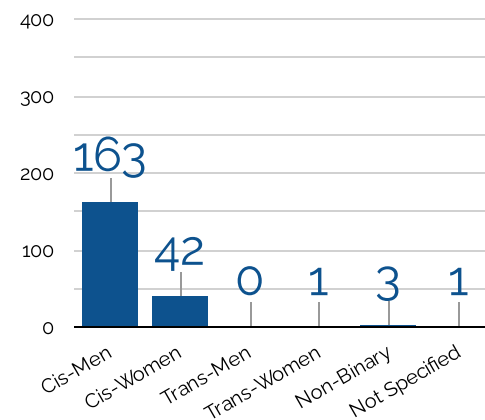
### HOUSING SUPPORT

Provided emergency housing:	218
Placed in residential substance use treatment:	128
Placed in bridge housing:	127
Placed in shelter:	59
Placed in supportive housing:	46
Placed in permanent supportive housing:	14
Placed in veteran affairs supportive housing:	8
Placed in private housing:	1

### LEAD enrollment by race/ethnicity

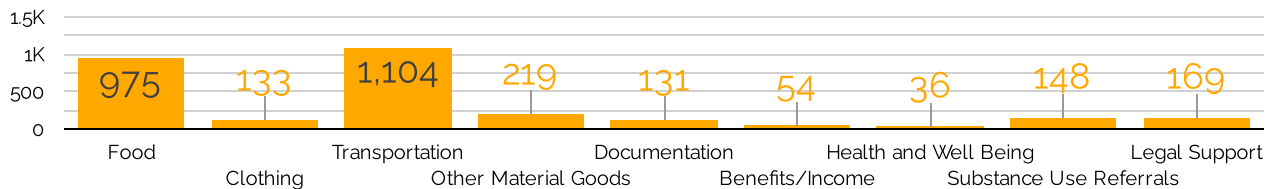


### LEAD enrollment by gender



\*People who are Latinx may be of any race. \*\*API = American Pacific Islander \*\*\*Other = two or more races.

### BARRIER REDUCTION ACTIVITIES - DIRECT SERVICES AND REFERRALS





# Community Engagement



*Dr. Stacie Schmidt, Co-Director of the Emory Urban Health Initiative and member of PAD's Community Leadership Team, hangs up PAD posters around Grady Hospital.*

Despite the heat this August, our outreach team hit the streets to spread the word about PAD services to residents, businesses and partner agencies. In addition to canvassing businesses and engaging in hundreds of face to face conversations, they also distributed PAD posters around town. From businesses like Starbucks to institutions like Grady Hospital, these posters are hanging in shop windows, office breakrooms, and restaurants – all helping to spread the word about PAD's partnership with ATL311.

PAD convened the second quarterly meeting of our Community Leadership Team, a diverse and committed group of stakeholders who act as advisors to PAD. The PAD team also had the opportunity to join Partners for HOME and other partners at the state capitol to testify at the Georgia Senate Study Committee on Unsheltered Homelessness.

104 **BUSINESSES ENGAGED**

2 **PUBLIC TRAININGS**

11 **COMMUNITY EVENTS ATTENDED**

4 **MEDIA APPEARANCES**



**Atlanta alternative policing nonprofit gets millions in American Rescue Plan funding**

*"McKay credits PAD for saving his life. 'They really helped re-stabilize me and get me back to a place of recognizing myself, McKay said.'"*