Pre-Arrest Diversion Flow Chart



911 CALL

911 receives a call from a small business owner who believes a woman is shoplifting from his store.

APD DISPATCH

APD Officer Johnson is dispatched to the business. He engages with the woman, and learns her name is Jessica.

The Harm Reduction

with Jessica and learn

released from jail and

finding employment.

on a friend's couch.

She's currently staying

team completes an

intake assessment

she was recently

is having trouble

ASSESS

Officer Johnson realizes that Jessica has shoplifted food because she is hungry. While he has probable cause to arrest, he knows her needs would be better met by connection to services.

Δ CALL PAD

> Officer Johnson calls PAD on a dedicated line reserved for law enforcement. The PAD Referral Coordinator asks Officer Johnson a few brief questions.

PAD DISPATCH

5

A PAD Referral Coordinator dispatches a two-person PAD Harm Reduction team, who travel to the scene to engage Officer Johnson and Jessica.

6

CONSENT

Both Officer Johnson and Jessica consent to the diversion, and are asked to sign a consent form.

Officer Johnson leaves the scene, and no police report is made.





Jessica is assigned a PAD Care Navigator and transported to her home. She is given a cell phone and a bag of groceries.

ASSIGNED 9 CARE NAVIGATOR

Jessica's Care Navigator reaches out to her within 48 hours and begins the process of providing ongoing case management, including connection to services. such as transportation, food assistance, legal navigation, and medical care.



Over the next 3 months. Jessica is provided housing with a partner agency, MARTA cards, and food. Her Care Navigator attends court with her repeatedly over the year, and the public defender successfully advocates for a dismissal of all charges.